

Message Handling Report for Wurzel Ltd

Report for period: 26/04/2025 at 8:00 AM to 27/04/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

26/04/2025 12:26:39	Message Handling Text	KT1KE2	26/04/2025 12:26:51
26/04/2025 12:26:39	Contact Name : Sally		
26/04/2025 12:26:39	Contact Addr : Barthers Hill Farmhouse		
26/04/2025 12:26:39	Contact Adr2 : East End, Chadlington, CHIPPING NORTON, OX7 3NH		
26/04/2025 12:26:39	Contact Phone : 07795 467 200		
26/04/2025 12:26:39	The internet/WiFi is completely down. We have payi		
26/04/2025 12:26:39	ng guests at the property, so please rectify this		
26/04/2025 12:26:39	urgently. Thanks!"		
26/04/2025 12:26:39	Message Handling Text Barthers Hill Farmhouse		
26/04/2025 12:26:39	Call logged by : KNI, 192.168.10.139		
26/04/2025 12:26:45	Being Handled Message Handling Text - Site Status Unknown		AUT
26/04/2025 12:26:45	Action Started K1 Sam Savin (Mobile)		AUT
26/04/2025 12:26:45	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
26/04/2025 12:26:45	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
26/04/2025 12:26:46	Action Started K1 Sam Savin (Mobile)		AUT
26/04/2025 12:26:46	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
26/04/2025 12:26:46	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
26/04/2025 12:26:46	Action Started K1 Edward Catling (Mobile)		AUT
26/04/2025 12:26:46	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
26/04/2025 12:26:46	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
26/04/2025 12:26:46	Action Started K1 Sam Crockford (Mobile)		AUT
26/04/2025 12:26:46	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
26/04/2025 12:26:46	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
26/04/2025 12:26:47	Action Started K1 Cristian Enache (Mobile)		AUT
26/04/2025 12:26:47	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
26/04/2025 12:26:47	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
26/04/2025 12:26:47	Action Started K1 Alex Beeston (Mobile)		AUT
26/04/2025 12:26:47	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
26/04/2025 12:26:47	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
26/04/2025 12:26:48	Action Started K1 James Thompson (Mobile)		AUT
26/04/2025 12:26:48	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
26/04/2025 12:26:48	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
26/04/2025 12:26:48	Action Started K1 Justin Parker (Mobile)		AUT
26/04/2025 12:26:48	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
26/04/2025 12:26:48	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
26/04/2025 12:26:48	Action Started K1 Justin Parker (Mobile)		AUT
26/04/2025 12:26:48	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
26/04/2025 12:26:48	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
26/04/2025 12:26:49	Action Started K1 Nathan Waistell (Mobile)		AUT
26/04/2025 12:26:49	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
26/04/2025 12:26:49	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
26/04/2025 12:26:49	Released alarm		AUT
26/04/2025 12:26:50	Being Handled Message Handling Text - Site Status Unknown		AUT
26/04/2025 12:26:50	Action Started K2		AUT
26/04/2025 12:26:51	Action in progress: Email sent KE2		AUT
26/04/2025 12:26:51	Outcome : Contacted No Response Required KE2		AUT
26/04/2025 12:26:51	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account