

Message Handling Report for Wurzel Ltd

Report for period: 07/05/2026 at 8:00 AM to 08/05/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

07/05/2026 18:24:27	Message Handling Text	KT1KE2	07/05/2026 18:24:43
07/05/2026 18:24:27	Contact Name: Chris Briggs,		
07/05/2026 18:24:27	Contact Addr: x, High Furze Farm,		
07/05/2026 18:24:27	Message Handling Text High Furze Farm",		
07/05/2026 18:24:27	Contact Addr2: Tidmington, SHIPSTON-ON-STOUR, CV36 5LR,		
07/05/2026 18:24:27	IP Address: 172.18.0.4		
07/05/2026 18:24:27	Contact Phone: 07736 691 333,		
07/05/2026 18:24:27	Message Content: having issues with broadband - tried turning off and on. 50meg running at max 25 - then to 10 ,		
07/05/2026 18:24:27	Initials: LPI,		
07/05/2026 18:24:34	Being Handled Message Handling Text - Site Status Unknown		AUT
07/05/2026 18:24:34	Action Started K1 Sam Savin (Mobile)		AUT
07/05/2026 18:24:34	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
07/05/2026 18:24:34	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
07/05/2026 18:24:35	Action Started K1 Sam Savin (Mobile)		AUT
07/05/2026 18:24:35	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
07/05/2026 18:24:35	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
07/05/2026 18:24:35	Action Started K1 Edward Catling (Mobile)		AUT
07/05/2026 18:24:36	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
07/05/2026 18:24:36	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
07/05/2026 18:24:36	Action Started K1 Sam Crockford (Mobile)		AUT
07/05/2026 18:24:36	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
07/05/2026 18:24:36	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
07/05/2026 18:24:37	Action Started K1 Cristian Enache (Mobile)		AUT
07/05/2026 18:24:37	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
07/05/2026 18:24:37	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
07/05/2026 18:24:37	Action Started K1 Alex Beeston (Mobile)		AUT
07/05/2026 18:24:38	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
07/05/2026 18:24:38	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
07/05/2026 18:24:38	Action Started K1 James Thompson (Mobile)		AUT
07/05/2026 18:24:39	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
07/05/2026 18:24:39	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
07/05/2026 18:24:39	Action Started K1 Justin Parker (Mobile)		AUT
07/05/2026 18:24:39	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
07/05/2026 18:24:39	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
07/05/2026 18:24:40	Action Started K1 Justin Parker (Mobile)		AUT
07/05/2026 18:24:40	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
07/05/2026 18:24:40	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
07/05/2026 18:24:40	Action Started K1 Nathan Waistell (Mobile)		AUT
07/05/2026 18:24:41	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
07/05/2026 18:24:41	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
07/05/2026 18:24:41	Released alarm		AUT
07/05/2026 18:24:42	Being Handled Message Handling Text - Site Status Unknown		AUT
07/05/2026 18:24:42	Action Started K2		AUT
07/05/2026 18:24:42	Action in progress: Email sent KE2		AUT
07/05/2026 18:24:42	Outcome : Contacted No Response Required KE2		AUT
07/05/2026 18:24:43	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account