

Daily Activations Report for Wurzel Ltd

Report for period: 30/06/2024 at 6:00 AM to 01/07/2024 at 6:00 AM

22 Family Office

24 Stuart House, Cromwell Park
Banbury Road
Chipping Norton
Oxfordshire
OX7 5SR

41001412

Phone: 07770758640

| Date and Time | Zone | Event Detail | Actions | Alarm Closed | Operator |
|---------------------|------|---|---------|---------------------|----------|
| 30/06/2024 23:40:00 | | Close Overdue (I) | KT1 | 30/06/2024 23:40:03 | |
| 30/06/2024 23:40:00 | | Close Overdue (I) A:1 | | | |
| 30/06/2024 23:40:01 | | Being Handled Close Overdue (I) - Site Disarmed | | | AUT |
| 30/06/2024 23:40:01 | | Action Started - K1 Oliver Laurence (Mobile) | | | AUT |
| 30/06/2024 23:40:01 | | Action in progress: SMS sent - KT1 Oliver Laurence (Mobile) | | | AUT |
| 30/06/2024 23:40:01 | | Outcome : Contacted No Response Required - KT1 Oliver Laurence (Mobile) | | | AUT |
| 30/06/2024 23:40:03 | | Action Started - K1 Jonathan Bell (Mobile) | | | AUT |
| 30/06/2024 23:40:03 | | Action in progress: SMS sent - KT1 Jonathan Bell (Mobile) | | | AUT |
| 30/06/2024 23:40:03 | | Outcome : Contacted No Response Required - KT1 Jonathan Bell (Mobile) | | | AUT |
| 30/06/2024 23:40:03 | | Alarm closed (Opr) | | | AUT |

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

| Date and Time | Zone | Event Detail | Actions | Alarm Closed | Operator |
|---------------------|------|---|---------|---------------------|----------|
| 30/06/2024 09:13:58 | 16 | Message Handling Text | KT1KE2 | 30/06/2024 09:14:11 | |
| 30/06/2024 09:13:58 | | Message Handling Text Cornwell Grove | | | |
| 30/06/2024 09:13:58 | | Contact Name : kate fall | | | |
| 30/06/2024 09:13:58 | | Contact Addr : residential Cornwell Grove | | | |
| 30/06/2024 09:13:58 | | Contact Addr2 : Cornwell, CHIPPING NORTON, OX7 6TT | | | |
| 30/06/2024 09:13:58 | | Contact Phone : 07971 607623 | | | |
| 30/06/2024 09:13:58 | | customers broadband has been down all weekend, did | | | |
| 30/06/2024 09:13:58 | | log yesterday no ones got back to you | | | |
| 30/06/2024 09:13:58 | | Call logged by : cw, 192.168.10.122 | | | |
| 30/06/2024 09:14:05 | | Being Handled Message Handling Text - Site Status Unknown | | | AUT |
| 30/06/2024 09:14:05 | | Action Started - K1 Edward Catling (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Action in progress: SMS sent - KT1 Edward Catling (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Outcome : Contacted No Response Required - KT1 Edward Catling (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Action Started - K1 Sam Savin (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Action in progress: SMS sent - KT1 Sam Savin (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Outcome : Contacted No Response Required - KT1 Sam Savin (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Action Started - K1 Justin Parker (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Action in progress: SMS sent - KT1 Justin Parker (Mobile) | | | AUT |
| 30/06/2024 09:14:06 | | Outcome : Contacted No Response Required - KT1 Justin Parker (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Action Started - K1 Lewis Jones (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Action in progress: SMS sent - KT1 Lewis Jones (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Outcome : Contacted No Response Required - KT1 Lewis Jones (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Action Started - K1 Alex Beeston (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Action in progress: SMS sent - KT1 Alex Beeston (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Outcome : Contacted No Response Required - KT1 Alex Beeston (Mobile) | | | AUT |
| 30/06/2024 09:14:07 | | Action Started - K1 Nathan Waistell (Mobile) | | | AUT |
| 30/06/2024 09:14:08 | | Action in progress: SMS sent - KT1 Nathan Waistell (Mobile) | | | AUT |
| 30/06/2024 09:14:08 | | Outcome : Contacted No Response Required - KT1 Nathan Waistell (Mobile) | | | AUT |
| 30/06/2024 09:14:08 | | Action Started - K1 Maaliq Okten (Mobile) | | | AUT |

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Info Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Enter Cause, L = Link Account

| | | |
|---------------------|---|-----|
| 30/06/2024 09:14:08 | Action in progress: SMS sent - KT1 Maaliq Okten (Mobile) | AUT |
| 30/06/2024 09:14:08 | Outcome : Contacted No Response Required - KT1 Maaliq Okten (Mobile) | AUT |
| 30/06/2024 09:14:08 | Released alarm | AUT |
| 30/06/2024 09:14:11 | Being Handled Message Handling Text - Site Status Unknown | AUT |
| 30/06/2024 09:14:11 | Action Started - K2 | AUT |
| 30/06/2024 09:14:11 | Action in progress: Email sent - KE2 | AUT |
| 30/06/2024 09:14:11 | Outcome : Contacted No Response Required - KE2 | AUT |
| 30/06/2024 09:14:11 | Alarm closed (Opr) | AUT |
| 30/06/2024 10:13:45 | called all contact no ones picking up, cutomer called wanting a call to know where the issue is coming from | ONA |

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