

Message Handling Report for Wurzel Ltd

Report for period: 20/09/2025 at 8:00 AM to 21/09/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

20/09/2025 08:58:41	Message Handling Text	KT1KE2	20/09/2025 08:59:00
20/09/2025 08:58:41	Contact Name : ian		
20/09/2025 08:58:41	Contact Addr : Cotswold Edge		
20/09/2025 08:58:41	Message Handling Text Cotswold Edge		
20/09/2025 08:58:41	Contact Adr2 : Lower End, Ramsden, CHIPPING NORTON, OX7 3AZ		
20/09/2025 08:58:41	Call logged by : lte, 192.168.30.51		
20/09/2025 08:58:41	Contact Phone : 07879 347 457		
20/09/2025 08:58:41	no internet on site please call to advise. urgent		
20/09/2025 08:58:48	Being Handled Message Handling Text - Site Status Unknown		AUT
20/09/2025 08:58:48	Action Started K1 Sam Savin (Mobile)		AUT
20/09/2025 08:58:49	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/09/2025 08:58:49	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/09/2025 08:58:49	Action Started K1 Sam Savin (Mobile)		AUT
20/09/2025 08:58:50	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/09/2025 08:58:50	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/09/2025 08:58:50	Action Started K1 Edward Catling (Mobile)		AUT
20/09/2025 08:58:51	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
20/09/2025 08:58:51	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
20/09/2025 08:58:51	Action Started K1 Sam Crockford (Mobile)		AUT
20/09/2025 08:58:52	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
20/09/2025 08:58:52	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
20/09/2025 08:58:52	Action Started K1 Cristian Enache (Mobile)		AUT
20/09/2025 08:58:53	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
20/09/2025 08:58:53	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
20/09/2025 08:58:53	Action Started K1 Alex Beeston (Mobile)		AUT
20/09/2025 08:58:54	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
20/09/2025 08:58:54	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
20/09/2025 08:58:55	Action Started K1 James Thompson (Mobile)		AUT
20/09/2025 08:58:55	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
20/09/2025 08:58:55	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
20/09/2025 08:58:56	Action Started K1 Justin Parker (Mobile)		AUT
20/09/2025 08:58:57	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/09/2025 08:58:57	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/09/2025 08:58:57	Action Started K1 Justin Parker (Mobile)		AUT
20/09/2025 08:58:58	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/09/2025 08:58:58	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/09/2025 08:58:58	Action Started K1 Nathan Waistell (Mobile)		AUT
20/09/2025 08:58:59	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
20/09/2025 08:58:59	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
20/09/2025 08:58:59	Released alarm		AUT
20/09/2025 08:58:59	Being Handled Message Handling Text - Site Status Unknown		AUT
20/09/2025 08:58:59	Action Started K2		AUT
20/09/2025 08:59:00	Action in progress: Email sent KE2		AUT
20/09/2025 08:59:00	Outcome : Contacted No Response Required KE2		AUT
20/09/2025 08:59:00	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account