

# Message Handling Report for Wurzel Ltd

Report for period: 15/02/2026 at 8:00 AM to 16/02/2026 at 8:00 AM

Total Messages Handled : 1

## 3600 Wurzel Message Handling

The Old Coalyard  
Gagingwell  
Chipping Norton  
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

Date and Time, Zone and Restore Time	Event, Actions Taken, Completion Time and Operator	Operator
15/02/2026 16:19:38	Message Handling Text	KT1KE2
15/02/2026 16:19:38	Contact Name : Briggs	
15/02/2026 16:19:38	Contact Addr : High Furze Farm	
15/02/2026 16:19:38	Contact Adr2 : Tidmington, SHIPSTON-ON-STOUR, CV36 5LR	
15/02/2026 16:19:38	Contact Phone : 07802 853 542	
15/02/2026 16:19:38	07736 691 333 alternative number	
15/02/2026 16:19:38	And internet	
15/02/2026 16:19:38	has is on and has no connection working and they a	
15/02/2026 16:19:38	Message Handling Text High Furze Farm	
15/02/2026 16:19:38	re unable to use the internet please advise	
15/02/2026 16:19:38	Call logged by : ONA, 192.168.30.14	
15/02/2026 16:19:45	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026 16:19:45	Action Started K1 Sam Savin (Mobile)	AUT
15/02/2026 16:19:45	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026 16:19:45	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026 16:19:46	Action Started K1 Sam Savin (Mobile)	AUT
15/02/2026 16:19:46	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026 16:19:46	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026 16:19:46	Action Started K1 Edward Catling (Mobile)	AUT
15/02/2026 16:19:47	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
15/02/2026 16:19:47	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
15/02/2026 16:19:48	Action Started K1 Sam Crockford (Mobile)	AUT
15/02/2026 16:19:48	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
15/02/2026 16:19:48	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
15/02/2026 16:19:48	Action Started K1 Cristian Enache (Mobile)	AUT
15/02/2026 16:19:49	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
15/02/2026 16:19:49	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
15/02/2026 16:19:49	Action Started K1 Alex Beeston (Mobile)	AUT
15/02/2026 16:19:50	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
15/02/2026 16:19:50	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
15/02/2026 16:19:50	Action Started K1 James Thompson (Mobile)	AUT
15/02/2026 16:19:51	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
15/02/2026 16:19:51	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
15/02/2026 16:19:51	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026 16:19:51	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026 16:19:51	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026 16:19:52	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026 16:19:52	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026 16:19:52	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026 16:19:52	Action Started K1 Nathan Waistell (Mobile)	AUT
15/02/2026 16:19:53	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
15/02/2026 16:19:53	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
15/02/2026 16:19:53	Released alarm	AUT
15/02/2026 16:19:54	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026 16:19:54	Action Started K2	AUT
15/02/2026 16:19:54	Action in progress: Email sent KE2	AUT
15/02/2026 16:19:54	Outcome : Contacted No Response Required KE2	AUT
15/02/2026 16:19:55	Alarm closed (Opr)	AUT

### Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

### Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

15/02/2026 16:53:30	Message Handling Text	KT1KE2	15/02/2026 16:53:46
15/02/2026 16:53:30	Contact Name : Thomas Sammons		
15/02/2026 16:53:30	Contact Addr : Green Lane Farm Green Lane Farm		
15/02/2026 16:53:30	Contact Adr2 : Green Lane, Ascott, SHIPSTON-ON-STOUR, CV36 5BL		
15/02/2026 16:53:30	Message Handling Text Green Lane Farm		
15/02/2026 16:53:30	Contact Phone : 0777 44 090 25		
15/02/2026 16:53:30	Call logged by : KM , 192.168.30.16		
15/02/2026 16:53:30	Broadband not working, no internet access. Please call		
15/02/2026 16:53:36	Being Handled Message Handling Text - Site Status Unknown		AUT
15/02/2026 16:53:36	Action Started K1 Sam Savin (Mobile)		AUT
15/02/2026 16:53:37	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/02/2026 16:53:37	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/02/2026 16:53:37	Action Started K1 Sam Savin (Mobile)		AUT
15/02/2026 16:53:37	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/02/2026 16:53:37	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/02/2026 16:53:38	Action Started K1 Edward Catling (Mobile)		AUT
15/02/2026 16:53:38	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
15/02/2026 16:53:38	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
15/02/2026 16:53:38	Action Started K1 Sam Crockford (Mobile)		AUT
15/02/2026 16:53:39	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
15/02/2026 16:53:39	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
15/02/2026 16:53:39	Action Started K1 Cristian Enache (Mobile)		AUT
15/02/2026 16:53:40	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
15/02/2026 16:53:40	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
15/02/2026 16:53:40	Action Started K1 Alex Beeston (Mobile)		AUT
15/02/2026 16:53:40	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
15/02/2026 16:53:40	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
15/02/2026 16:53:41	Action Started K1 James Thompson (Mobile)		AUT
15/02/2026 16:53:41	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
15/02/2026 16:53:41	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
15/02/2026 16:53:41	Action Started K1 Justin Parker (Mobile)		AUT
15/02/2026 16:53:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/02/2026 16:53:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/02/2026 16:53:42	Action Started K1 Justin Parker (Mobile)		AUT
15/02/2026 16:53:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
15/02/2026 16:53:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
15/02/2026 16:53:43	Action Started K1 Nathan Waistell (Mobile)		AUT
15/02/2026 16:53:43	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
15/02/2026 16:53:43	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
15/02/2026 16:53:43	Released alarm		AUT
15/02/2026 16:53:45	Being Handled Message Handling Text - Site Status Unknown		AUT
15/02/2026 16:53:45	Action Started K2		AUT
15/02/2026 16:53:46	Action in progress: Email sent KE2		AUT
15/02/2026 16:53:46	Outcome : Contacted No Response Required KE2		AUT
15/02/2026 16:53:46	Alarm closed (Opr)		AUT
15/02/2026 17:05:05	Message Handling Text	KT1KE2	15/02/2026 17:05:20
15/02/2026 17:05:05	Contact Name : CHRIS BUDHET		
15/02/2026 17:05:05	Message Handling Text Kirtlington Stud		
15/02/2026 17:05:05	Contact Addr : KIRTLINGTON STUD LTD Kirtlington Stud		
15/02/2026 17:05:05	Call logged by : KNI, 192.168.30.13		
15/02/2026 17:05:05	Contact Adr2 : Kirtlington, KIDLINGTON, OX5 3EU		
15/02/2026 17:05:05	Contact Phone : 07850 00 68 00		
15/02/2026 17:05:05	NO INTERNET AND NO CCTV. CCTV REQUIRED FOR THIS SITE. PLS CALL FOR MORE DETAILS.		
15/02/2026 17:05:11	Being Handled Message Handling Text - Site Status Unknown		AUT
15/02/2026 17:05:11	Action Started K1 Sam Savin (Mobile)		AUT
15/02/2026 17:05:11	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
15/02/2026 17:05:11	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
15/02/2026 17:05:12	Action Started K1 Sam Savin (Mobile)		AUT

**Actions** P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency  
**Legend:** I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

15/02/2026	17:05:12	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:05:12	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:05:13	Action Started K1 Edward Catling (Mobile)	AUT
15/02/2026	17:05:13	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
15/02/2026	17:05:13	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
15/02/2026	17:05:13	Action Started K1 Sam Crockford (Mobile)	AUT
15/02/2026	17:05:14	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
15/02/2026	17:05:14	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
15/02/2026	17:05:14	Action Started K1 Cristian Enache (Mobile)	AUT
15/02/2026	17:05:15	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
15/02/2026	17:05:15	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
15/02/2026	17:05:15	Action Started K1 Alex Beeston (Mobile)	AUT
15/02/2026	17:05:15	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
15/02/2026	17:05:15	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
15/02/2026	17:05:16	Action Started K1 James Thompson (Mobile)	AUT
15/02/2026	17:05:16	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
15/02/2026	17:05:16	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
15/02/2026	17:05:16	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026	17:05:17	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:05:17	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:05:17	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026	17:05:18	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:05:18	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:05:18	Action Started K1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:05:18	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:05:18	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:05:19	Released alarm	AUT
15/02/2026	17:05:19	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026	17:05:19	Action Started K2	AUT
15/02/2026	17:05:20	Action in progress: Email sent KE2	AUT
15/02/2026	17:05:20	Outcome : Contacted No Response Required KE2	AUT
15/02/2026	17:05:20	Alarm closed (Opr)	AUT
<b>15/02/2026</b>	<b>17:10:00</b>	<b>Message Handling Text</b>	<b>KT1KE2</b>
			<b>15/02/2026 17:10:16</b>
15/02/2026	17:10:00	Contact Name : Mark Rouse	
15/02/2026	17:10:00	Contact Addr : Annexe, Ushercombe Farm Annexe, Ushercombe Farm	
15/02/2026	17:10:00	Contact Adr2 : Tadmarton Heath, BANBURY, OX15 5HL	
15/02/2026	17:10:00	Contact Phone : 077 10 850 366	
15/02/2026	17:10:00	Message Handling Text Annexe, Ushercombe Farm	
15/02/2026	17:10:00	Internet not working. Electricians is ok. Unsure why	
15/02/2026	17:10:00	Call logged by : KM , 192.168.30.16	
15/02/2026	17:10:00	there is no internet access. Please call	
15/02/2026	17:10:07	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026	17:10:07	Action Started K1 Sam Savin (Mobile)	AUT
15/02/2026	17:10:07	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:10:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:10:08	Action Started K1 Sam Savin (Mobile)	AUT
15/02/2026	17:10:08	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:10:08	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:10:09	Action Started K1 Edward Catling (Mobile)	AUT
15/02/2026	17:10:09	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
15/02/2026	17:10:09	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
15/02/2026	17:10:09	Action Started K1 Sam Crockford (Mobile)	AUT
15/02/2026	17:10:10	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
15/02/2026	17:10:10	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
15/02/2026	17:10:10	Action Started K1 Cristian Enache (Mobile)	AUT
15/02/2026	17:10:11	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
15/02/2026	17:10:11	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
15/02/2026	17:10:11	Action Started K1 Alex Beeston (Mobile)	AUT
15/02/2026	17:10:12	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
15/02/2026	17:10:12	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT

