

Message Handling Report for Wurzel Ltd

Report for period: 30/11/2024 at 8:00 AM to 01/12/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

30/11/2024 10:49:11	Message Handling Text	KT1KE2	30/11/2024 10:49:22
30/11/2024 10:49:11	Contact Name : James		
30/11/2024 10:49:11	Contact Addr : . Merriscourt House		
30/11/2024 10:49:11	Contact Adr2 : Merriscourt, Churchill, CHIPPING NORTON, OX7 6QX		
30/11/2024 10:49:11	Message Handling Text Merriscourt House		
30/11/2024 10:49:11	Contact Phone : 07921 505 136		
30/11/2024 10:49:11	Call logged by : LSK, 192.168.10.111		
30/11/2024 10:49:11	Intermittent internet connection, have tried troub		
30/11/2024 10:49:11	leshooting but believe the issue is not the router		
30/11/2024 10:49:17	Being Handled Message Handling Text - Site Status Unknown		AUT
30/11/2024 10:49:17	Action Started K1 Edward Catling (Mobile)		AUT
30/11/2024 10:49:17	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
30/11/2024 10:49:17	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
30/11/2024 10:49:17	Action Started K1 Sam Savin (Mobile)		AUT
30/11/2024 10:49:17	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
30/11/2024 10:49:17	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
30/11/2024 10:49:18	Action Started K1 Justin Parker (Mobile)		AUT
30/11/2024 10:49:18	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
30/11/2024 10:49:18	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
30/11/2024 10:49:18	Action Started K1 Lewis Jones (Mobile)		AUT
30/11/2024 10:49:18	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
30/11/2024 10:49:18	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
30/11/2024 10:49:18	Action Started K1 Alex Beeston (Mobile)		AUT
30/11/2024 10:49:18	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
30/11/2024 10:49:18	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
30/11/2024 10:49:19	Action Started K1 Nathan Waistell (Mobile)		AUT
30/11/2024 10:49:19	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
30/11/2024 10:49:19	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
30/11/2024 10:49:19	Action Started K1 Maaliq Okten (Mobile)		AUT
30/11/2024 10:49:19	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
30/11/2024 10:49:19	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
30/11/2024 10:49:19	Released alarm		AUT
30/11/2024 10:49:22	Being Handled Message Handling Text - Site Status Unknown		AUT
30/11/2024 10:49:22	Action Started K2		AUT
30/11/2024 10:49:22	Action in progress: Email sent KE2		AUT
30/11/2024 10:49:22	Outcome : Contacted No Response Required KE2		AUT
30/11/2024 10:49:22	Alarm closed (Opr)		AUT
30/11/2024 14:27:36	Message Handling Text	KT1KE2	30/11/2024 14:27:46
30/11/2024 14:27:36	Message Handling Text High Furze Farm		
30/11/2024 14:27:36	Contact Name : Chris Briggs		
30/11/2024 14:27:36	Contact Adr2 : Tidmington, SHIPSTON-ON-STOUR, CV36 5LR		
30/11/2024 14:27:36	Contact Addr : High Furze Farm		
30/11/2024 14:27:36	Contact Phone : 01608661226		
30/11/2024 14:27:36	the internet has gone down turned the power off an		
30/11/2024 14:27:36	Call logged by : jt, 192.168.10.11		
30/11/2024 14:27:36	d still down please call for some advice		
30/11/2024 14:27:43	Being Handled Message Handling Text - Site Status Unknown		AUT
30/11/2024 14:27:43	Action Started K1 Edward Catling (Mobile)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

