

Message Handling Report for Wurzel Ltd

Report for period: 07/11/2024 at 8:00 AM to 08/11/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

08/11/2024 00:06:50	Message Handling Text	KT1KE2	08/11/2024 00:07:48
08/11/2024 00:06:50	Contact Name : josh		
08/11/2024 00:06:50	Contact Addr : THE FARMER'S DOG Asthall		
08/11/2024 00:06:50	Contact Adr2 : ., BURFORD, OX18 4HJ		
08/11/2024 00:06:50	Contact Phone : 07584 621 440		
08/11/2024 00:06:50	cant set intruder alarm		
08/11/2024 00:06:50	warning light when put c		
08/11/2024 00:06:50	ode in		
08/11/2024 00:06:50	active faults		
08/11/2024 00:06:50	Message Handling Text Asthall		
08/11/2024 00:06:50	restore required		
08/11/2024 00:06:50	Call logged by : rha, 192.168.10.185		
08/11/2024 00:06:56	Being Handled Message Handling Text - Site Status Unknown		AUT
08/11/2024 00:06:56	Action Started K1 Edward Catling (Mobile)		AUT
08/11/2024 00:06:56	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
08/11/2024 00:06:56	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
08/11/2024 00:06:57	Action Started K1 Sam Savin (Mobile)		AUT
08/11/2024 00:06:57	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
08/11/2024 00:06:57	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
08/11/2024 00:06:57	Action Started K1 Justin Parker (Mobile)		AUT
08/11/2024 00:06:57	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
08/11/2024 00:06:57	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
08/11/2024 00:06:57	Action Started K1 Lewis Jones (Mobile)		AUT
08/11/2024 00:06:57	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
08/11/2024 00:06:57	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
08/11/2024 00:06:58	Action Started K1 Alex Beeston (Mobile)		AUT
08/11/2024 00:06:58	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
08/11/2024 00:06:58	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
08/11/2024 00:06:58	Action Started K1 Nathan Waistell (Mobile)		AUT
08/11/2024 00:06:58	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
08/11/2024 00:06:58	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
08/11/2024 00:06:58	Action Started K1 Maaliq Okten (Mobile)		AUT
08/11/2024 00:06:58	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
08/11/2024 00:06:58	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
08/11/2024 00:06:58	Released alarm		AUT
08/11/2024 00:07:00	Being Handled Message Handling Text - Site Status Unknown		BRY
08/11/2024 00:07:48	Released alarm		BRY
08/11/2024 00:07:48	Being Handled Message Handling Text - Site Status Unknown		AUT
08/11/2024 00:07:48	Action Started K2		AUT
08/11/2024 00:07:48	Action in progress: Email sent KE2		AUT
08/11/2024 00:07:48	Outcome : Contacted No Response Required KE2		AUT
08/11/2024 00:07:48	Alarm closed (Opr)		AUT
08/11/2024 00:22:50	Message Handling Text	KT1KE2	08/11/2024 00:23:01
08/11/2024 00:22:50	Contact Name : JOSH		
08/11/2024 00:22:50	Contact Addr : THE FARMER'S DOG Asthall		
08/11/2024 00:22:50	Contact Adr2 : NA, BURFORD, OX18 4HJ		
08/11/2024 00:22:50	Contact Phone : 07584621440		
08/11/2024 00:22:50	COUSTOMER RANG IN TO CANCEL CALLOUT AS ALARM HAS R		

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

08/11/2024 00:22:50	ESET	
08/11/2024 00:22:50	Message Handling Text Asthall	
08/11/2024 00:22:50	Call logged by : IHI, 192.168.10.154	
08/11/2024 00:22:55	User acknowledged this event	IHI
08/11/2024 00:22:56	Being Handled Message Handling Text - Site Status Unknown	AUT
08/11/2024 00:22:56	Action Started K1 Edward Catling (Mobile)	AUT
08/11/2024 00:22:56	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
08/11/2024 00:22:56	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
08/11/2024 00:22:56	Action Started K1 Sam Savin (Mobile)	AUT
08/11/2024 00:22:57	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
08/11/2024 00:22:57	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
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08/11/2024 00:22:58	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)	AUT
08/11/2024 00:22:58	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)	AUT
08/11/2024 00:22:58	Released alarm	AUT
08/11/2024 00:23:01	Being Handled Message Handling Text - Site Status Unknown	AUT
08/11/2024 00:23:01	Action Started K2	AUT
08/11/2024 00:23:01	Action in progress: Email sent KE2	AUT
08/11/2024 00:23:01	Outcome : Contacted No Response Required KE2	AUT
08/11/2024 00:23:01	Alarm closed (Opr)	AUT

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