

Message Handling Report for Wurzel Ltd

Report for period: 28/08/2026 at 8:00 AM to 29/08/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

28/08/2026 17:10:30	Message Handling Text	KT1KE2	28/08/2026 17:10:50
28/08/2026 17:10:30	Contact Name: MIKE HARPER,		
28/08/2026 17:10:30	Contact Addr: , Pimlico Farm,		
28/08/2026 17:10:30	Message Handling Text Pimlico Farm",		
28/08/2026 17:10:30	Contact Addr2: Tusmore, BICESTER, OX27 7SL,		
28/08/2026 17:10:30	IP Address: 172.18.0.5		
28/08/2026 17:10:30	Contact Phone: 07768 128377,		
28/08/2026 17:10:30	Message Content: INTERNETS GONE OUT ,		
28/08/2026 17:10:30	Initials: EZA,		
28/08/2026 17:10:39	Being Handled Message Handling Text - Site Status Unknown		AUT
28/08/2026 17:10:39	Action Started K1 Sam Savin (Mobile)		AUT
28/08/2026 17:10:40	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
28/08/2026 17:10:40	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
28/08/2026 17:10:40	Action Started K1 Sam Savin (Mobile)		AUT
28/08/2026 17:10:41	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
28/08/2026 17:10:41	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
28/08/2026 17:10:41	Action Started K1 Edward Catling (Mobile)		AUT
28/08/2026 17:10:42	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
28/08/2026 17:10:42	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
28/08/2026 17:10:42	Action Started K1 Sam Crockford (Mobile)		AUT
28/08/2026 17:10:42	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
28/08/2026 17:10:42	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
28/08/2026 17:10:43	Action Started K1 Cristian Enache (Mobile)		AUT
28/08/2026 17:10:44	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
28/08/2026 17:10:44	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
28/08/2026 17:10:44	Action Started K1 Alex Beeston (Mobile)		AUT
28/08/2026 17:10:45	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
28/08/2026 17:10:45	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
28/08/2026 17:10:45	Action Started K1 James Thompson (Mobile)		AUT
28/08/2026 17:10:46	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
28/08/2026 17:10:46	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
28/08/2026 17:10:46	Action Started K1 Justin Parker (Mobile)		AUT
28/08/2026 17:10:46	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
28/08/2026 17:10:46	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
28/08/2026 17:10:47	Action Started K1 Justin Parker (Mobile)		AUT
28/08/2026 17:10:48	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
28/08/2026 17:10:48	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
28/08/2026 17:10:48	Action Started K1 Nathan Waistell (Mobile)		AUT
28/08/2026 17:10:49	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
28/08/2026 17:10:49	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
28/08/2026 17:10:49	Released alarm		AUT
28/08/2026 17:10:50	Being Handled Message Handling Text - Site Status Unknown		ON1
28/08/2026 17:10:50	Action Started K2		ON1
28/08/2026 17:10:50	Action in progress: Email sent KE2		ON1
28/08/2026 17:10:50	Outcome : Contacted No Response Required KE2		ON1
28/08/2026 17:10:50	Alarm closed (Opr)		ON1
28/08/2026 17:20:24	Message Handling Text	KT1KE2	28/08/2026 17:20:44
28/08/2026 17:20:24	Message Handling Text Aynho Fields",		

Actions P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend: I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

