

# Message Handling Report for Wurzel Ltd

Report for period: 29/06/2025 at 8:00 AM to 30/06/2025 at 8:00 AM

Total Messages Handled : 1

**3600 Wurzel Message Handling**  
The Old Coalyard  
Gagingwell  
Chipping Norton  
OX7 4EF

**55003600**  
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

| 29/06/2025 18:06:05 | Message Handling Text                                                 | KT1KE2 | 29/06/2025 18:06:16 |
|---------------------|-----------------------------------------------------------------------|--------|---------------------|
| 29/06/2025 18:06:05 | Contact Name : huth van cutsem                                        |        |                     |
| 29/06/2025 18:06:05 | Contact Addr : residential Bruern House                               |        |                     |
| 29/06/2025 18:06:05 | Contact Adr2 : Milton-Under-Wychwood, CHIPPING NORTON, OX7 6HA        |        |                     |
| 29/06/2025 18:06:05 | Contact Phone : 07824 860 182                                         |        |                     |
| 29/06/2025 18:06:05 | not connect to network - have tried switching on a                    |        |                     |
| 29/06/2025 18:06:05 | nd off - still not working - wanting to know if th                    |        |                     |
| 29/06/2025 18:06:05 | ere is a network issue - please call to advise                        |        |                     |
| 29/06/2025 18:06:05 | Message Handling Text Bruern House                                    |        |                     |
| 29/06/2025 18:06:05 | Call logged by : rha, 192.168.30.40                                   |        |                     |
| 29/06/2025 18:06:11 | Being Handled Message Handling Text - Site Status Unknown             |        | AUT                 |
| 29/06/2025 18:06:11 | Action Started K1 Sam Savin (Mobile)                                  |        | AUT                 |
| 29/06/2025 18:06:11 | Action in progress: SMS sent KT1 Sam Savin (Mobile)                   |        | AUT                 |
| 29/06/2025 18:06:11 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)       |        | AUT                 |
| 29/06/2025 18:06:12 | Action Started K1 Sam Savin (Mobile)                                  |        | AUT                 |
| 29/06/2025 18:06:12 | Action in progress: SMS sent KT1 Sam Savin (Mobile)                   |        | AUT                 |
| 29/06/2025 18:06:12 | Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)       |        | AUT                 |
| 29/06/2025 18:06:12 | Action Started K1 Edward Catling (Mobile)                             |        | AUT                 |
| 29/06/2025 18:06:12 | Action in progress: SMS sent KT1 Edward Catling (Mobile)              |        | AUT                 |
| 29/06/2025 18:06:12 | Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)  |        | AUT                 |
| 29/06/2025 18:06:12 | Action Started K1 Sam Crockford (Mobile)                              |        | AUT                 |
| 29/06/2025 18:06:13 | Action in progress: SMS sent KT1 Sam Crockford (Mobile)               |        | AUT                 |
| 29/06/2025 18:06:13 | Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)   |        | AUT                 |
| 29/06/2025 18:06:13 | Action Started K1 Cristian Enache (Mobile)                            |        | AUT                 |
| 29/06/2025 18:06:13 | Action in progress: SMS sent KT1 Cristian Enache (Mobile)             |        | AUT                 |
| 29/06/2025 18:06:13 | Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile) |        | AUT                 |
| 29/06/2025 18:06:13 | Action Started K1 Alex Beeston (Mobile)                               |        | AUT                 |
| 29/06/2025 18:06:13 | Action in progress: SMS sent KT1 Alex Beeston (Mobile)                |        | AUT                 |
| 29/06/2025 18:06:13 | Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)    |        | AUT                 |
| 29/06/2025 18:06:14 | Action Started K1 James Thompson (Mobile)                             |        | AUT                 |
| 29/06/2025 18:06:14 | Action in progress: SMS sent KT1 James Thompson (Mobile)              |        | AUT                 |
| 29/06/2025 18:06:14 | Outcome : Contacted No Response Required KT1 James Thompson (Mobile)  |        | AUT                 |
| 29/06/2025 18:06:14 | Action Started K1 Justin Parker (Mobile)                              |        | AUT                 |
| 29/06/2025 18:06:14 | Action in progress: SMS sent KT1 Justin Parker (Mobile)               |        | AUT                 |
| 29/06/2025 18:06:14 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)   |        | AUT                 |
| 29/06/2025 18:06:14 | Action Started K1 Justin Parker (Mobile)                              |        | AUT                 |
| 29/06/2025 18:06:15 | Action in progress: SMS sent KT1 Justin Parker (Mobile)               |        | AUT                 |
| 29/06/2025 18:06:15 | Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)   |        | AUT                 |
| 29/06/2025 18:06:15 | Action Started K1 Nathan Waistell (Mobile)                            |        | AUT                 |
| 29/06/2025 18:06:15 | Action in progress: SMS sent KT1 Nathan Waistell (Mobile)             |        | AUT                 |
| 29/06/2025 18:06:15 | Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile) |        | AUT                 |
| 29/06/2025 18:06:15 | Released alarm                                                        |        | AUT                 |
| 29/06/2025 18:06:16 | Being Handled Message Handling Text - Site Status Unknown             |        | AUT                 |
| 29/06/2025 18:06:16 | Action Started K2                                                     |        | AUT                 |
| 29/06/2025 18:06:16 | Action in progress: Email sent KE2                                    |        | AUT                 |
| 29/06/2025 18:06:16 | Outcome : Contacted No Response Required KE2                          |        | AUT                 |
| 29/06/2025 18:06:16 | Alarm closed (Opr)                                                    |        | AUT                 |

## Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

## Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account