**Actions** P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency  
**Legend:** I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

15/02/2026	17:10:12	Action Started K1 James Thompson (Mobile)	AUT
15/02/2026	17:10:12	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
15/02/2026	17:10:12	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
15/02/2026	17:10:13	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026	17:10:13	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:10:13	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:10:14	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026	17:10:14	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:10:14	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:10:14	Action Started K1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:10:15	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:10:15	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:10:15	Released alarm	AUT
15/02/2026	17:10:16	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026	17:10:16	Action Started K2	AUT
15/02/2026	17:10:16	Action in progress: Email sent KE2	AUT
15/02/2026	17:10:16	Outcome : Contacted No Response Required KE2	AUT
15/02/2026	17:10:16	Alarm closed (Opr)	AUT
<b>15/02/2026</b>	<b>17:30:53</b>	<b>Message Handling Text</b>	<b>KT1KE2</b>
			<b>15/02/2026 17:31:09</b>
15/02/2026	17:30:53	Contact Name : MATT	
15/02/2026	17:30:53	Contact Addr : Nell Bridge Farm Nell Bridge Farm	
15/02/2026	17:30:53	Message Handling Text Nell Bridge Farm	
15/02/2026	17:30:53	Contact Adr2 : Aynho Road, Adderbury, BANBURY, OX17 3NY	
15/02/2026	17:30:53	light.	
15/02/2026	17:30:53	Contact Phone : 077 960 96 951	
15/02/2026	17:30:53	Broadband is down after heavy rain fall. Tried power cycling but hasn't worked and displaying white	
15/02/2026	17:30:53	Call logged by : TCU, 192.168.30.5	
15/02/2026	17:30:59	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026	17:30:59	Action Started K1 Sam Savin (Mobile)	AUT
15/02/2026	17:31:00	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:31:00	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:31:00	Action Started K1 Sam Savin (Mobile)	AUT
15/02/2026	17:31:01	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:31:01	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
15/02/2026	17:31:01	Action Started K1 Edward Catling (Mobile)	AUT
15/02/2026	17:31:01	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
15/02/2026	17:31:01	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
15/02/2026	17:31:02	Action Started K1 Sam Crockford (Mobile)	AUT
15/02/2026	17:31:02	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
15/02/2026	17:31:02	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
15/02/2026	17:31:02	Action Started K1 Cristian Enache (Mobile)	AUT
15/02/2026	17:31:03	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
15/02/2026	17:31:03	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
15/02/2026	17:31:03	Action Started K1 Alex Beeston (Mobile)	AUT
15/02/2026	17:31:04	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
15/02/2026	17:31:04	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
15/02/2026	17:31:04	Action Started K1 James Thompson (Mobile)	AUT
15/02/2026	17:31:04	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
15/02/2026	17:31:04	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
15/02/2026	17:31:05	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026	17:31:05	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:31:05	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:31:05	Action Started K1 Justin Parker (Mobile)	AUT
15/02/2026	17:31:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:31:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
15/02/2026	17:31:06	Action Started K1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:31:06	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:31:06	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
15/02/2026	17:31:07	Released alarm	AUT

**Actions** P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency  
**Legend:** I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

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15/02/2026	17:31:08	Being Handled Message Handling Text - Site Status Unknown	AUT
15/02/2026	17:31:08	Action Started K2	AUT
15/02/2026	17:31:09	Action in progress: Email sent KE2	AUT
15/02/2026	17:31:09	Outcome : Contacted No Response Required KE2	AUT
15/02/2026	17:31:09	Alarm closed (Opr)	AUT

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**Actions**  
**Legend:**

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency  
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