

Message Handling Report for Wurzel Ltd

Report for period: 15/11/2025 at 8:00 AM to 16/11/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

15/11/2025 13:11:55	Message Handling Text	KT1KE2	15/11/2025 13:12:12
15/11/2025 13:11:55	Contact Name : Jeremy lowe		
15/11/2025 13:11:55	Contact Addr : . Manor House Farm		
15/11/2025 13:11:55	Contact Adr2 : Duns Tew, BICESTER, OX25 6JS		
15/11/2025 13:11:55	Contact Phone : 07973307002		
15/11/2025 13:11:55	Broadband issues (router clocking off and on) call		
15/11/2025 13:11:55	er has tried turning off/on again with no fix and		
15/11/2025 13:11:55	asked for assistance with this.		
15/11/2025 13:11:55	Message Handling Text Manor House Farm		
15/11/2025 13:11:55	Call logged by : JWY, 192.168.30.27		
15/11/2025 13:12:00	Being Handled Message Handling Text - Site Status Unknown		AUT
15/11/2025 13:12:00	Action Started K1 Sam Savin (Mobile)		AUT
15/11/2025 13:12:01	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/11/2025 13:12:01	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/11/2025 13:12:01	Action Started K1 Sam Savin (Mobile)		AUT
15/11/2025 13:12:02	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/11/2025 13:12:02	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/11/2025 13:12:03	Action Started K1 Edward Catling (Mobile)		AUT
15/11/2025 13:12:03	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
15/11/2025 13:12:03	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
15/11/2025 13:12:03	Action Started K1 Sam Crockford (Mobile)		AUT
15/11/2025 13:12:04	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
15/11/2025 13:12:04	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
15/11/2025 13:12:04	Action Started K1 Cristian Enache (Mobile)		AUT
15/11/2025 13:12:05	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
15/11/2025 13:12:05	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
15/11/2025 13:12:05	Action Started K1 Alex Beeston (Mobile)		AUT
15/11/2025 13:12:06	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
15/11/2025 13:12:06	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
15/11/2025 13:12:06	Action Started K1 James Thompson (Mobile)		AUT
15/11/2025 13:12:07	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
15/11/2025 13:12:07	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
15/11/2025 13:12:07	Action Started K1 Justin Parker (Mobile)		AUT
15/11/2025 13:12:07	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/11/2025 13:12:07	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/11/2025 13:12:08	Action Started K1 Justin Parker (Mobile)		AUT
15/11/2025 13:12:08	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/11/2025 13:12:08	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/11/2025 13:12:09	Action Started K1 Nathan Waistell (Mobile)		AUT
15/11/2025 13:12:09	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
15/11/2025 13:12:10	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
15/11/2025 13:12:10	Released alarm		AUT
15/11/2025 13:12:11	Being Handled Message Handling Text - Site Status Unknown		AUT
15/11/2025 13:12:11	Action Started K2		AUT
15/11/2025 13:12:12	Action in progress: Email sent KE2		AUT
15/11/2025 13:12:12	Outcome : Contacted No Response Required KE2		AUT
15/11/2025 13:12:12	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account