30/11/2024 14:27:43	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
30/11/2024 14:27:43	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
30/11/2024 14:27:43	Action Started K1 Sam Savin (Mobile)	AUT
30/11/2024 14:27:43	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
30/11/2024 14:27:43	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
30/11/2024 14:27:44	Action Started K1 Justin Parker (Mobile)	AUT
30/11/2024 14:27:44	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
30/11/2024 14:27:44	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
30/11/2024 14:27:44	Action Started K1 Lewis Jones (Mobile)	AUT
30/11/2024 14:27:44	Action in progress: SMS sent KT1 Lewis Jones (Mobile)	AUT
30/11/2024 14:27:44	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)	AUT
30/11/2024 14:27:44	Action Started K1 Alex Beeston (Mobile)	AUT
30/11/2024 14:27:44	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
30/11/2024 14:27:44	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
30/11/2024 14:27:45	Action Started K1 Nathan Waistell (Mobile)	AUT
30/11/2024 14:27:45	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
30/11/2024 14:27:45	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
30/11/2024 14:27:45	Action Started K1 Maaliq Okten (Mobile)	AUT
30/11/2024 14:27:45	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)	AUT
30/11/2024 14:27:45	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)	AUT
30/11/2024 14:27:45	Released alarm	AUT
30/11/2024 14:27:46	Being Handled Message Handling Text - Site Status Unknown	AUT
30/11/2024 14:27:46	Action Started K2	AUT
30/11/2024 14:27:46	Action in progress: Email sent KE2	AUT
30/11/2024 14:27:46	Outcome : Contacted No Response Required KE2	AUT
30/11/2024 14:27:46	Alarm closed (Opr)	AUT
30/11/2024 14:31:18	Message Handling Text KT1KE2 30/11/2024 14:31:28	
30/11/2024 14:31:18	Contact Name : andrew knight	
30/11/2024 14:31:18	Message Handling Text Compton Scorpion	
30/11/2024 14:31:18	Contact Addr : Compton Scorpion Manor Compton Scorpion	
30/11/2024 14:31:18	Call logged by : cw, 192.168.10.141	
30/11/2024 14:31:18	Contact Adr2 : Ilmington, SHIPSTON-ON-STOUR, CV36 4PJ	
30/11/2024 14:31:18	Contact Phone : 07970 023 528	
30/11/2024 14:31:18	broadband is down alt no: 01608 663 669	
30/11/2024 14:31:24	Being Handled Message Handling Text - Site Status Unknown	AUT
30/11/2024 14:31:24	Action Started K1 Edward Catling (Mobile)	AUT
30/11/2024 14:31:25	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
30/11/2024 14:31:25	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
30/11/2024 14:31:25	Action Started K1 Sam Savin (Mobile)	AUT
30/11/2024 14:31:25	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
30/11/2024 14:31:25	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
30/11/2024 14:31:25	Action Started K1 Justin Parker (Mobile)	AUT
30/11/2024 14:31:25	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
30/11/2024 14:31:25	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
30/11/2024 14:31:26	Action Started K1 Lewis Jones (Mobile)	AUT
30/11/2024 14:31:26	Action in progress: SMS sent KT1 Lewis Jones (Mobile)	AUT
30/11/2024 14:31:26	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)	AUT
30/11/2024 14:31:26	Action Started K1 Alex Beeston (Mobile)	AUT
30/11/2024 14:31:26	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
30/11/2024 14:31:26	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
30/11/2024 14:31:26	Action Started K1 Nathan Waistell (Mobile)	AUT
30/11/2024 14:31:26	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
30/11/2024 14:31:26	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
30/11/2024 14:31:27	Action Started K1 Maaliq Okten (Mobile)	AUT
30/11/2024 14:31:27	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)	AUT
30/11/2024 14:31:27	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)	AUT
30/11/2024 14:31:27	Released alarm	AUT
30/11/2024 14:31:27	Being Handled Message Handling Text - Site Status Unknown	AUT
30/11/2024 14:31:27	Action Started K2	AUT
30/11/2024 14:31:28	Action in progress: Email sent KE2	AUT
30/11/2024 14:31:28	Outcome : Contacted No Response Required KE2	AUT

Actions P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency
Legend: I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

30/11/2024 14:31:28

Alarm closed (Opr)

AUT

Actions
Legend:

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency
I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account