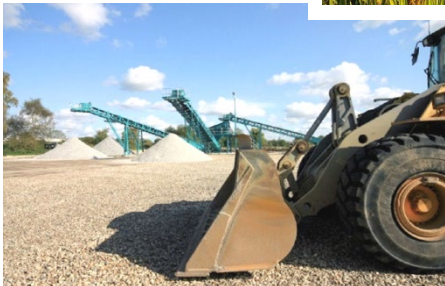


Waste Management **Solutions**

WELCOME TO GRUNDON



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Thank you for choosing Grundon as your recycling and waste management or aggregates supplier. You will be pleased to learn that our customer base includes thousands of organisations similar to yours that have been with us for many years! We're confident you have made the right choice and look forward to a mutually beneficial business relationship.

Our service to you

Grundon provides a wide variety of waste management, recycling and aggregate supply services, but they are all backed by the same commitment - to provide you, our customer, with a consistent, reliable and hassle-free experience.

What you can expect from us

Once the initial paperwork has been completed your account will be assigned to a specific depot or department and arrangements will be made for commencement of our service to you. We will advise the depot or department name and address to you by letter, together with details of how to contact us in the event that you have any queries.

Who we are

Founded in 1929 by Stephen Grundon, the Company is now the largest privately owned waste management group in the UK. Stephen was followed into the business by son Norman, our current President, and grandson Neil, who is our Chairman.

What we do

Whichever of our services you have taken up initially, please remember that we provide a much wider range of collection, treatment and disposal options that you may find helpful in the future. These include:

- Recycling
- General (non-recyclable) waste
- Confidential waste
- Secure disposal
- Hazardous waste treatment (including 'Haz-Box' for small volumes)
- Hazardous waste landfill
- Clinical/medical waste
- Tankers (bulk liquids and APC ash residues)
- Energy from Waste
- Special Events
- Aggregates (sands, gravels and stone for building, landscaping and decorative applications)

For more information, the latest company news and updates on waste legislation please visit our website at: www.grundon.com

Please note that Grundon has an Anti-Bribery & Corruption Policy that covers both employees and our customers.

For enquiries relating to our collection and disposal services, please help us to handle your calls quickly and efficiently by contacting your designated waste collection depot or the appropriate Grundon department.

(These details will have been advised to you by letter when we opened your credit account).

For our Credit Control team or for queries relating to an invoice, please contact Head Office:

Head Office

Thames House, Oxford Road, Benson, Wallingford, Oxfordshire, OX10 6LX

Tel: 01491 834311

Email: Invoice Queries: invoicing@grundon.com

Credit Control: accounts@grundon.com

Waste Collection Depots

Arundel area

Ford New Circular Technology Park, Ford Road,
Ford, Arundel, West Sussex, BN18 OXL

Tel: 01903 715256 Email: ford@grundon.com

Banbury area

Merton Street, Banbury, Oxfordshire, OX16 4RN

Tel: 01295 253611 Email: orders.banbury@grundon.com

Bristol area

Swift House, Albert Crescent, Bristol, BS2 0UD

Tel: 0117 235 0423 Email: orders.bristol@grundon.com

Cheltenham area

Stoke Orchard Road, Bishop's Cleeve, Cheltenham, Gloucestershire, GL52 7DG

Tel: 01242 676011 Email: orders.cheltenham@grundon.com

Gatwick area

Salbrook Road, Salfords, Nr Redhill, Surrey, RH1 5GJ

Tel: 01293 820358 Email: orders.gatwick@grundon.com

Oxford area

Goulds Grove, Ewelme, Wallingford, Oxfordshire, OX10 6PJ

Tel: 01491 839212 Email: orders.oxford@grundon.com

Reading area

Grange Lane, Beenham, Berkshire, RG7 5PY

Tel: 0118 971 2012 Email: orders.reading@grundon.com

Slough area

Lakeside Road, Colnbrook, Berkshire, SL3 0EG

Tel: 01753 683277 Email: orders.slough@grundon.com

Stansted area

Roman Lane, Stansted Airport, Stansted, Essex, CM24 1RY

Tel: 01279 680410 Email: orders.stansted@grundon.com



Clinical Operations

Star Lane, Knowl Hill, Nr Maidenhead, Berkshire, RG10 9XY

Tel: 01628 501590

Email: clinical@grundon.com

Technical Department (for Hazardous Waste)

Thames House, Oxford Road, Benson, Wallingford, Oxfordshire, OX10 6LX

Tel: 01491 834340

Email: technical@grundon.com

Grundon Sand & Gravel Ltd

In addition to the recycling and waste collection services provided by Grundon Waste Management Ltd, our sister company, Grundon Sand & Gravel Ltd operates a number of quarries producing aggregates for the building, construction, decorative, landscaping and leisure markets. Products include a wide range of sands, gravels, shingles and decorative stone.

