

Message Handling Report for Wurzel Ltd

Report for period: 15/01/2026 at 8:00 AM to 16/01/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

15/01/2026 20:31:34	Message Handling Text	KT1KE2	15/01/2026 20:31:53
15/01/2026 20:31:34	Contact Name : kendal		
15/01/2026 20:31:34	Contact Addr : Broadmoor Farm		
15/01/2026 20:31:34	Message Handling Text Broadmoor Farm		
15/01/2026 20:31:34	Contact Adr2 : Broadmoor, Bourton-on-The-Water, CHELTENHAM, GL54 2LQ		
15/01/2026 20:31:34	Call logged by : ben, 192.168.30.44		
15/01/2026 20:31:34	Contact Phone : 07917 333 440		
15/01/2026 20:31:34	having issues with internet on site. customer info		
15/01/2026 20:31:34	rmed it would be worked on remotely.		
15/01/2026 20:31:40	Being Handled Message Handling Text - Site Status Unknown		AUT
15/01/2026 20:31:40	Action Started K1 Sam Savin (Mobile)		AUT
15/01/2026 20:31:41	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/01/2026 20:31:41	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/01/2026 20:31:41	Action Started K1 Sam Savin (Mobile)		AUT
15/01/2026 20:31:42	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/01/2026 20:31:42	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/01/2026 20:31:43	Action Started K1 Edward Catling (Mobile)		AUT
15/01/2026 20:31:43	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
15/01/2026 20:31:43	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
15/01/2026 20:31:43	Action Started K1 Sam Crockford (Mobile)		AUT
15/01/2026 20:31:44	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
15/01/2026 20:31:44	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
15/01/2026 20:31:44	Action Started K1 Cristian Enache (Mobile)		AUT
15/01/2026 20:31:45	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
15/01/2026 20:31:45	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
15/01/2026 20:31:46	Action Started K1 Alex Beeston (Mobile)		AUT
15/01/2026 20:31:46	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
15/01/2026 20:31:46	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
15/01/2026 20:31:46	Action Started K1 James Thompson (Mobile)		AUT
15/01/2026 20:31:47	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
15/01/2026 20:31:47	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
15/01/2026 20:31:47	Action Started K1 Justin Parker (Mobile)		AUT
15/01/2026 20:31:48	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/01/2026 20:31:48	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/01/2026 20:31:48	Action Started K1 Justin Parker (Mobile)		AUT
15/01/2026 20:31:49	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/01/2026 20:31:49	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/01/2026 20:31:49	Action Started K1 Nathan Waistell (Mobile)		AUT
15/01/2026 20:31:50	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
15/01/2026 20:31:50	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
15/01/2026 20:31:50	Released alarm		AUT
15/01/2026 20:31:52	Being Handled Message Handling Text - Site Status Unknown		AUT
15/01/2026 20:31:52	Action Started K2		AUT
15/01/2026 20:31:53	Action in progress: Email sent KE2		AUT
15/01/2026 20:31:53	Outcome : Contacted No Response Required KE2		AUT
15/01/2026 20:31:53	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account