Daily Activations Report for Wurzel Ltd

Report for period: 05/01/2025 at 6:00 AM to 06/01/2025 at 6:00 AM

22 Family Office
24 Stuart House, Cromwell Park
Banbury Road
Chipping Norton
Oxfordshire
OX7 5SR

41001412
Phone: 07770758640

Date and Time	Zone	Event Detail	Actions	Alarm Closed	Operator
06/01/2025 05:30:32		**Early Open (I)**	**KT1**	**06/01/2025 05:30:49**	
06/01/2025 05:30:32		Early Open (I) T:1 A:1 Ref:2 Remote			
06/01/2025 05:30:48		Being Handled Early Open (I) - Site Disarmed			AUT
06/01/2025 05:30:48		Action Started - K1 Security Team (Mobile)			AUT
06/01/2025 05:30:48		Action in progress: SMS sent - KT1 Security Team (Mobile)			AUT
06/01/2025 05:30:48		Outcome : Contacted No Response Required - KT1 Security Team (Mobile)			AUT
06/01/2025 05:30:49		Action Started - K1 Giles Cook (Mobile)			AUT
06/01/2025 05:30:49		Action in progress: SMS sent - KT1 Giles Cook (Mobile)			AUT
06/01/2025 05:30:49		Outcome : Contacted No Response Required - KT1 Giles Cook (Mobile)			AUT
06/01/2025 05:30:49		Action Started - K1 Oliver Laurence (Mobile)			AUT
06/01/2025 05:30:49		Action in progress: SMS sent - KT1 Oliver Laurence (Mobile)			AUT
06/01/2025 05:30:49		Outcome : Contacted No Response Required - KT1 Oliver Laurence (Mobile)			AUT
06/01/2025 05:30:49		Alarm closed (Opr)			AUT

ET Payroll
Kavanagh House
Newport
Gwent
NP44 3FD

41001746
Phone: 07770758640

Date and Time	Zone	Event Detail	Actions	Alarm Closed	Operator
05/01/2025 11:47:36		**IP LAN/WAN Comms Restore**			
05/01/2025 14:08:27		**IP LAN/WAN Comms Fail**	**KT1**	**05/01/2025 14:18:30**	
05/01/2025 14:08:27		IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
05/01/2025 14:18:29		Being Handled IP LAN/WAN Comms Fail - Site Armed			AUT
05/01/2025 14:18:29		Action Started - K1 Jonathan Bell (Mobile)			AUT
05/01/2025 14:18:29		Action in progress: SMS sent - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 14:18:29		Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 14:18:29		Action Started - K1 Richard Maguire (Mobile)			AUT
05/01/2025 14:18:29		Action in progress: SMS sent - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 14:18:29		Outcome : Contacted No Response Required - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 14:18:29		Action Started - K1 Oliver Lawrence (Mobile)			AUT
05/01/2025 14:18:29		Action in progress: SMS sent - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 14:18:30		Outcome : Contacted No Response Required - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 14:18:30		Alarm closed (Opr)			AUT
05/01/2025 16:00:58		**IP LAN/WAN Comms Restore**			
05/01/2025 17:41:18		**IP LAN/WAN Comms Fail**			
05/01/2025 17:41:18		IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
05/01/2025 17:43:58		**IP LAN/WAN Comms Restore**			
05/01/2025 19:08:39		**IP LAN/WAN Comms Fail**	**KT1**	**05/01/2025 19:18:40**	
05/01/2025 19:08:39		IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
05/01/2025 19:18:40		Being Handled IP LAN/WAN Comms Fail - Site Armed			AUT
05/01/2025 19:18:40		Action Started - K1 Jonathan Bell (Mobile)			AUT
05/01/2025 19:18:40		Action in progress: SMS sent - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 19:18:40		Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 19:18:40		Action Started - K1 Richard Maguire (Mobile)			AUT

Actions   P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Info Page, F = Fire, G = Gen Agency
Legend: I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Enter Cause, L = Link Account