For sales enquiries, please contact our Aggregates Sales Office:

Grange Lane, Beenham, Berkshire, RG7 5PY

Tel: 0118 971 1687

Email: aggregatesales@grundon.com

Quarries

Cholsey

New Barn Farm Quarry, Bosley Way, Cholsey, Oxfordshire, OX10 9RX

Tel: 01491 821590

Faringdon

Faringdon Quarry, Fernham Road, Faringdon, Oxfordshire, SN7 7LG

Tel: 01367 243340

Frith End

Frith End Quarry, Grooms Farm, Frith End, Bordon, Hampshire, GU35 0QR

Tel: 01420 476407

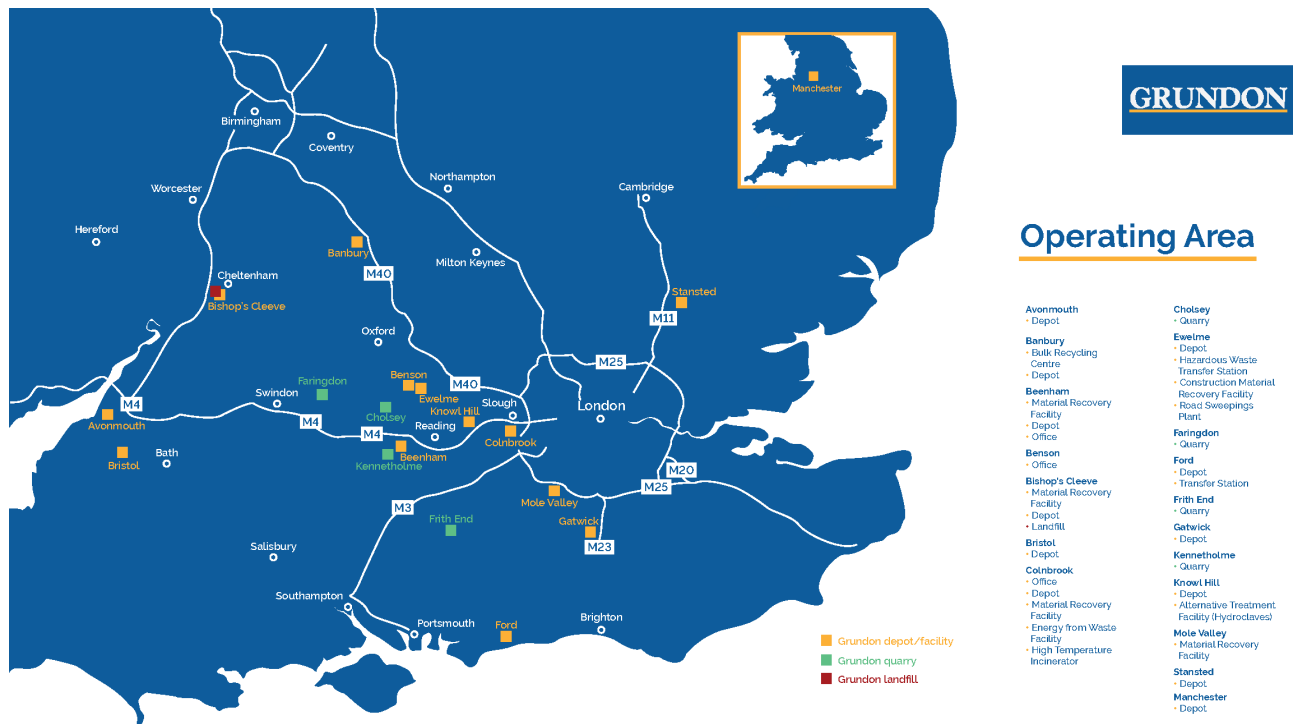
Kennetholme

Kennetholme Quarry, Colthrop Lane, Thatcham, Berkshire, RG19 4NT

Tel: 01635 867567



Grundon's core operating area covers a broad swathe of southern England bounded by the City of London in the east, Cheltenham in the west, Birmingham in the North and Arundel in the south.



