

Message Handling Report for Wurzel Ltd

Report for period: 18/08/2026 at 8:00 AM to 19/08/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

18/08/2026 08:13:53	Message Handling Text	KT1KE2	18/08/2026 08:14:15
18/08/2026 08:13:53	Contact Name: David,		
18/08/2026 08:13:53	Contact Addr: , Brandon House, Manor Road,		
18/08/2026 08:13:53	Message Handling Text Brandon House, Manor Road",		
18/08/2026 08:13:53	Contact Addr2: Sandford St. Martin, CHIPPING NORTON, OX7 7AG,		
18/08/2026 08:13:53	IP Address: 172.18.0.5		
18/08/2026 08:13:53	Contact Phone: 07469 891 266,		
18/08/2026 08:13:53	Message Content: Lost connection to the internet. Needs help to resolve.,		
18/08/2026 08:13:53	Initials: LGD,		
18/08/2026 08:13:58	Being Handled Message Handling Text - Site Status Unknown		ON1
18/08/2026 08:13:58	Action Started K1 Sam Savin (Mobile)		ON1
18/08/2026 08:13:59	Action in progress: SMS sent KT1 Sam Savin (Mobile)		ON1
18/08/2026 08:13:59	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		ON1
18/08/2026 08:14:00	Action Started K1 Sam Savin (Mobile)		ON1
18/08/2026 08:14:01	Action in progress: SMS sent KT1 Sam Savin (Mobile)		ON1
18/08/2026 08:14:01	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		ON1
18/08/2026 08:14:01	Action Started K1 Edward Catling (Mobile)		ON1
18/08/2026 08:14:02	Action in progress: SMS sent KT1 Edward Catling (Mobile)		ON1
18/08/2026 08:14:02	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		ON1
18/08/2026 08:14:02	Action Started K1 Sam Crockford (Mobile)		ON1
18/08/2026 08:14:03	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		ON1
18/08/2026 08:14:03	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		ON1
18/08/2026 08:14:03	Action Started K1 Cristian Enache (Mobile)		ON1
18/08/2026 08:14:04	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		ON1
18/08/2026 08:14:04	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		ON1
18/08/2026 08:14:05	Action Started K1 Alex Beeston (Mobile)		ON1
18/08/2026 08:14:05	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		ON1
18/08/2026 08:14:05	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		ON1
18/08/2026 08:14:06	Action Started K1 James Thompson (Mobile)		ON1
18/08/2026 08:14:06	Action in progress: SMS sent KT1 James Thompson (Mobile)		ON1
18/08/2026 08:14:06	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		ON1
18/08/2026 08:14:07	Action Started K1 Justin Parker (Mobile)		ON1
18/08/2026 08:14:08	Action in progress: SMS sent KT1 Justin Parker (Mobile)		ON1
18/08/2026 08:14:08	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		ON1
18/08/2026 08:14:08	Action Started K1 Justin Parker (Mobile)		ON1
18/08/2026 08:14:09	Action in progress: SMS sent KT1 Justin Parker (Mobile)		ON1
18/08/2026 08:14:09	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		ON1
18/08/2026 08:14:09	Action Started K1 Nathan Waistell (Mobile)		ON1
18/08/2026 08:14:10	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		ON1
18/08/2026 08:14:10	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		ON1
18/08/2026 08:14:11	Released alarm		ON1
18/08/2026 08:14:14	Being Handled Message Handling Text - Site Status Unknown		AUT
18/08/2026 08:14:14	Action Started K2		AUT
18/08/2026 08:14:15	Action in progress: Email sent KE2		AUT
18/08/2026 08:14:15	Outcome : Contacted No Response Required KE2		AUT
18/08/2026 08:14:15	Alarm closed (Opr)		AUT
18/08/2026 08:15:16	Message Handling Text	KT1KE2	18/08/2026 08:15:34
18/08/2026 08:15:16	Message Handling Text Cornwell Manor house ",		

Actions P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend: I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

18/08/2026 08:15:16	Contact Name: charlotte,	
18/08/2026 08:15:16	IP Address: 172.18.0.5	
18/08/2026 08:15:16	Contact Addr: , Cornwell Manor house ,	
18/08/2026 08:15:16	Contact Addr2: Cornwell, CHIPPING NORTON, OX7 6TT,	
18/08/2026 08:15:16	Contact Phone: 07951 580 850 ,	
18/08/2026 08:15:16	Message Content: No wifi on site, would like a check if possible. Please call to advise ,	
18/08/2026 08:15:16	Initials: ona,	
18/08/2026 08:15:22	Being Handled Message Handling Text - Site Status Unknown	ON1
18/08/2026 08:15:22	Action Started K1 Sam Savin (Mobile)	ON1
18/08/2026 08:15:23	Action in progress: SMS sent KT1 Sam Savin (Mobile)	ON1
18/08/2026 08:15:23	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	ON1
18/08/2026 08:15:23	Action Started K1 Sam Savin (Mobile)	ON1
18/08/2026 08:15:24	Action in progress: SMS sent KT1 Sam Savin (Mobile)	ON1
18/08/2026 08:15:24	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	ON1
18/08/2026 08:15:24	Action Started K1 Edward Catling (Mobile)	ON1
18/08/2026 08:15:24	Action in progress: SMS sent KT1 Edward Catling (Mobile)	ON1
18/08/2026 08:15:24	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	ON1
18/08/2026 08:15:25	Action Started K1 Sam Crockford (Mobile)	ON1
18/08/2026 08:15:25	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	ON1
18/08/2026 08:15:25	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	ON1
18/08/2026 08:15:25	Action Started K1 Cristian Enache (Mobile)	ON1
18/08/2026 08:15:26	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	ON1
18/08/2026 08:15:26	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	ON1
18/08/2026 08:15:26	Action Started K1 Alex Beeston (Mobile)	ON1
18/08/2026 08:15:27	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	ON1
18/08/2026 08:15:27	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	ON1
18/08/2026 08:15:27	Action Started K1 James Thompson (Mobile)	ON1
18/08/2026 08:15:27	Action in progress: SMS sent KT1 James Thompson (Mobile)	ON1
18/08/2026 08:15:27	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	ON1
18/08/2026 08:15:28	Action Started K1 Justin Parker (Mobile)	ON1
18/08/2026 08:15:28	Action in progress: SMS sent KT1 Justin Parker (Mobile)	ON1
18/08/2026 08:15:28	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	ON1
18/08/2026 08:15:28	Action Started K1 Justin Parker (Mobile)	ON1
18/08/2026 08:15:29	Action in progress: SMS sent KT1 Justin Parker (Mobile)	ON1
18/08/2026 08:15:29	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	ON1
18/08/2026 08:15:29	Action Started K1 Nathan Waistell (Mobile)	ON1
18/08/2026 08:15:30	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	ON1
18/08/2026 08:15:30	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	ON1
18/08/2026 08:15:30	Released alarm	ON1
18/08/2026 08:15:33	Being Handled Message Handling Text - Site Status Unknown	ON1
18/08/2026 08:15:33	Action Started K2	ON1
18/08/2026 08:15:34	Action in progress: Email sent KE2	ON1
18/08/2026 08:15:34	Outcome : Contacted No Response Required KE2	ON1
18/08/2026 08:15:34	Alarm closed (Opr)	ON1

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