05/01/2025 19:18:40	Action in progress: SMS sent - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 19:18:40	Outcome : Contacted No Response Required - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 19:18:40	Action Started - K1 Oliver Lawrence (Mobile)			AUT
05/01/2025 19:18:40	Action in progress: SMS sent - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 19:18:40	Outcome : Contacted No Response Required - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 19:18:40	Alarm closed (Opr)			AUT
05/01/2025 19:44:58	**IP LAN/WAN Comms Restore**			
05/01/2025 21:18:59	**IP LAN/WAN Comms Fail**	**KT1**	**05/01/2025 21:29:01**	
05/01/2025 21:18:59	IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
05/01/2025 21:29:00	Being Handled IP LAN/WAN Comms Fail - Site Armed			AUT
05/01/2025 21:29:00	Action Started - K1 Jonathan Bell (Mobile)			AUT
05/01/2025 21:29:00	Action in progress: SMS sent - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 21:29:00	Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 21:29:01	Action Started - K1 Richard Maguire (Mobile)			AUT
05/01/2025 21:29:01	Action in progress: SMS sent - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 21:29:01	Outcome : Contacted No Response Required - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 21:29:01	Action Started - K1 Oliver Lawrence (Mobile)			AUT
05/01/2025 21:29:01	Action in progress: SMS sent - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 21:29:01	Outcome : Contacted No Response Required - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 21:29:01	Alarm closed (Opr)			AUT
05/01/2025 21:44:10	**IP LAN/WAN Comms Restore**			
05/01/2025 23:08:51	**IP LAN/WAN Comms Fail**	**KT1**	**05/01/2025 23:18:53**	
05/01/2025 23:08:51	IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
05/01/2025 23:18:52	Being Handled IP LAN/WAN Comms Fail - Site Armed			AUT
05/01/2025 23:18:52	Action Started - K1 Jonathan Bell (Mobile)			AUT
05/01/2025 23:18:52	Action in progress: SMS sent - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 23:18:52	Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile)			AUT
05/01/2025 23:18:53	Action Started - K1 Richard Maguire (Mobile)			AUT
05/01/2025 23:18:53	Action in progress: SMS sent - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 23:18:53	Outcome : Contacted No Response Required - KT1 Richard Maguire (Mobile)			AUT
05/01/2025 23:18:53	Action Started - K1 Oliver Lawrence (Mobile)			AUT
05/01/2025 23:18:53	Action in progress: SMS sent - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 23:18:53	Outcome : Contacted No Response Required - KT1 Oliver Lawrence (Mobile)			AUT
05/01/2025 23:18:53	Alarm closed (Opr)			AUT
05/01/2025 23:43:50	**IP LAN/WAN Comms Restore**			
06/01/2025 00:12:40	**IP LAN/WAN Comms Fail**	**KT1**	**06/01/2025 00:22:42**	
06/01/2025 00:12:40	IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
06/01/2025 00:22:41	Being Handled IP LAN/WAN Comms Fail - Site Armed			AUT
06/01/2025 00:22:41	Action Started - K1 Jonathan Bell (Mobile)			AUT
06/01/2025 00:22:41	Action in progress: SMS sent - KT1 Jonathan Bell (Mobile)			AUT
06/01/2025 00:22:41	Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile)			AUT
06/01/2025 00:22:42	Action Started - K1 Richard Maguire (Mobile)			AUT
06/01/2025 00:22:42	Action in progress: SMS sent - KT1 Richard Maguire (Mobile)			AUT
06/01/2025 00:22:42	Outcome : Contacted No Response Required - KT1 Richard Maguire (Mobile)			AUT
06/01/2025 00:22:42	Action Started - K1 Oliver Lawrence (Mobile)			AUT
06/01/2025 00:22:42	Action in progress: SMS sent - KT1 Oliver Lawrence (Mobile)			AUT
06/01/2025 00:22:42	Outcome : Contacted No Response Required - KT1 Oliver Lawrence (Mobile)			AUT
06/01/2025 00:22:42	Alarm closed (Opr)			AUT
06/01/2025 00:44:11	**IP LAN/WAN Comms Restore**			
06/01/2025 04:08:02	**IP LAN/WAN Comms Fail**	**KT1**	**06/01/2025 04:18:05**	
06/01/2025 04:08:02	IP LAN/WAN Comms Fail T:1 A:1 Wifi Path			
06/01/2025 04:18:04	Being Handled IP LAN/WAN Comms Fail - Site Armed			AUT
06/01/2025 04:18:04	Action Started - K1 Jonathan Bell (Mobile)			AUT

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Date and Time		Event Detail		Operator
06/01/2025 04:18:04		Action in progress: SMS sent - KT1 Jonathan Bell (Mobile)		AUT
06/01/2025 04:18:04		Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile)		AUT
06/01/2025 04:18:04		Action Started - K1 Richard Maguire (Mobile)		AUT
06/01/2025 04:18:04		Action in progress: SMS sent - KT1 Richard Maguire (Mobile)		AUT
06/01/2025 04:18:04		Outcome : Contacted No Response Required - KT1 Richard Maguire (Mobile)		AUT
06/01/2025 04:18:05		Action Started - K1 Oliver Lawrence (Mobile)		AUT
06/01/2025 04:18:05		Action in progress: SMS sent - KT1 Oliver Lawrence (Mobile)		AUT
06/01/2025 04:18:05		Outcome : Contacted No Response Required - KT1 Oliver Lawrence (Mobile)		AUT
06/01/2025 04:18:05		Alarm closed (Opr)		AUT

