

Message Handling Report for Wurzel Ltd

Report for period: 24/08/2025 at 8:00 AM to 25/08/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

24/08/2025 13:49:12	Message Handling Text	KT1KE2	24/08/2025 13:49:35
24/08/2025 13:49:12	Contact Name : tony		
24/08/2025 13:49:12	Contact Addr : HAZLETON GARAGE Hazleton		
24/08/2025 13:49:12	Message Handling Text Hazleton		
24/08/2025 13:49:12	Contact Adr2 : ., CHELTENHAM, GL54 4DX		
24/08/2025 13:49:12	Call logged by : wkh, 192.168.30.33		
24/08/2025 13:49:12	Contact Phone : 07989 2080 99		
24/08/2025 13:49:12	no internet since Friday please call		
24/08/2025 13:49:19	Being Handled Message Handling Text - Site Status Unknown		AUT
24/08/2025 13:49:19	Action Started K1 Sam Savin (Mobile)		AUT
24/08/2025 13:49:19	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/08/2025 13:49:19	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/08/2025 13:49:20	Action Started K1 Sam Savin (Mobile)		AUT
24/08/2025 13:49:20	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/08/2025 13:49:20	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/08/2025 13:49:21	Action Started K1 Edward Catling (Mobile)		AUT
24/08/2025 13:49:21	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
24/08/2025 13:49:25	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
24/08/2025 13:49:26	Action Started K1 Sam Crockford (Mobile)		AUT
24/08/2025 13:49:27	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
24/08/2025 13:49:27	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
24/08/2025 13:49:27	Action Started K1 Cristian Enache (Mobile)		AUT
24/08/2025 13:49:28	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
24/08/2025 13:49:28	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
24/08/2025 13:49:28	Action Started K1 Alex Beeston (Mobile)		AUT
24/08/2025 13:49:29	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
24/08/2025 13:49:29	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
24/08/2025 13:49:29	Action Started K1 James Thompson (Mobile)		AUT
24/08/2025 13:49:30	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
24/08/2025 13:49:30	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
24/08/2025 13:49:30	Action Started K1 Justin Parker (Mobile)		AUT
24/08/2025 13:49:31	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/08/2025 13:49:31	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/08/2025 13:49:31	Action Started K1 Justin Parker (Mobile)		AUT
24/08/2025 13:49:32	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/08/2025 13:49:32	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/08/2025 13:49:32	Action Started K1 Nathan Waistell (Mobile)		AUT
24/08/2025 13:49:33	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
24/08/2025 13:49:33	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
24/08/2025 13:49:33	Released alarm		AUT
24/08/2025 13:49:34	Being Handled Message Handling Text - Site Status Unknown		AUT
24/08/2025 13:49:34	Action Started K2		AUT
24/08/2025 13:49:35	Action in progress: Email sent KE2		AUT
24/08/2025 13:49:35	Outcome : Contacted No Response Required KE2		AUT
24/08/2025 13:49:35	Alarm closed (Opr)		AUT
24/08/2025 14:14:00	Message Handling Text	KT1KE2	24/08/2025 14:14:16
24/08/2025 14:14:00	Contact Name : sandra		
24/08/2025 14:14:00	Message Handling Text Grafton Manor Farm		

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

24/08/2025 14:14:00	Contact Addr : EDDOLLS (MANOR FARM) LTD Grafton Manor Farm	
24/08/2025 14:14:00	Call logged by : vda, 192.168.10.99	
24/08/2025 14:14:00	Contact Adr2 : Grafton, BAMPTON, OX18 2RY	
24/08/2025 14:14:00	Contact Phone : 01367 810 237	
24/08/2025 14:14:00	got no internet at all tried rebooting but nothing	
24/08/2025 14:14:00	please call asap	
24/08/2025 14:14:07	Being Handled Message Handling Text - Site Status Unknown	AUT
24/08/2025 14:14:07	Action Started K1 Sam Savin (Mobile)	AUT
24/08/2025 14:14:07	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
24/08/2025 14:14:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
24/08/2025 14:14:08	Action Started K1 Sam Savin (Mobile)	AUT
24/08/2025 14:14:08	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
24/08/2025 14:14:08	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
24/08/2025 14:14:08	Action Started K1 Edward Catling (Mobile)	AUT
24/08/2025 14:14:09	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
24/08/2025 14:14:09	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
24/08/2025 14:14:09	Action Started K1 Sam Crockford (Mobile)	AUT
24/08/2025 14:14:09	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
24/08/2025 14:14:09	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
24/08/2025 14:14:10	Action Started K1 Cristian Enache (Mobile)	AUT
24/08/2025 14:14:10	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
24/08/2025 14:14:10	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
24/08/2025 14:14:10	Action Started K1 Alex Beeston (Mobile)	AUT
24/08/2025 14:14:11	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
24/08/2025 14:14:11	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
24/08/2025 14:14:11	Action Started K1 James Thompson (Mobile)	AUT
24/08/2025 14:14:11	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
24/08/2025 14:14:11	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
24/08/2025 14:14:12	Action Started K1 Justin Parker (Mobile)	AUT
24/08/2025 14:14:12	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
24/08/2025 14:14:12	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
24/08/2025 14:14:12	Action Started K1 Justin Parker (Mobile)	AUT
24/08/2025 14:14:13	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
24/08/2025 14:14:13	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
24/08/2025 14:14:13	Action Started K1 Nathan Waistell (Mobile)	AUT
24/08/2025 14:14:13	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
24/08/2025 14:14:13	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
24/08/2025 14:14:14	Released alarm	AUT
24/08/2025 14:14:14	Being Handled Message Handling Text - Site Status Unknown	AUT
24/08/2025 14:14:14	Action Started K2	AUT
24/08/2025 14:14:15	Action in progress: Email sent KE2	AUT
24/08/2025 14:14:15	Outcome : Contacted No Response Required KE2	AUT
24/08/2025 14:14:16	Alarm closed (Opr)	AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

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