28/08/2026 17:20:24	Contact Name: Sapphire Browne ,	
28/08/2026 17:20:24	IP Address: 172.18.0.5	
28/08/2026 17:20:24	Contact Addr: Aynho Fields, Aynho Fields,	
28/08/2026 17:20:24	Contact Addr2: Croughton Road, Aynho, BANBURY, OX17 3AU,	
28/08/2026 17:20:24	Contact Phone: 07709 929 602,	
28/08/2026 17:20:24	Message Content: Due to a power cut yesterday - internet now not working. Please call ,	
28/08/2026 17:20:24	Initials: KM ,	
28/08/2026 17:20:33	Being Handled Message Handling Text - Site Status Unknown	ON1
28/08/2026 17:20:33	Action Started K1 Sam Savin (Mobile)	ON1
28/08/2026 17:20:33	Action in progress: SMS sent KT1 Sam Savin (Mobile)	ON1
28/08/2026 17:20:33	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	ON1
28/08/2026 17:20:34	Action Started K1 Sam Savin (Mobile)	ON1
28/08/2026 17:20:34	Action in progress: SMS sent KT1 Sam Savin (Mobile)	ON1
28/08/2026 17:20:34	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	ON1
28/08/2026 17:20:34	Action Started K1 Edward Catling (Mobile)	ON1
28/08/2026 17:20:35	Action in progress: SMS sent KT1 Edward Catling (Mobile)	ON1
28/08/2026 17:20:35	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	ON1
28/08/2026 17:20:35	Action Started K1 Sam Crockford (Mobile)	ON1
28/08/2026 17:20:36	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	ON1
28/08/2026 17:20:36	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	ON1
28/08/2026 17:20:36	Action Started K1 Cristian Enache (Mobile)	ON1
28/08/2026 17:20:36	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	ON1
28/08/2026 17:20:36	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	ON1
28/08/2026 17:20:37	Action Started K1 Alex Beeston (Mobile)	ON1
28/08/2026 17:20:37	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	ON1
28/08/2026 17:20:37	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	ON1
28/08/2026 17:20:37	Action Started K1 James Thompson (Mobile)	ON1
28/08/2026 17:20:38	Action in progress: SMS sent KT1 James Thompson (Mobile)	ON1
28/08/2026 17:20:38	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	ON1
28/08/2026 17:20:38	Action Started K1 Justin Parker (Mobile)	ON1
28/08/2026 17:20:38	Action in progress: SMS sent KT1 Justin Parker (Mobile)	ON1
28/08/2026 17:20:38	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	ON1
28/08/2026 17:20:39	Action Started K1 Justin Parker (Mobile)	ON1
28/08/2026 17:20:39	Action in progress: SMS sent KT1 Justin Parker (Mobile)	ON1
28/08/2026 17:20:39	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	ON1
28/08/2026 17:20:39	Action Started K1 Nathan Waistell (Mobile)	ON1
28/08/2026 17:20:40	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	ON1
28/08/2026 17:20:40	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	ON1
28/08/2026 17:20:40	Released alarm	ON1
28/08/2026 17:20:44	Being Handled Message Handling Text - Site Status Unknown	ON1
28/08/2026 17:20:44	Action Started K2	ON1
28/08/2026 17:20:44	Action in progress: Email sent KE2	ON1
28/08/2026 17:20:44	Outcome : Contacted No Response Required KE2	ON1
28/08/2026 17:20:44	Alarm closed (Opr)	ON1
28/08/2026 21:17:10	Message Handling Text	KT1KE2 28/08/2026 21:17:28
28/08/2026 21:17:10	Contact Name: steve coates,	
28/08/2026 21:17:10	Contact Addr: , Rignall Farm, South Newington Road,	
28/08/2026 21:17:10	Contact Addr2: Barford St. Michael, BANBURY, OX15 0PN,	
28/08/2026 21:17:10	Message Handling Text Rignall Farm, South Newington Road",	
28/08/2026 21:17:10	Contact Phone: 07785 220 498,	
28/08/2026 21:17:10	IP Address: 172.18.0.5	
28/08/2026 21:17:10	Message Content: they have had no internet for about 5 hours and have powered it down but nothing has happened,	
28/08/2026 21:17:10	Initials: ml,	
28/08/2026 21:17:16	Being Handled Message Handling Text - Site Status Unknown	AUT
28/08/2026 21:17:16	Action Started K1 Sam Savin (Mobile)	AUT
28/08/2026 21:17:17	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
28/08/2026 21:17:17	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
28/08/2026 21:17:17	Action Started K1 Sam Savin (Mobile)	AUT

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28/08/2026 21:17:18	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
28/08/2026 21:17:18	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
28/08/2026 21:17:18	Action Started K1 Edward Catling (Mobile)	AUT
28/08/2026 21:17:18	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
28/08/2026 21:17:18	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
28/08/2026 21:17:19	Action Started K1 Sam Crockford (Mobile)	AUT
28/08/2026 21:17:19	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
28/08/2026 21:17:19	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
28/08/2026 21:17:19	Action Started K1 Cristian Enache (Mobile)	AUT
28/08/2026 21:17:20	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
28/08/2026 21:17:20	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
28/08/2026 21:17:20	Action Started K1 Alex Beeston (Mobile)	AUT
28/08/2026 21:17:21	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
28/08/2026 21:17:21	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
28/08/2026 21:17:21	Action Started K1 James Thompson (Mobile)	AUT
28/08/2026 21:17:22	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
28/08/2026 21:17:22	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
28/08/2026 21:17:22	Action Started K1 Justin Parker (Mobile)	AUT
28/08/2026 21:17:22	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
28/08/2026 21:17:22	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
28/08/2026 21:17:23	Action Started K1 Justin Parker (Mobile)	AUT
28/08/2026 21:17:23	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
28/08/2026 21:17:23	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
28/08/2026 21:17:23	Action Started K1 Nathan Waistell (Mobile)	AUT
28/08/2026 21:17:24	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
28/08/2026 21:17:24	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
28/08/2026 21:17:24	Released alarm	AUT
28/08/2026 21:17:27	Being Handled Message Handling Text - Site Status Unknown	AUT
28/08/2026 21:17:27	Action Started K2	AUT
28/08/2026 21:17:27	Action in progress: Email sent KE2	AUT
28/08/2026 21:17:28	Outcome : Contacted No Response Required KE2	AUT
28/08/2026 21:17:28	Alarm closed (Opr)	AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account