

# Message Handling Report for Wurzel Ltd

Report for period: 25/08/2024 at 8:00 AM to 26/08/2024 at 8:00 AM

Total Messages Handled : 1

**3600 Wurzel Message Handling**  
The Old Coalyard  
Gagingwell  
Chipping Norton  
OX7 4EF

**55003600**  
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

| 25/08/2024 19:27:33 | Message Handling Text                                                 | KT1KE2 | 25/08/2024 19:38:59 |
|---------------------|-----------------------------------------------------------------------|--------|---------------------|
| 25/08/2024 19:27:33 | Contact Name : Clive                                                  |        |                     |
| 25/08/2024 19:27:33 | Contact Addr : n/a Warren Lodge                                       |        |                     |
| 25/08/2024 19:27:33 | Message Handling Text Warren Lodge                                    |        |                     |
| 25/08/2024 19:27:33 | Contact Adr2 : North Aston Road, Middle Aston, BICESTER, OX25 5QA     |        |                     |
| 25/08/2024 19:27:33 | Call logged by : AKH, 192.168.10.99                                   |        |                     |
| 25/08/2024 19:27:33 | Contact Phone : 07850003698                                           |        |                     |
| 25/08/2024 19:27:33 | Intermittent buffering/drop out in the amplifiers                     |        |                     |
| 25/08/2024 19:27:41 | Being Handled Message Handling Text - Site Status Unknown             |        | AUT                 |
| 25/08/2024 19:27:41 | Action Started K1 Edward Catling (Mobile)                             |        | AUT                 |
| 25/08/2024 19:27:41 | Action in progress: SMS sent KT1 Edward Catling (Mobile)              |        | AUT                 |
| 25/08/2024 19:27:41 | Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)  |        | AUT                 |
| 25/08/2024 19:27:43 | Action Started K1 Sam Savin (Mobile)                                  |        | AUT                 |
| 25/08/2024 19:27:43 | Action in progress: SMS sent KT1 Sam Savin (Mobile)                   |        | AUT                 |
| 25/08/2024 19:27:43 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)       |        | AUT                 |
| 25/08/2024 19:27:43 | Action Started K1 Justin Parker (Mobile)                              |        | AUT                 |
| 25/08/2024 19:27:43 | Action in progress: SMS sent KT1 Justin Parker (Mobile)               |        | AUT                 |
| 25/08/2024 19:27:43 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)   |        | AUT                 |
| 25/08/2024 19:27:43 | Action Started K1 Lewis Jones (Mobile)                                |        | AUT                 |
| 25/08/2024 19:27:43 | Action in progress: SMS sent KT1 Lewis Jones (Mobile)                 |        | AUT                 |
| 25/08/2024 19:27:43 | Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)     |        | AUT                 |
| 25/08/2024 19:27:43 | Action Started K1 Alex Beeston (Mobile)                               |        | AUT                 |
| 25/08/2024 19:27:44 | Action in progress: SMS sent KT1 Alex Beeston (Mobile)                |        | AUT                 |
| 25/08/2024 19:27:44 | Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)    |        | AUT                 |
| 25/08/2024 19:27:44 | Action Started K1 Nathan Waistell (Mobile)                            |        | AUT                 |
| 25/08/2024 19:27:44 | Action in progress: SMS sent KT1 Nathan Waistell (Mobile)             |        | AUT                 |
| 25/08/2024 19:27:44 | Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile) |        | AUT                 |
| 25/08/2024 19:27:44 | Action Started K1 Maaliq Okten (Mobile)                               |        | AUT                 |
| 25/08/2024 19:27:44 | Action in progress: SMS sent KT1 Maaliq Okten (Mobile)                |        | AUT                 |
| 25/08/2024 19:27:44 | Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)    |        | AUT                 |
| 25/08/2024 19:27:44 | Released alarm                                                        |        | AUT                 |
| 25/08/2024 19:27:47 | Being Handled Message Handling Text - Site Status Unknown             |        | ML                  |
| 25/08/2024 19:28:12 | Action Started K2                                                     |        | ML                  |
| 25/08/2024 19:28:13 | Action in progress: Email sent KE2                                    |        | AUT                 |
| 25/08/2024 19:28:13 | Outcome : Contacted No Response Required KE2                          |        | AUT                 |
| 25/08/2024 19:28:42 | Alarm suspended until 19:38 on 25 August 2024                         |        | ML                  |
| 25/08/2024 19:28:42 | Released alarm                                                        |        | ML                  |
| 25/08/2024 19:38:46 | Being Handled Message Handling Text - Site Status Unknown             |        | ML                  |
| 25/08/2024 19:38:59 | Alarm closed (Opr)                                                    |        | ML                  |

## Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

## Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account