

Message Handling Report for Wurzel Ltd

Report for period: 24/12/2025 at 8:00 AM to 25/12/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

24/12/2025 15:41:51	Message Handling Text	KT1KE2	24/12/2025 15:42:09
24/12/2025 15:41:51	Contact Name : Graham		
24/12/2025 15:41:51	Contact Addr : Nayland Farm		
24/12/2025 15:41:51	Message Handling Text Nayland Farm		
24/12/2025 15:41:51	Contact Adr2 : Ells Lane, Broughton, BANBURY, OX15 5EE		
24/12/2025 15:41:51	Call logged by : VHA, 192.168.30.30		
24/12/2025 15:41:51	Contact Phone : 07799 47 48 47		
24/12/2025 15:41:51	Internet outage, needs assistance with this asap p		
24/12/2025 15:41:51	lease call to advise.		
24/12/2025 15:41:58	Being Handled Message Handling Text - Site Status Unknown		AUT
24/12/2025 15:41:58	Action Started K1 Sam Savin (Mobile)		AUT
24/12/2025 15:41:59	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/12/2025 15:41:59	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/12/2025 15:41:59	Action Started K1 Sam Savin (Mobile)		AUT
24/12/2025 15:42:00	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/12/2025 15:42:00	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/12/2025 15:42:00	Action Started K1 Edward Catling (Mobile)		AUT
24/12/2025 15:42:01	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
24/12/2025 15:42:01	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
24/12/2025 15:42:01	Action Started K1 Sam Crockford (Mobile)		AUT
24/12/2025 15:42:02	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
24/12/2025 15:42:02	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
24/12/2025 15:42:02	Action Started K1 Cristian Enache (Mobile)		AUT
24/12/2025 15:42:03	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
24/12/2025 15:42:03	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
24/12/2025 15:42:03	Action Started K1 Alex Beeston (Mobile)		AUT
24/12/2025 15:42:04	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
24/12/2025 15:42:04	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
24/12/2025 15:42:04	Action Started K1 James Thompson (Mobile)		AUT
24/12/2025 15:42:05	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
24/12/2025 15:42:05	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
24/12/2025 15:42:05	Action Started K1 Justin Parker (Mobile)		AUT
24/12/2025 15:42:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/12/2025 15:42:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/12/2025 15:42:06	Action Started K1 Justin Parker (Mobile)		AUT
24/12/2025 15:42:07	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/12/2025 15:42:07	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/12/2025 15:42:07	Action Started K1 Nathan Waistell (Mobile)		AUT
24/12/2025 15:42:08	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
24/12/2025 15:42:08	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
24/12/2025 15:42:08	Released alarm		AUT
24/12/2025 15:42:09	Being Handled Message Handling Text - Site Status Unknown		AUT
24/12/2025 15:42:09	Action Started K2		AUT
24/12/2025 15:42:09	Action in progress: Email sent KE2		AUT
24/12/2025 15:42:09	Outcome : Contacted No Response Required KE2		AUT
24/12/2025 15:42:09	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account