In addition, our Technical Department offers a nationwide service for hazardous waste and Haz-Box collections.



General Information

Company Name:	Grundon Waste Management Ltd
Registered Address:	Thames House, Oxford Road, Benson, Wallingford, Oxfordshire, OX10 6LX
Company Reg. No:	4245965
Type of Company:	Private Limited
Year Commenced Trading:	2002*
VAT Reg No:	785 4156 01
Landfill Tax Reg No:	XRLF00000100049
Waste Carriers Reg No:	CBDU147323
Data Protection Reg No:	Z6635564
Web Site:	www.grundon.com
Trade Association:	Environmental Services Association
Payments Address:	PO Box 132, Wallingford, OX10 6BY

- * Grundon Waste Management Ltd was formed in 2002 to take over the operations of S. Grundon (Services) Ltd and S. Grundon (Waste) Ltd which had been trading since 1964 and 1972 respectively, and have become wholly owned subsidiaries of Grundon Waste Management Ltd. This was to reduce the burden of administration on both our customers and suppliers and has not resulted in any change in ownership or management of the Company. No assets were transferred outside of the group.

Bank Details

Bank:	Barclays Bank plc 54 High Street Ruislip Middlesex HA4 7AT
Sort Code:	20-73-61
Account No:	10492787
Account Name:	Grundon Waste Management Ltd

We can also accept payment by Direct Debit, BACS and Credit Cards

Supplier Qualification Information

With the ever-increasing emphasis on compliance, more and more customers are asking us for Company information ranging from bank details and Health & Safety policy to insurance policies, licences and permits.

To make this information easier and quicker to obtain, we have made a series of key documents available for download from our website. Please visit www.grundon.com and click on 'Sustainability' and 'Certifications, Accreditations & Policies'.

Grundon is well respected for its professionalism and widely acknowledged to be at the forefront of waste management practice and innovation.

Over the years the company has developed from a local aggregate supply business into a multi-faceted organisation with interests in recycling, waste collection; waste disposal; incineration; energy recovery; waste contract management, and leisure & amenity services.

The company retains its interests in aggregate extraction, processing and supply through a network of quarries across the south of England.



WASTE COLLECTION SERVICES

WASTE WHEELERS



1100, 660 & 240 litre

FOR RECYCLABLES (MIXED OR INDIVIDUAL) & GENERAL WASTE
Waste wheeler containers are a tough lightweight plastic, with lids and castoring wheels for ease of movement.

Collections: on a regular scheduled basis by agreement with the customer.

Service: ideal for shops, smaller offices, pubs and restaurants.

SKIPS



20, 12 & 6 yard³

FOR CONSTRUCTION WASTE, FURNITURE & CLEARANCES

Large metal 'builders' skips.

Collections: on a regular scheduled basis or occasionally.

Service: ideal for heavy wastes and 'one-off' situations, such as office clearances.

FRONT-END LOADERS



10, 8 & 6 yard³

FOR RECYCLABLES (MIXED OR INDIVIDUAL) & GENERAL WASTE
All waste is tipped into the vehicle and compacted on site within its body to minimise vehicle movements.

Collections: on a scheduled basis or on demand.

Service: ideal for shopping centres, markets, exhibition halls, showgrounds, leisure facilities and retail centres.

ROLONOS



40, 30 & 20 yard³

FOR BULKY WASTES, CONSTRUCTION WASTE, OFFICE CLEARANCES & RECYCLABLES

High sided steel containers with opening end doors for ground level loading access.

Collections: on a regular contract or on demand

Service: ideal for large volumes of bulky low & medium density dry wastes where on-site compaction is not practical.

COMPACTORS



35, 20 & 14 yard³

FOR RECYCLABLES (MIXED OR INDIVIDUAL) & GENERAL WASTE
Hydraulic rams compress the waste within the container. Economic, secure and clean.

Collections: on a scheduled basis or on demand.

Service: ideal for substantial volumes of low density wastes.

May 23

GRUNDON

TOTAL WASTE MANAGEMENT FROM GRUNDON



Recycling



Residual
(non-recyclable)
waste



Food
waste



Hazardous
waste



Confidential
waste



WEEE



Healthcare



Event
waste



Industrial
services

WASTE COLLECTION SERVICES

TANKERS



FOR INTERCEPTOR WASTE, FLAMMABLE LIQUIDS, RINSE WATERS, CAUSTIC STRIPPERS & CLEANERS

High capacity tankers for liquid & powder wastes. We also operate a high-pressure jetting service to complement the tankers when collecting more awkward high-solid content waste.

