

Message Handling Report for Wurzel Ltd

Report for period: 02/08/2024 at 8:00 AM to 03/08/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

02/08/2024 13:19:28	Message Handling Text	KT1KE2	02/08/2024 13:19:42
02/08/2024 13:19:28	Contact Name : clive		
02/08/2024 13:19:28	Contact Addr : Warren Lodge		
02/08/2024 13:19:28	Contact Adr2 : North Aston Road, Middle Aston, BICESTER, OX25 5QA		
02/08/2024 13:19:28	Message Handling Text Warren Lodge		
02/08/2024 13:19:28	Contact Phone : 07850 0036 98		
02/08/2024 13:19:28	Call logged by : ah , 192.168.10.221		
02/08/2024 13:19:28	customer would like to talk to eng - exact details		
02/08/2024 13:19:28	of issue not specified		
02/08/2024 13:19:36	Being Handled Message Handling Text - Site Status Unknown		AUT
02/08/2024 13:19:36	Action Started K1 Edward Catling (Mobile)		AUT
02/08/2024 13:19:36	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
02/08/2024 13:19:36	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
02/08/2024 13:19:36	Action Started K1 Sam Savin (Mobile)		AUT
02/08/2024 13:19:36	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
02/08/2024 13:19:36	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
02/08/2024 13:19:36	Action Started K1 Justin Parker (Mobile)		AUT
02/08/2024 13:19:36	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
02/08/2024 13:19:36	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
02/08/2024 13:19:37	Action Started K1 Lewis Jones (Mobile)		AUT
02/08/2024 13:19:37	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
02/08/2024 13:19:37	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
02/08/2024 13:19:37	Action Started K1 Alex Beeston (Mobile)		AUT
02/08/2024 13:19:37	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
02/08/2024 13:19:37	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
02/08/2024 13:19:37	Action Started K1 Nathan Waistell (Mobile)		AUT
02/08/2024 13:19:38	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
02/08/2024 13:19:38	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
02/08/2024 13:19:38	Action Started K1 Maaliq Okten (Mobile)		AUT
02/08/2024 13:19:38	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
02/08/2024 13:19:38	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
02/08/2024 13:19:38	Released alarm		AUT
02/08/2024 13:19:41	Being Handled Message Handling Text - Site Status Unknown		AUT
02/08/2024 13:19:41	Action Started K2		AUT
02/08/2024 13:19:41	Action in progress: Email sent KE2		AUT
02/08/2024 13:19:41	Outcome : Contacted No Response Required KE2		AUT
02/08/2024 13:19:42	Alarm closed (Opr)		AUT
02/08/2024 13:33:55	Message Handling Text	KT1KE2	02/08/2024 13:34:11
02/08/2024 13:33:55	Message Handling Text Hutton Grange Farm		
02/08/2024 13:33:55	Contact Name : Christine		
02/08/2024 13:33:55	Contact Adr2 : Great Rollright, CHIPPING NORTON, OX7 5SQ		
02/08/2024 13:33:55	Contact Addr : D LOVAT & SON Hutton Grange Farm		
02/08/2024 13:33:55	No internet in house and attempted instructions fr		
02/08/2024 13:33:55	om office this morning but no success. Please call		
02/08/2024 13:33:55			
02/08/2024 13:33:55	Contact Phone : 07740 874 794		
02/08/2024 13:33:55	Call logged by : LSK, 192.168.10.75		
02/08/2024 13:34:05	Being Handled Message Handling Text - Site Status Unknown		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

