

Message Handling Report for Wurzel Ltd

Report for period: 11/01/2025 at 8:00 AM to 12/01/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

11/01/2025 15:14:15	Message Handling Text	KT1KE2	11/01/2025 15:14:28
11/01/2025 15:14:15	Contact Name : sara stock		
11/01/2025 15:14:15	Contact Addr : residential Cotswold Edge		
11/01/2025 15:14:15	Contact Adr2 : Lower End, Ramsden, CHIPPING NORTON, OX7 3AZ		
11/01/2025 15:14:15	Contact Phone : 07821 571 526		
11/01/2025 15:14:15	internet fault on site tried rebooting still no jo		
11/01/2025 15:14:15	y please call		
11/01/2025 15:14:15	(customer in bad mobile reception a		
11/01/2025 15:14:15	rea)		
11/01/2025 15:14:15	Message Handling Text Cotswold Edge		
11/01/2025 15:14:15	Call logged by : wkh, 192.168.10.45		
11/01/2025 15:14:22	Being Handled Message Handling Text - Site Status Unknown		AUT
11/01/2025 15:14:22	Action Started K1 Sam Savin (Mobile)		AUT
11/01/2025 15:14:23	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
11/01/2025 15:14:23	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
11/01/2025 15:14:23	Action Started K1 Sam Savin (Mobile)		AUT
11/01/2025 15:14:23	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
11/01/2025 15:14:23	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
11/01/2025 15:14:23	Action Started K1 Edward Catling (Mobile)		AUT
11/01/2025 15:14:23	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
11/01/2025 15:14:23	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
11/01/2025 15:14:24	Action Started K1 Sam Crockford (Mobile)		AUT
11/01/2025 15:14:24	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
11/01/2025 15:14:24	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
11/01/2025 15:14:24	Action Started K1 Cristian Enache (Mobile)		AUT
11/01/2025 15:14:24	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
11/01/2025 15:14:24	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
11/01/2025 15:14:24	Action Started K1 Alex Beeston (Mobile)		AUT
11/01/2025 15:14:24	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
11/01/2025 15:14:24	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
11/01/2025 15:14:25	Action Started K1 James Thompson (Mobile)		AUT
11/01/2025 15:14:25	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
11/01/2025 15:14:25	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
11/01/2025 15:14:25	Action Started K1 Justin Parker (Mobile)		AUT
11/01/2025 15:14:25	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
11/01/2025 15:14:25	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
11/01/2025 15:14:25	Action Started K1 Justin Parker (Mobile)		AUT
11/01/2025 15:14:25	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
11/01/2025 15:14:25	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
11/01/2025 15:14:26	Action Started K1 Nathan Waistell (Mobile)		AUT
11/01/2025 15:14:26	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
11/01/2025 15:14:26	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
11/01/2025 15:14:26	Released alarm		AUT
11/01/2025 15:14:27	Being Handled Message Handling Text - Site Status Unknown		AUT
11/01/2025 15:14:27	Action Started K2		AUT
11/01/2025 15:14:28	Action in progress: Email sent KE2		AUT
11/01/2025 15:14:28	Outcome : Contacted No Response Required KE2		AUT
11/01/2025 15:14:28	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

11/01/2025 16:28:54	Message Handling Text	KT1KE2	11/01/2025 16:29:06
11/01/2025 16:28:54	Contact Name : sara stock		
11/01/2025 16:28:54	Message Handling Text Cotswold Edge		
11/01/2025 16:28:54	Contact Addr : Cotswold Edge		
11/01/2025 16:28:54	Call logged by : ssm, 192.168.10.221		
11/01/2025 16:28:54	Contact Adr2 : Lower End, Ramsden, CHIPPING NORTON, OX7 3AZ		
11/01/2025 16:28:54	Contact Phone : 07821571526		
11/01/2025 16:28:54	still awaiting a call about the internet fault sti		
11/01/2025 16:28:54	Il not working after trying to reboot hub		
11/01/2025 16:28:54	(Clien		
11/01/2025 16:28:54	t do have bad mobile signal) please keep trying		
11/01/2025 16:29:01	Being Handled Message Handling Text - Site Status Unknown		AUT
11/01/2025 16:29:01	Action Started K1 Sam Savin (Mobile)		AUT
11/01/2025 16:29:01	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
11/01/2025 16:29:01	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
11/01/2025 16:29:01	Action Started K1 Sam Savin (Mobile)		AUT
11/01/2025 16:29:01	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
11/01/2025 16:29:01	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
11/01/2025 16:29:01	Action Started K1 Edward Catling (Mobile)		AUT
11/01/2025 16:29:02	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
11/01/2025 16:29:02	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
11/01/2025 16:29:02	Action Started K1 Sam Crockford (Mobile)		AUT
11/01/2025 16:29:02	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
11/01/2025 16:29:02	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
11/01/2025 16:29:02	Action Started K1 Cristian Enache (Mobile)		AUT
11/01/2025 16:29:02	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
11/01/2025 16:29:02	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
11/01/2025 16:29:02	Action Started K1 Alex Beeston (Mobile)		AUT
11/01/2025 16:29:03	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
11/01/2025 16:29:03	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
11/01/2025 16:29:03	Action Started K1 James Thompson (Mobile)		AUT
11/01/2025 16:29:03	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
11/01/2025 16:29:03	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
11/01/2025 16:29:03	Action Started K1 Justin Parker (Mobile)		AUT
11/01/2025 16:29:03	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
11/01/2025 16:29:03	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
11/01/2025 16:29:03	Action Started K1 Justin Parker (Mobile)		AUT
11/01/2025 16:29:04	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
11/01/2025 16:29:04	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
11/01/2025 16:29:04	Action Started K1 Nathan Waistell (Mobile)		AUT
11/01/2025 16:29:04	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
11/01/2025 16:29:04	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
11/01/2025 16:29:04	Released alarm		AUT
11/01/2025 16:29:05	Being Handled Message Handling Text - Site Status Unknown		AUT
11/01/2025 16:29:05	Action Started K2		AUT
11/01/2025 16:29:06	Action in progress: Email sent KE2		AUT
11/01/2025 16:29:06	Outcome : Contacted No Response Required KE2		AUT
11/01/2025 16:29:06	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

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