06/01/2025 04:44:12   **IP LAN/WAN Comms Restore**

3600 Wurzel Message Handling   **55003600**
The Old Coalyard   Phone: 01865655593
Gagingwell
Chipping Norton
OX7 4EF

Date and Time	Zone	Event Detail	Actions	Alarm Closed	Operator
05/01/2025 19:24:42	**16**	**Message Handling Text**	**KT1KE2**	**05/01/2025 19:24:54**	
05/01/2025 19:24:42		Message Handling Text Rest Hill House			
05/01/2025 19:24:42		Contact Name : mark lakin			
05/01/2025 19:24:42		Contact Addr : . Rest Hill House			
05/01/2025 19:24:42		Contact Adr2 : Over Worton, CHIPPING NORTON, OX7 7EN			
05/01/2025 19:24:42		Contact Phone : 07903 581 684			
05/01/2025 19:24:42		getting 5 mpbs uploads			
05/01/2025 19:24:42		under 1 mpbs downloads			
05/01/2025 19:24:42		hardly any service			
05/01/2025 19:24:42		tv doesn't work not got enou			
05/01/2025 19:24:42		gh speed			
05/01/2025 19:24:42		have already restarted not working			
05/01/2025 19:24:42		Call logged by : rha, 192.168.10.130			
05/01/2025 19:24:48		Being Handled Message Handling Text - Site Status Unknown			AUT
05/01/2025 19:24:48		Action Started - K1 Sam Savin (Mobile)			AUT
05/01/2025 19:24:49		Action in progress: SMS sent - KT1 Sam Savin (Mobile)			AUT
05/01/2025 19:24:49		Outcome : Contacted No Response Required - KT1 Sam Savin (Mobile)			AUT
05/01/2025 19:24:49		Action Started - K1 Sam Savin (Mobile)			AUT
05/01/2025 19:24:49		Action in progress: SMS sent - KT1 Sam Savin (Mobile)			AUT
05/01/2025 19:24:49		Outcome : Contacted No Response Required - KT1 Sam Savin (Mobile)			AUT
05/01/2025 19:24:49		Action Started - K1 Edward Catling (Mobile)			AUT
05/01/2025 19:24:49		Action in progress: SMS sent - KT1 Edward Catling (Mobile)			AUT
05/01/2025 19:24:49		Outcome : Contacted No Response Required - KT1 Edward Catling (Mobile)			AUT
05/01/2025 19:24:50		Action Started - K1 Sam Crockford (Mobile)			AUT
05/01/2025 19:24:50		Action in progress: SMS sent - KT1 Sam Crockford (Mobile)			AUT
05/01/2025 19:24:50		Outcome : Contacted No Response Required - KT1 Sam Crockford (Mobile)			AUT
05/01/2025 19:24:50		Action Started - K1 Cristian Enache (Mobile)			AUT
05/01/2025 19:24:50		Action in progress: SMS sent - KT1 Cristian Enache (Mobile)			AUT
05/01/2025 19:24:50		Outcome : Contacted No Response Required - KT1 Cristian Enache (Mobile)			AUT
05/01/2025 19:24:50		Action Started - K1 Alex Beeston (Mobile)			AUT
05/01/2025 19:24:50		Action in progress: SMS sent - KT1 Alex Beeston (Mobile)			AUT
05/01/2025 19:24:50		Outcome : Contacted No Response Required - KT1 Alex Beeston (Mobile)			AUT
05/01/2025 19:24:51		Action Started - K1 James Thompson (Mobile)			AUT
05/01/2025 19:24:51		Action in progress: SMS sent - KT1 James Thompson (Mobile)			AUT
05/01/2025 19:24:51		Outcome : Contacted No Response Required - KT1 James Thompson (Mobile)			AUT
05/01/2025 19:24:51		Action Started - K1 Justin Parker (Mobile)			AUT
05/01/2025 19:24:51		Action in progress: SMS sent - KT1 Justin Parker (Mobile)			AUT
05/01/2025 19:24:51		Outcome : Contacted No Response Required - KT1 Justin Parker (Mobile)			AUT
05/01/2025 19:24:51		Action Started - K1 Justin Parker (Mobile)			AUT

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05/01/2025 19:24:51	Action in progress: SMS sent - KT1 Justin Parker (Mobile)	AUT
05/01/2025 19:24:51	Outcome : Contacted No Response Required - KT1 Justin Parker (Mobile)	AUT
05/01/2025 19:24:52	Action Started - K1 Nathan Waistell (Mobile)	AUT
05/01/2025 19:24:52	Action in progress: SMS sent - KT1 Nathan Waistell (Mobile)	AUT
05/01/2025 19:24:52	Outcome : Contacted No Response Required - KT1 Nathan Waistell (Mobile)	AUT
05/01/2025 19:24:52	Released alarm	AUT
05/01/2025 19:24:53	Being Handled Message Handling Text - Site Status Unknown	AUT
05/01/2025 19:24:53	Action Started - K2	AUT
05/01/2025 19:24:54	Action in progress: Email sent - KE2	AUT
05/01/2025 19:24:54	Outcome : Contacted No Response Required - KE2	AUT
05/01/2025 19:24:54	Alarm closed (Opr)	AUT

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