Collections: on a regular scheduled basis by agreement with the customer.

CLINICAL WASTE



FOR MEDICAL, NURSING, DENTAL, VETERINARY & PHARMACEUTICAL INCLUDING RADIOACTIVE WASTE.

Services include: Site visit; Waste arising and compliance audit; Comprehensive documentation; Training in segregation & minimisation; High temperature incineration disposal options.

Collections: packaging options, including wheeled bin exchange service

Service: Dedicated collection vehicles ideal for hospitals, dentists and research/school labs.

HAZ-BOX



55 litre

FOR SMALL VOLUME MIXED HAZARDOUS WASTES

Lidded plastic boxes for recovery & possible recycling.

Collections: on a scheduled basis.

Service: ideal for a large variety of hazardous materials from aerosols & batteries to contaminated rags, wipes & paints.

For more information please contact
Hazardous Waste Services
Tel: 01491 834 340
E-mail: hazardous@grundon.com



For more information please contact
Hazardous Waste Services
Tel: 01628 501 591
Email: clinical@grundon.com

FOR MORE INFORMATION ON GRUNDON'S WASTE COLLECTION SERVICES PLEASE
CONTACT YOUR NEAREST DEPOT:

BANBURY

TEL:
01295 253 611

EMAIL:
sales.banbury@grundon.com

CHELTENHAM

TEL:
01242 676 011

EMAIL:
sales.cheltenham@grundon.com

GATWICK

TEL:
01293 820 358

EMAIL:
sales.gatwick@grundon.com

MAIDENHEAD

TEL:
01628 501 591

EMAIL:
clinical@grundon.com

OXFORD

TEL:
01491 839 212

EMAIL:
sales.oxford@grundon.com

READING

TEL:
0118 971 2380

EMAIL:
sales.reading@grundon.com

SLOUGH

TEL:
01753 686 777

EMAIL:
sales.slough@grundon.com

GRUNDON

TOTAL WASTE MANAGEMENT FROM GRUNDON



Recycling



Residual
(non-recyclable)
waste



Food
waste



Hazardous
waste



Confidential
waste



WEEE



Healthcare



Event
waste



Industrial
services

Easily manage your Grundon account with our new customer portal

Dear customer,

Managing your waste and recycling services can be a headache, especially when you need to focus on the day-to-day challenges of running your business. But it doesn't need to be this way.

At Grundon we want to make things easier for you, which is why we're pleased to announce the launch of our new customer portal.

We've designed the portal to make it easy and convenient for you to use, enabling you to manage your waste services 24-hours a day. In addition to this the portal gives you access to live data and reports, ensuring all the information you need will be at your fingertips.

To access the portal simply scan the QR code on this letter or visit <https://myaccount.grundon.com>

Click on the 'Sign up now' button and complete the registration form, using your unique customer number (e.g. WMC000000).

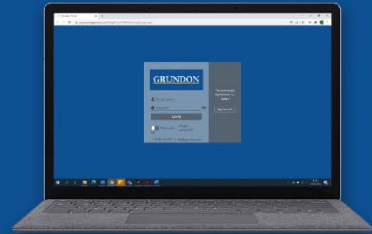
Once you submit your request to access the portal, you will receive an email with instructions to activate your account.

I trust you find the portal helpful and would welcome any comments and feedback you may have about your experience of using it.

Yours faithfully



**Stephen Hill General Manager -
Group Commercial Development**



Sign up to our new customer portal today

- Manage your account and waste collections 24 hours a day
- Access up-to-date information and recycling reports
- Submit requests to amend collections and to add extra collections or services
- Go paperless with e-invoicing
- View your invoices and make payments
- Access your Annual Waste Transfer Note and other useful documents



Simply scan the QR code or visit:

<https://myaccount.grundon.com>

PAYMENT & INVOICING FACILITIES

Online payments:

Please visit our secure payments website: <https://myaccount.grundon.com> and click on the 'Make Payment' button.

Direct Debit payments – Grundon Waste Management Ltd:

Please contact our Head Office Helpdesk & Credit Control Team on 01491 834311.

