

Message Handling Report for Wurzel Ltd

Report for period: 23/06/2024 at 8:00 AM to 24/06/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

23/06/2024 11:14:18	Message Handling Text	KT1KE2	23/06/2024 11:14:33
23/06/2024 11:14:18	Contact Name : William power		
23/06/2024 11:14:18	Contact Addr : Troy Farm		
23/06/2024 11:14:18	Message Handling Text Troy Farm		
23/06/2024 11:14:18	Contact Adr2 : Somerton, BICESTER, OX25 6NG		
23/06/2024 11:14:18	Call logged by : ona, 192.168.10.27		
23/06/2024 11:14:18	Contact Phone : 07584 373 088		
23/06/2024 11:14:18	Internet keeps going on and turns off every 5 min		
23/06/2024 11:14:18	and have reset system put issue still there		
23/06/2024 11:14:26	Being Handled Message Handling Text - Site Status Unknown		AUT
23/06/2024 11:14:26	Action Started K1 Edward Catling (Mobile)		AUT
23/06/2024 11:14:26	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
23/06/2024 11:14:26	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
23/06/2024 11:14:27	Action Started K1 Sam Savin (Mobile)		AUT
23/06/2024 11:14:27	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
23/06/2024 11:14:27	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
23/06/2024 11:14:27	Action Started K1 Justin Parker (Mobile)		AUT
23/06/2024 11:14:27	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
23/06/2024 11:14:27	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
23/06/2024 11:14:27	Action Started K1 Lewis Jones (Mobile)		AUT
23/06/2024 11:14:27	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
23/06/2024 11:14:27	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
23/06/2024 11:14:28	Action Started K1 Alex Beeston (Mobile)		AUT
23/06/2024 11:14:28	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
23/06/2024 11:14:28	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
23/06/2024 11:14:28	Action Started K1 Nathan Waistell (Mobile)		AUT
23/06/2024 11:14:28	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
23/06/2024 11:14:28	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
23/06/2024 11:14:28	Action Started K1 Maaliq Okten (Mobile)		AUT
23/06/2024 11:14:28	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
23/06/2024 11:14:28	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
23/06/2024 11:14:29	Released alarm		AUT
23/06/2024 11:14:32	Being Handled Message Handling Text - Site Status Unknown		AUT
23/06/2024 11:14:32	Action Started K2		AUT
23/06/2024 11:14:33	Action in progress: Email sent KE2		AUT
23/06/2024 11:14:33	Outcome : Contacted No Response Required KE2		AUT
23/06/2024 11:14:33	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account