

Message Handling Report for Wurzel Ltd

Report for period: 27/09/2026 at 8:00 AM to 28/09/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

27/09/2026 09:42:04	Message Handling Text	KT1KE2	27/09/2026 09:42:29
27/09/2026 09:42:04	Contact Name: DAVID BARTON,		
27/09/2026 09:42:04	Contact Addr: RESIDENTIAL, 14 Duns Tew,		
27/09/2026 09:42:04	Message Handling Text 14 Duns Tew",		
27/09/2026 09:42:04	Contact Addr2: ., BICESTER, OX25 6JR,		
27/09/2026 09:42:04	IP Address: 172.18.0.5		
27/09/2026 09:42:04	Contact Phone: 01869 349 065,		
27/09/2026 09:42:04	Message Content: LOST INTERNET CONNECTION AND POWER CYCLING DID NOT FIX - PLEASE CALL TO ADVISE.,		
27/09/2026 09:42:04	Initials: TLL,		
27/09/2026 09:42:11	Being Handled Message Handling Text - Site Status Unknown		ON1
27/09/2026 09:42:11	Action Started K1 Sam Savin (Mobile)		ON1
27/09/2026 09:42:13	Action in progress: SMS sent KT1 Sam Savin (Mobile)		ON1
27/09/2026 09:42:13	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		ON1
27/09/2026 09:42:14	Action Started K1 Sam Savin (Mobile)		ON1
27/09/2026 09:42:15	Action in progress: SMS sent KT1 Sam Savin (Mobile)		ON1
27/09/2026 09:42:15	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		ON1
27/09/2026 09:42:15	Action Started K1 Edward Catling (Mobile)		ON1
27/09/2026 09:42:16	Action in progress: SMS sent KT1 Edward Catling (Mobile)		ON1
27/09/2026 09:42:16	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		ON1
27/09/2026 09:42:16	Action Started K1 Sam Crockford (Mobile)		ON1
27/09/2026 09:42:17	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		ON1
27/09/2026 09:42:17	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		ON1
27/09/2026 09:42:17	Action Started K1 Cristian Enache (Mobile)		ON1
27/09/2026 09:42:18	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		ON1
27/09/2026 09:42:18	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		ON1
27/09/2026 09:42:18	Action Started K1 Alex Beeston (Mobile)		ON1
27/09/2026 09:42:19	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		ON1
27/09/2026 09:42:19	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		ON1
27/09/2026 09:42:19	Action Started K1 James Thompson (Mobile)		ON1
27/09/2026 09:42:20	Action in progress: SMS sent KT1 James Thompson (Mobile)		ON1
27/09/2026 09:42:20	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		ON1
27/09/2026 09:42:20	Action Started K1 Justin Parker (Mobile)		ON1
27/09/2026 09:42:21	Action in progress: SMS sent KT1 Justin Parker (Mobile)		ON1
27/09/2026 09:42:21	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		ON1
27/09/2026 09:42:21	Action Started K1 Justin Parker (Mobile)		ON1
27/09/2026 09:42:22	Action in progress: SMS sent KT1 Justin Parker (Mobile)		ON1
27/09/2026 09:42:22	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		ON1
27/09/2026 09:42:23	Action Started K1 Nathan Waistell (Mobile)		ON1
27/09/2026 09:42:24	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		ON1
27/09/2026 09:42:24	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		ON1
27/09/2026 09:42:24	Released alarm		ON1
27/09/2026 09:42:29	Being Handled Message Handling Text - Site Status Unknown		AUT
27/09/2026 09:42:29	Action Started K2		AUT
27/09/2026 09:42:29	Action in progress: Email sent KE2		AUT
27/09/2026 09:42:29	Outcome : Contacted No Response Required KE2		AUT
27/09/2026 09:42:29	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account