

Message Handling Report for Wurzel Ltd

Report for period: 05/07/2024 at 8:00 AM to 06/07/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

05/07/2024 18:00:51	Message Handling Text	KT1KE2	05/07/2024 18:01:05
05/07/2024 18:00:51	Contact Name : cliffe		
05/07/2024 18:00:51	Contact Addr : . The Barns, Bourton Hill		
05/07/2024 18:00:51	Contact Adr2 : Bourton-on-The-Water, CHELTENHAM, GL54 2LF		
05/07/2024 18:00:51	Contact Phone : 07885 586 688		
05/07/2024 18:00:51	customer is getting no signal with the internet an		
05/07/2024 18:00:51	ywhere in the property (has restarted it) requeste		
05/07/2024 18:00:51	d callout since 10am		
05/07/2024 18:00:51	Message Handling Text The Barns, Bourton Hill		
05/07/2024 18:00:51	please call to advice		
05/07/2024 18:00:51	Call logged by : TNI, 192.168.10.144		
05/07/2024 18:00:57	Being Handled Message Handling Text - Site Status Unknown		AUT
05/07/2024 18:00:58	Action Started K1 Edward Catling (Mobile)		AUT
05/07/2024 18:00:58	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
05/07/2024 18:00:58	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
05/07/2024 18:00:58	Action Started K1 Sam Savin (Mobile)		AUT
05/07/2024 18:00:58	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
05/07/2024 18:00:58	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
05/07/2024 18:00:58	Action Started K1 Justin Parker (Mobile)		AUT
05/07/2024 18:00:58	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
05/07/2024 18:00:58	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
05/07/2024 18:00:59	Action Started K1 Lewis Jones (Mobile)		AUT
05/07/2024 18:00:59	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
05/07/2024 18:00:59	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
05/07/2024 18:00:59	Action Started K1 Alex Beeston (Mobile)		AUT
05/07/2024 18:00:59	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
05/07/2024 18:00:59	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
05/07/2024 18:00:59	Action Started K1 Nathan Waistell (Mobile)		AUT
05/07/2024 18:00:59	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
05/07/2024 18:00:59	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
05/07/2024 18:00:59	Action Started K1 Maaliq Okten (Mobile)		AUT
05/07/2024 18:01:00	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
05/07/2024 18:01:00	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
05/07/2024 18:01:00	Released alarm		AUT
05/07/2024 18:01:04	Being Handled Message Handling Text - Site Status Unknown		AUT
05/07/2024 18:01:04	Action Started K2		AUT
05/07/2024 18:01:05	Action in progress: Email sent KE2		AUT
05/07/2024 18:01:05	Outcome : Contacted No Response Required KE2		AUT
05/07/2024 18:01:05	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account