

Message Handling Report for Wurzel Ltd

Report for period: 31/08/2025 at 8:00 AM to 01/09/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

31/08/2025 18:40:35	Message Handling Text	KT1KE2	31/08/2025 18:40:53
31/08/2025 18:40:35	Contact Name : Elizabeth Sparke		
31/08/2025 18:40:35	Contact Addr : 2 Lower Buildings		
31/08/2025 18:40:35	Contact Adr2 : Green End, Chadlington, CHIPPING NORTON, OX7 3FD		
31/08/2025 18:40:35	Contact Phone : 07876 785 934		
31/08/2025 18:40:35	Broadband connection issue, has tried power cyclin		
31/08/2025 18:40:35	g with their router for 20 seconds issue persists		
31/08/2025 18:40:35	please call to advise		
31/08/2025 18:40:35	Message Handling Text 2 Lower Buildings		
31/08/2025 18:40:35	Call logged by : VHA, 192.168.10.57		
31/08/2025 18:40:41	Being Handled Message Handling Text - Site Status Unknown		AUT
31/08/2025 18:40:41	Action Started K1 Sam Savin (Mobile)		AUT
31/08/2025 18:40:42	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
31/08/2025 18:40:42	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
31/08/2025 18:40:42	Action Started K1 Sam Savin (Mobile)		AUT
31/08/2025 18:40:43	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
31/08/2025 18:40:43	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
31/08/2025 18:40:43	Action Started K1 Edward Catling (Mobile)		AUT
31/08/2025 18:40:44	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
31/08/2025 18:40:44	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
31/08/2025 18:40:44	Action Started K1 Sam Crockford (Mobile)		AUT
31/08/2025 18:40:45	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
31/08/2025 18:40:45	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
31/08/2025 18:40:45	Action Started K1 Cristian Enache (Mobile)		AUT
31/08/2025 18:40:46	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
31/08/2025 18:40:46	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
31/08/2025 18:40:46	Action Started K1 Alex Beeston (Mobile)		AUT
31/08/2025 18:40:47	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
31/08/2025 18:40:47	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
31/08/2025 18:40:47	Action Started K1 James Thompson (Mobile)		AUT
31/08/2025 18:40:48	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
31/08/2025 18:40:48	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
31/08/2025 18:40:48	Action Started K1 Justin Parker (Mobile)		AUT
31/08/2025 18:40:49	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
31/08/2025 18:40:49	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
31/08/2025 18:40:49	Action Started K1 Justin Parker (Mobile)		AUT
31/08/2025 18:40:50	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
31/08/2025 18:40:50	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
31/08/2025 18:40:50	Action Started K1 Nathan Waistell (Mobile)		AUT
31/08/2025 18:40:51	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
31/08/2025 18:40:51	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
31/08/2025 18:40:51	Released alarm		AUT
31/08/2025 18:40:52	Being Handled Message Handling Text - Site Status Unknown		AUT
31/08/2025 18:40:52	Action Started K2		AUT
31/08/2025 18:40:53	Action in progress: Email sent KE2		AUT
31/08/2025 18:40:53	Outcome : Contacted No Response Required KE2		AUT
31/08/2025 18:40:53	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account