

Message Handling Report for Wurzel Ltd

Report for period: 16/09/2025 at 8:00 AM to 17/09/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

16/09/2025 18:59:41	Message Handling Text	KT1KE2	16/09/2025 19:00:03
16/09/2025 18:59:41	Contact Name : Sarah Elgise		
16/09/2025 18:59:41	Contact Addr : Woodyard House		
16/09/2025 18:59:41	Message Handling Text Woodyard House		
16/09/2025 18:59:41	Contact Adr2 : Hatford, FARINGDON, SN7 8JE		
16/09/2025 18:59:41	Call logged by : MNE, 192.168.30.25		
16/09/2025 18:59:41	Contact Phone : 07796 994488		
16/09/2025 18:59:41	No internet in the whole property - please call customer to advise.		
16/09/2025 18:59:48	Being Handled Message Handling Text - Site Status Unknown		AUT
16/09/2025 18:59:48	Action Started K1 Sam Savin (Mobile)		AUT
16/09/2025 18:59:49	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/09/2025 18:59:49	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/09/2025 18:59:49	Action Started K1 Sam Savin (Mobile)		AUT
16/09/2025 18:59:51	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/09/2025 18:59:51	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/09/2025 18:59:52	Action Started K1 Edward Catling (Mobile)		AUT
16/09/2025 18:59:52	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
16/09/2025 18:59:52	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
16/09/2025 18:59:52	Action Started K1 Sam Crockford (Mobile)		AUT
16/09/2025 18:59:53	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
16/09/2025 18:59:53	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
16/09/2025 18:59:53	Action Started K1 Cristian Enache (Mobile)		AUT
16/09/2025 18:59:54	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
16/09/2025 18:59:54	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
16/09/2025 18:59:55	Action Started K1 Alex Beeston (Mobile)		AUT
16/09/2025 18:59:55	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
16/09/2025 18:59:55	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
16/09/2025 18:59:55	Action Started K1 James Thompson (Mobile)		AUT
16/09/2025 18:59:56	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
16/09/2025 18:59:56	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
16/09/2025 18:59:57	Action Started K1 Justin Parker (Mobile)		AUT
16/09/2025 18:59:57	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/09/2025 18:59:57	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/09/2025 18:59:57	Action Started K1 Justin Parker (Mobile)		AUT
16/09/2025 18:59:58	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/09/2025 18:59:58	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/09/2025 18:59:59	Action Started K1 Nathan Waistell (Mobile)		AUT
16/09/2025 19:00:00	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
16/09/2025 19:00:00	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
16/09/2025 19:00:00	Released alarm		AUT
16/09/2025 19:00:01	Being Handled Message Handling Text - Site Status Unknown		AUT
16/09/2025 19:00:01	Action Started K2		AUT
16/09/2025 19:00:03	Action in progress: Email sent KE2		AUT
16/09/2025 19:00:03	Outcome : Contacted No Response Required KE2		AUT
16/09/2025 19:00:03	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account