

Message Handling Report for Wurzel Ltd

Report for period: 20/02/2025 at 8:00 AM to 21/02/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

20/02/2025 17:32:58	Message Handling Text	KT1KE2	20/02/2025 17:33:10
20/02/2025 17:32:58	Contact Name : PETER		
20/02/2025 17:32:58	Contact Addr : Manor Farm		
20/02/2025 17:32:58	Message Handling Text Manor Farm		
20/02/2025 17:32:58	Contact Adr2 : Fritwell, BICESTER, OX27 7QT		
20/02/2025 17:32:58	Call logged by : TS, 192.168.10.123		
20/02/2025 17:32:58	Contact Phone : 07917 835 322		
20/02/2025 17:32:58	Problem with internet connection - Would like to s		
20/02/2025 17:32:58	peak to engineer - Please call to advise		
20/02/2025 17:33:03	Being Handled Message Handling Text - Site Status Unknown		AUT
20/02/2025 17:33:03	Action Started K1 Sam Savin (Mobile)		AUT
20/02/2025 17:33:03	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/02/2025 17:33:03	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/02/2025 17:33:04	Action Started K1 Sam Savin (Mobile)		AUT
20/02/2025 17:33:04	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/02/2025 17:33:04	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/02/2025 17:33:04	Action Started K1 Edward Catling (Mobile)		AUT
20/02/2025 17:33:04	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
20/02/2025 17:33:04	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
20/02/2025 17:33:04	Action Started K1 Sam Crockford (Mobile)		AUT
20/02/2025 17:33:05	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
20/02/2025 17:33:05	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
20/02/2025 17:33:05	Action Started K1 Cristian Enache (Mobile)		AUT
20/02/2025 17:33:05	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
20/02/2025 17:33:05	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
20/02/2025 17:33:05	Action Started K1 Alex Beeston (Mobile)		AUT
20/02/2025 17:33:05	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
20/02/2025 17:33:05	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
20/02/2025 17:33:06	Action Started K1 James Thompson (Mobile)		AUT
20/02/2025 17:33:06	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
20/02/2025 17:33:06	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
20/02/2025 17:33:06	Action Started K1 Justin Parker (Mobile)		AUT
20/02/2025 17:33:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/02/2025 17:33:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/02/2025 17:33:06	Action Started K1 Justin Parker (Mobile)		AUT
20/02/2025 17:33:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/02/2025 17:33:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/02/2025 17:33:07	Action Started K1 Nathan Waistell (Mobile)		AUT
20/02/2025 17:33:07	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
20/02/2025 17:33:07	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
20/02/2025 17:33:07	Released alarm		AUT
20/02/2025 17:33:09	Being Handled Message Handling Text - Site Status Unknown		AUT
20/02/2025 17:33:09	Action Started K2		AUT
20/02/2025 17:33:10	Action in progress: Email sent KE2		AUT
20/02/2025 17:33:10	Outcome : Contacted No Response Required KE2		AUT
20/02/2025 17:33:10	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account