

Message Handling Report for Wurzel Ltd

Report for period: 06/05/2026 at 8:00 AM to 07/05/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

06/05/2026 21:47:58	Message Handling Text	KT1KE2	06/05/2026 21:48:17
06/05/2026 21:47:58	Contact Name: Anthony,		
06/05/2026 21:47:58	Contact Addr: , Hawthorns, Lower End,		
06/05/2026 21:47:58	Message Handling Text Hawthorns, Lower End",		
06/05/2026 21:47:58	Contact Addr2: Thornborough, BUCKINGHAM, MK18 2DA,		
06/05/2026 21:47:58	IP Address: 172.18.0.4		
06/05/2026 21:47:58	Contact Phone: 07712140004,		
06/05/2026 21:47:58	Message Content: Having broadband issues - wifi is connecting but shows no internet and does not work - due to poor service pls text the customer first before calling,		
06/05/2026 21:47:58	Initials: HHU,		
06/05/2026 21:48:04	Being Handled Message Handling Text - Site Status Unknown		AUT
06/05/2026 21:48:04	Action Started K1 Sam Savin (Mobile)		AUT
06/05/2026 21:48:05	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
06/05/2026 21:48:05	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
06/05/2026 21:48:06	Action Started K1 Sam Savin (Mobile)		AUT
06/05/2026 21:48:07	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
06/05/2026 21:48:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
06/05/2026 21:48:07	Action Started K1 Edward Catling (Mobile)		AUT
06/05/2026 21:48:07	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
06/05/2026 21:48:07	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
06/05/2026 21:48:08	Action Started K1 Sam Crockford (Mobile)		AUT
06/05/2026 21:48:09	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
06/05/2026 21:48:09	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
06/05/2026 21:48:09	Action Started K1 Cristian Enache (Mobile)		AUT
06/05/2026 21:48:10	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
06/05/2026 21:48:10	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
06/05/2026 21:48:10	Action Started K1 Alex Beeston (Mobile)		AUT
06/05/2026 21:48:10	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
06/05/2026 21:48:10	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
06/05/2026 21:48:11	Action Started K1 James Thompson (Mobile)		AUT
06/05/2026 21:48:12	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
06/05/2026 21:48:12	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
06/05/2026 21:48:12	Action Started K1 Justin Parker (Mobile)		AUT
06/05/2026 21:48:12	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
06/05/2026 21:48:12	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
06/05/2026 21:48:13	Action Started K1 Justin Parker (Mobile)		AUT
06/05/2026 21:48:13	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
06/05/2026 21:48:13	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
06/05/2026 21:48:14	Action Started K1 Nathan Waistell (Mobile)		AUT
06/05/2026 21:48:15	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
06/05/2026 21:48:15	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
06/05/2026 21:48:15	Released alarm		AUT
06/05/2026 21:48:17	Being Handled Message Handling Text - Site Status Unknown		AUT
06/05/2026 21:48:17	Action Started K2		AUT
06/05/2026 21:48:17	Action in progress: Email sent KE2		AUT
06/05/2026 21:48:17	Outcome : Contacted No Response Required KE2		AUT
06/05/2026 21:48:17	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account