

# Message Handling Report for Wurzel Ltd

Report for period: 10/06/2026 at 8:00 AM to 11/06/2026 at 8:00 AM

Total Messages Handled : 1

**3600 Wurzel Message Handling**  
The Old Coalyard  
Gagingwell  
Chipping Norton  
OX7 4EF

**55003600**  
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

| 10/06/2026 17:31:52 | Message Handling Text                                                           | KT1KE2 | 10/06/2026 17:32:10 |
|---------------------|---------------------------------------------------------------------------------|--------|---------------------|
| 10/06/2026 17:31:52 | Contact Name: Mrs Briggs,                                                       |        |                     |
| 10/06/2026 17:31:52 | Contact Addr: , High Furze Farm,                                                |        |                     |
| 10/06/2026 17:31:52 | Message Handling Text High Furze Farm",                                         |        |                     |
| 10/06/2026 17:31:52 | Contact Addr2: Tidmington, SHIPSTON-ON-STOUR, CV36 5LR,                         |        |                     |
| 10/06/2026 17:31:52 | IP Address: 172.18.0.5                                                          |        |                     |
| 10/06/2026 17:31:52 | Contact Phone: 07802 853 542,                                                   |        |                     |
| 10/06/2026 17:31:52 | Message Content: Broadband is down - has tried power cycling it and not helped, |        |                     |
| 10/06/2026 17:31:52 | Initials: HHU,                                                                  |        |                     |
| 10/06/2026 17:31:58 | Being Handled Message Handling Text - Site Status Unknown                       |        | AUT                 |
| 10/06/2026 17:31:58 | Action Started K1 Sam Savin (Mobile)                                            |        | AUT                 |
| 10/06/2026 17:31:59 | Action in progress: SMS sent KT1 Sam Savin (Mobile)                             |        | AUT                 |
| 10/06/2026 17:31:59 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)                 |        | AUT                 |
| 10/06/2026 17:31:59 | Action Started K1 Sam Savin (Mobile)                                            |        | AUT                 |
| 10/06/2026 17:32:00 | Action in progress: SMS sent KT1 Sam Savin (Mobile)                             |        | AUT                 |
| 10/06/2026 17:32:00 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)                 |        | AUT                 |
| 10/06/2026 17:32:00 | Action Started K1 Edward Catling (Mobile)                                       |        | AUT                 |
| 10/06/2026 17:32:01 | Action in progress: SMS sent KT1 Edward Catling (Mobile)                        |        | AUT                 |
| 10/06/2026 17:32:01 | Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)            |        | AUT                 |
| 10/06/2026 17:32:01 | Action Started K1 Sam Crockford (Mobile)                                        |        | AUT                 |
| 10/06/2026 17:32:02 | Action in progress: SMS sent KT1 Sam Crockford (Mobile)                         |        | AUT                 |
| 10/06/2026 17:32:02 | Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)             |        | AUT                 |
| 10/06/2026 17:32:03 | Action Started K1 Cristian Enache (Mobile)                                      |        | AUT                 |
| 10/06/2026 17:32:03 | Action in progress: SMS sent KT1 Cristian Enache (Mobile)                       |        | AUT                 |
| 10/06/2026 17:32:03 | Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)           |        | AUT                 |
| 10/06/2026 17:32:04 | Action Started K1 Alex Beeston (Mobile)                                         |        | AUT                 |
| 10/06/2026 17:32:05 | Action in progress: SMS sent KT1 Alex Beeston (Mobile)                          |        | AUT                 |
| 10/06/2026 17:32:05 | Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)              |        | AUT                 |
| 10/06/2026 17:32:05 | Action Started K1 James Thompson (Mobile)                                       |        | AUT                 |
| 10/06/2026 17:32:06 | Action in progress: SMS sent KT1 James Thompson (Mobile)                        |        | AUT                 |
| 10/06/2026 17:32:06 | Outcome : Contacted No Response Required KT1 James Thompson (Mobile)            |        | AUT                 |
| 10/06/2026 17:32:06 | Action Started K1 Justin Parker (Mobile)                                        |        | AUT                 |
| 10/06/2026 17:32:07 | Action in progress: SMS sent KT1 Justin Parker (Mobile)                         |        | AUT                 |
| 10/06/2026 17:32:07 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)             |        | AUT                 |
| 10/06/2026 17:32:08 | Action Started K1 Justin Parker (Mobile)                                        |        | AUT                 |
| 10/06/2026 17:32:08 | Action in progress: SMS sent KT1 Justin Parker (Mobile)                         |        | AUT                 |
| 10/06/2026 17:32:08 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)             |        | AUT                 |
| 10/06/2026 17:32:08 | Action Started K1 Nathan Waistell (Mobile)                                      |        | AUT                 |
| 10/06/2026 17:32:09 | Action in progress: SMS sent KT1 Nathan Waistell (Mobile)                       |        | AUT                 |
| 10/06/2026 17:32:09 | Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)           |        | AUT                 |
| 10/06/2026 17:32:10 | Released alarm                                                                  |        | AUT                 |
| 10/06/2026 17:32:10 | Being Handled Message Handling Text - Site Status Unknown                       |        | AUT                 |
| 10/06/2026 17:32:10 | Action Started K2                                                               |        | AUT                 |
| 10/06/2026 17:32:10 | Action in progress: Email sent KE2                                              |        | AUT                 |
| 10/06/2026 17:32:10 | Outcome : Contacted No Response Required KE2                                    |        | AUT                 |
| 10/06/2026 17:32:10 | Alarm closed (Opr)                                                              |        | AUT                 |

## Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

## Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account