Message Handling Report for Wurzel Ltd

Report for period: 08/01/2026 at 8:00 AM to 09/01/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time	*Event, Actions Taken, Completion Time and Operator*		
08/01/2026 17:32:38	**Message Handling Text**	**KT1KE2**	**08/01/2026 17:32:56**
08/01/2026 17:32:38	Contact Name : Elizabeth Sparke		
08/01/2026 17:32:38	Contact Addr : 2 Lower Buildings 2 Lower Buildings		
08/01/2026 17:32:38	Contact Adr2 : Green End, Chadlington, CHIPPING NORTON, OX7 3FD		
08/01/2026 17:32:38	Contact Phone : 07 876 785 934		
08/01/2026 17:32:38	Internet is not working at the property, needs ass		
08/01/2026 17:32:38	istance. Doesn't know where the router is. Also wa		
08/01/2026 17:32:38	nts to query if there is a charge for this.		
08/01/2026 17:32:38	Message Handling Text 2 Lower Buildings		
08/01/2026 17:32:38	Call logged by : VHA, 192.168.30.28		
08/01/2026 17:32:45	Being Handled Message Handling Text - Site Status Unknown		AUT
08/01/2026 17:32:45	Action Started K1 Sam Savin (Mobile)		AUT
08/01/2026 17:32:46	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
08/01/2026 17:32:46	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
08/01/2026 17:32:46	Action Started K1 Sam Savin (Mobile)		AUT
08/01/2026 17:32:47	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
08/01/2026 17:32:47	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
08/01/2026 17:32:47	Action Started K1 Edward Catling (Mobile)		AUT
08/01/2026 17:32:47	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
08/01/2026 17:32:47	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
08/01/2026 17:32:48	Action Started K1 Sam Crockford (Mobile)		AUT
08/01/2026 17:32:48	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
08/01/2026 17:32:48	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
08/01/2026 17:32:48	Action Started K1 Cristian Enache (Mobile)		AUT
08/01/2026 17:32:49	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
08/01/2026 17:32:49	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
08/01/2026 17:32:50	Action Started K1 Alex Beeston (Mobile)		AUT
08/01/2026 17:32:50	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
08/01/2026 17:32:50	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
08/01/2026 17:32:51	Action Started K1 James Thompson (Mobile)		AUT
08/01/2026 17:32:51	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
08/01/2026 17:32:51	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
08/01/2026 17:32:52	Action Started K1 Justin Parker (Mobile)		AUT
08/01/2026 17:32:52	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
08/01/2026 17:32:52	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
08/01/2026 17:32:53	Action Started K1 Justin Parker (Mobile)		AUT
08/01/2026 17:32:53	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
08/01/2026 17:32:53	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
08/01/2026 17:32:54	Action Started K1 Nathan Waistell (Mobile)		AUT
08/01/2026 17:32:54	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
08/01/2026 17:32:54	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
08/01/2026 17:32:55	Released alarm		AUT
08/01/2026 17:32:55	Being Handled Message Handling Text - Site Status Unknown		AUT
08/01/2026 17:32:55	Action Started K2		AUT
08/01/2026 17:32:56	Action in progress: Email sent KE2		AUT
08/01/2026 17:32:56	Outcome : Contacted No Response Required KE2		AUT
08/01/2026 17:32:56	Alarm closed (Opr)		AUT

Actions
Legend:

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency
I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account