

## Engineering Report.

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<b>Site Name</b>	Mr S Keswick	<b>Site ID</b>	KE0024
<b>Address</b>	Rockcliffe House Upper Slaughter Cheltenham Glos GL54 2JW		Perdix Partnership 6/7 Wychwood Court Cotswold Business Village Moreton-in-Marsh Glos GL56 0JQ

<b>Contact</b>	Mr S Keswick	<b>Customer Reference</b>	
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<b>System Type</b>	- K - Intruder Alarm - BS4737 & DD243
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<b>Call No.</b>	565698	<b>Type</b>	Corrective Appointment	<b>Reason</b>	Small works required
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**Description** Directions: 20 mile(s) - leave ciren on stow road at bourton on the water turn left for naunton carry on road until you reach cross roads turn right for stow, drive way is 1/2 mile on left opposite wooden gates  
What 3 words - generated.tutored.mermaids

Please call Georgia on 07733 110674 - her boss has asked her to call into CIA to advise that the alarm keeps going off intermittently and she needs someone to look into the system to see what the problem is.

29/08/2023 01:54 PM DUAL PATH FAILURE Signalling Path: Default. Used for polling server generated messages , Time: 13:54:47, Date: 08-29-23, communications failed Abortable Ends - Abort Group mismatch equipment type: Communications Failures

<b>Started</b>	29/08/23	<b>@</b>	15:05:00	<b>Finished</b>	29/08/23	<b>@</b>	16:34:00
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**Travel Time**

**Remarks** attend site to look into dual path fail.

signal outside property is poor, no mobile signal inside house, panel is fitted in cupboard centre of property. uncoil cable in panel and fit aerial higher in cupboard.

contact csl, they are unable to connect to unit as signal so poor. they said it has been in and out of dual path fail since install.

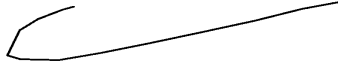
unable to find router, or any Data points near panel. Mr and Mrs Keswick not on site. suspect the IT on site will be managed by IT company.

will need to contact customer, I would recommend that we ask for a data point to be installed at panel.

### Checklist

<u>Checked ?</u>	<u>Remarks</u>
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Engineer Signature



Customer Signature



Engineer

Gary Odurny

Name

Christine

**Risk Assessment**

**Checked ?**

**Remarks**

Are all precautions for hazardous substances, dust, noise, dangerous or unstable structures and weather control measures in place? Have you been made aware of any relevant site specific rules & hazards?

Yes

Are sufficient controls in place to prevent unwanted contact with electricity?

Yes

Are suitable controls in place for working at height (i.e. ladders, working platforms, & mobile towers)?

Yes

Are adequate arrangements in place for work near dangerous processes, equipment or for working in or near confined spaces (i.e. Vats, Tanks, Pools, Ponds, Silos & Trenches )?

Yes

Are there any issues for disposal and removal of waste ?

Yes

Do you feel comfortable that all fire risks are controlled?

Yes

Do you feel that all precautions for Lone/Remote Working are suitable and that entry and exit to site is safe and adequate welfare facilities are available (i.e. toilets and rest etc)?

Yes

Are suitable controls in place for any potential hazards regarding contact with animals, potential violent customers, and situations?

Yes