

Message Handling Report for Wurzel Ltd

Report for period: 20/12/2025 at 8:00 AM to 21/12/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

20/12/2025 09:35:44	Message Handling Text	KT1KE2	20/12/2025 09:36:03
20/12/2025 09:35:44	Contact Name : maria		
20/12/2025 09:35:44	Contact Addr : Cottenham Farm House		
20/12/2025 09:35:44	Contact Adr2 : Deddington Road, Great Tew, CHIPPING NORTON, OX7 4DF		
20/12/2025 09:35:44	Contact Phone : 07500 924 004		
20/12/2025 09:35:44	internet signal keeps dropping out would likew eng		
20/12/2025 09:35:44	to check		
20/12/2025 09:35:44	please call		
20/12/2025 09:35:44	Message Handling Text Cottenham Farm House		
20/12/2025 09:35:44	Call logged by : ah , 192.168.30.11		
20/12/2025 09:35:51	Being Handled Message Handling Text - Site Status Unknown		AUT
20/12/2025 09:35:51	Action Started K1 Sam Savin (Mobile)		AUT
20/12/2025 09:35:52	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/12/2025 09:35:52	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/12/2025 09:35:52	Action Started K1 Sam Savin (Mobile)		AUT
20/12/2025 09:35:53	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
20/12/2025 09:35:53	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
20/12/2025 09:35:53	Action Started K1 Edward Catling (Mobile)		AUT
20/12/2025 09:35:54	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
20/12/2025 09:35:54	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
20/12/2025 09:35:54	Action Started K1 Sam Crockford (Mobile)		AUT
20/12/2025 09:35:55	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
20/12/2025 09:35:55	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
20/12/2025 09:35:55	Action Started K1 Cristian Enache (Mobile)		AUT
20/12/2025 09:35:56	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
20/12/2025 09:35:56	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
20/12/2025 09:35:56	Action Started K1 Alex Beeston (Mobile)		AUT
20/12/2025 09:35:56	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
20/12/2025 09:35:56	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
20/12/2025 09:35:57	Action Started K1 James Thompson (Mobile)		AUT
20/12/2025 09:35:57	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
20/12/2025 09:35:57	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
20/12/2025 09:35:58	Action Started K1 Justin Parker (Mobile)		AUT
20/12/2025 09:35:58	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/12/2025 09:35:58	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/12/2025 09:35:58	Action Started K1 Justin Parker (Mobile)		AUT
20/12/2025 09:35:59	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
20/12/2025 09:35:59	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
20/12/2025 09:36:00	Action Started K1 Nathan Waistell (Mobile)		AUT
20/12/2025 09:36:00	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
20/12/2025 09:36:00	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
20/12/2025 09:36:01	Released alarm		AUT
20/12/2025 09:36:02	Being Handled Message Handling Text - Site Status Unknown		AUT
20/12/2025 09:36:02	Action Started K2		AUT
20/12/2025 09:36:03	Action in progress: Email sent KE2		AUT
20/12/2025 09:36:03	Outcome : Contacted No Response Required KE2		AUT
20/12/2025 09:36:03	Alarm closed (Opr)		AUT
20/12/2025 20:54:43	Message Handling Text	KT1KE2	20/12/2025 20:54:57

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

20/12/2025 20:54:43	Message Handling Text MANOR FARM BARN	
20/12/2025 20:54:43	Call logged by : ME, 192.168.30.53	
20/12/2025 20:54:43	Contact Name : TOM	
20/12/2025 20:54:43	Contact Addr : BRICK BARN MANOR FARM BARN	
20/12/2025 20:54:43	Contact Adr2 : Holwell, BURFORD, OX18 4JS	
20/12/2025 20:54:43	Contact Phone : 07951 097856	
20/12/2025 20:54:43	PLEASE CALL - BROADBAND ISSUE - NEEDS TESTS RUNNIN	
20/12/2025 20:54:43		
20/12/2025 20:54:49	Being Handled Message Handling Text - Site Status Unknown	AUT
20/12/2025 20:54:49	Action Started K1 Sam Savin (Mobile)	AUT
20/12/2025 20:54:49	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
20/12/2025 20:54:49	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
20/12/2025 20:54:49	Action Started K1 Sam Savin (Mobile)	AUT
20/12/2025 20:54:50	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
20/12/2025 20:54:50	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
20/12/2025 20:54:50	Action Started K1 Edward Catling (Mobile)	AUT
20/12/2025 20:54:51	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
20/12/2025 20:54:51	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
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20/12/2025 20:54:56	Action Started K2	AUT
20/12/2025 20:54:57	Action in progress: Email sent KE2	AUT
20/12/2025 20:54:57	Outcome : Contacted No Response Required KE2	AUT
20/12/2025 20:54:57	Alarm closed (Opr)	AUT

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