02/08/2024 13:34:05	Action Started K1 Edward Catling (Mobile)	AUT
02/08/2024 13:34:05	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
02/08/2024 13:34:05	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
02/08/2024 13:34:05	Action Started K1 Sam Savin (Mobile)	AUT
02/08/2024 13:34:06	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
02/08/2024 13:34:06	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
02/08/2024 13:34:06	Action Started K1 Justin Parker (Mobile)	AUT
02/08/2024 13:34:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
02/08/2024 13:34:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
02/08/2024 13:34:06	Action Started K1 Lewis Jones (Mobile)	AUT
02/08/2024 13:34:07	Action in progress: SMS sent KT1 Lewis Jones (Mobile)	AUT
02/08/2024 13:34:07	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)	AUT
02/08/2024 13:34:07	Action Started K1 Alex Beeston (Mobile)	AUT
02/08/2024 13:34:07	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
02/08/2024 13:34:07	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
02/08/2024 13:34:07	Action Started K1 Nathan Waistell (Mobile)	AUT
02/08/2024 13:34:07	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
02/08/2024 13:34:07	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
02/08/2024 13:34:08	Action Started K1 Maaliq Okten (Mobile)	AUT
02/08/2024 13:34:08	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)	AUT
02/08/2024 13:34:08	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)	AUT
02/08/2024 13:34:08	Released alarm	AUT
02/08/2024 13:34:10	Being Handled Message Handling Text - Site Status Unknown	AUT
02/08/2024 13:34:10	Action Started K2	AUT
02/08/2024 13:34:11	Action in progress: Email sent KE2	AUT
02/08/2024 13:34:11	Outcome : Contacted No Response Required KE2	AUT
02/08/2024 13:34:11	Alarm closed (Opr)	AUT
02/08/2024 17:35:44	Message Handling Text	KT1KE2 02/08/2024 17:35:59
02/08/2024 17:35:44	Message Handling Text Hutton Grange	
02/08/2024 17:35:44	Contact Name : MRS LOVAT	
02/08/2024 17:35:44	ORING AND STILL NO CONTACT.	
02/08/2024 17:35:44	Contact Addr : HUTTON Hutton Grange	
02/08/2024 17:35:44	Contact Adr2 : Great Rollright, CHIPPING NORTON, OX7 5SQ	
02/08/2024 17:35:44	Contact Phone : 077 40 874 794	
02/08/2024 17:35:44	NO WIFI SINCE YESTERDAY. HAVE BEEN CALLING SINCE M	
02/08/2024 17:35:44	Call logged by : KNI, 192.168.10.123	
02/08/2024 17:35:52	Being Handled Message Handling Text - Site Status Unknown	AUT
02/08/2024 17:35:52	Action Started K1 Edward Catling (Mobile)	AUT
02/08/2024 17:35:52	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
02/08/2024 17:35:52	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
02/08/2024 17:35:53	Action Started K1 Sam Savin (Mobile)	AUT
02/08/2024 17:35:53	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
02/08/2024 17:35:53	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
02/08/2024 17:35:53	Action Started K1 Justin Parker (Mobile)	AUT
02/08/2024 17:35:53	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
02/08/2024 17:35:53	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
02/08/2024 17:35:53	Action Started K1 Lewis Jones (Mobile)	AUT
02/08/2024 17:35:54	Action in progress: SMS sent KT1 Lewis Jones (Mobile)	AUT
02/08/2024 17:35:54	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)	AUT
02/08/2024 17:35:54	Action Started K1 Alex Beeston (Mobile)	AUT
02/08/2024 17:35:54	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
02/08/2024 17:35:54	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
02/08/2024 17:35:54	Action Started K1 Nathan Waistell (Mobile)	AUT
02/08/2024 17:35:54	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
02/08/2024 17:35:54	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
02/08/2024 17:35:55	Action Started K1 Maaliq Okten (Mobile)	AUT
02/08/2024 17:35:55	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)	AUT
02/08/2024 17:35:55	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)	AUT
02/08/2024 17:35:55	Released alarm	AUT
02/08/2024 17:35:58	Being Handled Message Handling Text - Site Status Unknown	AUT
02/08/2024 17:35:58	Action Started K2	AUT

Actions P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend: I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

02/08/2024 17:35:59	Action in progress: Email sent KE2	AUT
02/08/2024 17:35:59	Outcome : Contacted No Response Required KE2	AUT
02/08/2024 17:35:59	Alarm closed (Opr)	AUT

Actions
Legend:

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency
I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account