BACS payments – Grundon Waste Management Ltd:

Please e-mail remittances for all BACS payments to: credit.control@grundon.com

Sort Code:	20-73-61
Account Number:	10492787
Bankers:	Barclays Bank plc, 54 High Street, Ruislip, Middx, HA4 7AT
IBAN No:	GB91 BARC 20736110492787
Swiftbic No:	BARCGB22

BACS payments – Grundon Sand & Gravel Ltd:

Please e-mail remittances for all BACS payments to: credit.control@grundon.com

Sort Code:	20-73-61
Account Number:	30421774
Bankers:	Barclays Bank plc, 54 High Street, Ruislip, Middx, HA4 7AT
IBAN No:	GB49 BARC2 0736130421774
Swiftbic No:	BARCGB22

e-invoicing/e-statement service:

To sign up to receive e-invoices/e-statements, contact: e-invoicing@grundon.com

Copy invoices/invoice queries:

For copy invoices, visit <https://myaccount.grundon.com> and for any invoice queries please e-mail: queries@grundon.com or contact our Head Office Helpdesk & Queries Team on: 01491 834311.

Grundon registration & VAT numbers:

Grundon Waste Management Ltd, registered in England, 4245965. VAT No: 785 4156 01.

Grundon Sand & Gravel Ltd, registered in England, 443147. Vat No: 570 1688 36.



Dear Sir/Madam

PAYMENT BY DIRECT DEBIT

Thank you for your recent enquiry regarding payment of your account using the Direct Debit facility.

Invoices will continue to be raised as normal and will carry the Direct Debit logo.

A statement will be issued on approximately the 15th of the month following the invoice date detailing any adjustments of the amount to be collected; all outstanding balances will then be collected on or immediately after the 20th of the month.

Grundon Waste Management Limited will levy a fee of **£25.00 inc VAT** for any Direct Debit returned unpaid. Please note that should you have any invoices still outstanding on your account and fail to notify us in writing that you have cancelled your Direct Debit instruction with your bank direct this fee will also apply.

Should you have any further query or require additional information, please contact our **Credit Control Team on 01491 834311 after 12 noon.**

Yours faithfully

Credit Control Team

Doc No: SO-BEN-FN-011e - Rev: 6.0
Date Reviewed: 06/03/2024
Next Review Date: 06/03/2026

RECYCLING AND GENERAL WASTE

: OXFORD - HEAD OFFICE

- : Tel: 01491 839 212
- : Email: sales.oxford@grundon.com
- : Thames House, Oxford Road, Benson,
- : Oxfordshire, OX10 6LX

: ARUNDEL

- : Tel: 01903 715 256
- : Email: ford@grundon.com
- : Ford New Circular Technology Park, Ford Road,
- : Ford, Arundel, West Sussex, BN18 0XL

: BANBURY

- : Tel: 01295 253 611
- : Email: sales.banbury@grundon.com
- : Merton Street, Banbury, Oxfordshire OX16 4RN

: GATWICK

- : Tel: 01293 820 358
- : Email: sales.gatwick@grundon.com
- : Salbrook Road, Salfords, Redhill, Surrey, RH1 5GJ

: SLOUGH

- : Tel: 01753 686 777
- : Email: sales.slough@grundon.com
- : Lakeside Road, Colnbrook, Berkshire SL3 0EG

: BRISTOL

- : Tel: 0117 235 0423
- : Email: orders.bristol@grundon.com
- : Swift House, Albert Crescent, Bristol, BS2 0UD

: CHELTENHAM

- : Tel: 01242 676 011
- : Email: sales.cheltenham@grundon.com
- : Wingmoor Farm, Stoke Orchard Road,
- : Bishop's Cleeve, Gloucestershire GL52 7DG

: READING

- : Tel: 0118 9712 012
- : Email: sales.beenham@grundon.com
- : Grange Lane, Beenham, Berkshire RG7 5PY

: STANSTED

- : Tel: 01279 680 410
- : Email: stansted.office@grundon.com
- : Roman Lane, Stansted Airport,
- : Stansted, Essex CM24 1RY

CLINICAL WASTE

: HAZARDOUS WASTE SERVICES

- : Tel: 01628 501 591
- : Email: clinical@grundon.com
- : Star Works, Star Works Lane, Knowl Hill,
- : nr. Maidenhead, Berkshire RG10 9XY

HAZARDOUS WASTE

: HAZARDOUS WASTE SERVICES

- : Tel: 01491 834 340
- : Email: hazardous@grundon.com
- : Goulds Grove, Ewelme, Oxfordshire OX10 6PJ