

Message Handling Report for Wurzel Ltd

Report for period: 04/03/2026 at 8:00 AM to 05/03/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard

Gagingwell

Chipping Norton

OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

04/03/2026 18:18:10	Message Handling Text	KT1KE2	04/03/2026 18:18:27
04/03/2026 18:18:10	Contact Name : Sarah		
04/03/2026 18:18:10	Contact Addr : Residential Woodyard House		
04/03/2026 18:18:10	Message Handling Text Woodyard House		
04/03/2026 18:18:10	Contact Adr2 : Hatford, FARINGDON, SN7 8JE		
04/03/2026 18:18:10	Call logged by : LGD, 192.168.30.29		
04/03/2026 18:18:10	Contact Phone : 07796 9944 88		
04/03/2026 18:18:10	Internet has dropped out - please call and advise		
04/03/2026 18:18:15	Being Handled Message Handling Text - Site Status Unknown		AUT
04/03/2026 18:18:15	Action Started K1 Sam Savin (Mobile)		AUT
04/03/2026 18:18:16	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
04/03/2026 18:18:16	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
04/03/2026 18:18:17	Action Started K1 Sam Savin (Mobile)		AUT
04/03/2026 18:18:17	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
04/03/2026 18:18:17	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
04/03/2026 18:18:17	Action Started K1 Edward Catling (Mobile)		AUT
04/03/2026 18:18:18	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
04/03/2026 18:18:18	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
04/03/2026 18:18:19	Action Started K1 Sam Crockford (Mobile)		AUT
04/03/2026 18:18:19	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
04/03/2026 18:18:19	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
04/03/2026 18:18:19	Action Started K1 Cristian Enache (Mobile)		AUT
04/03/2026 18:18:20	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
04/03/2026 18:18:20	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
04/03/2026 18:18:21	Action Started K1 Alex Beeston (Mobile)		AUT
04/03/2026 18:18:21	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
04/03/2026 18:18:21	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
04/03/2026 18:18:22	Action Started K1 James Thompson (Mobile)		AUT
04/03/2026 18:18:23	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
04/03/2026 18:18:23	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
04/03/2026 18:18:23	Action Started K1 Justin Parker (Mobile)		AUT
04/03/2026 18:18:23	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
04/03/2026 18:18:23	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
04/03/2026 18:18:24	Action Started K1 Justin Parker (Mobile)		AUT
04/03/2026 18:18:24	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
04/03/2026 18:18:24	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
04/03/2026 18:18:25	Action Started K1 Nathan Waistell (Mobile)		AUT
04/03/2026 18:18:26	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
04/03/2026 18:18:26	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
04/03/2026 18:18:26	Released alarm		AUT
04/03/2026 18:18:26	Being Handled Message Handling Text - Site Status Unknown		AUT
04/03/2026 18:18:26	Action Started K2		AUT
04/03/2026 18:18:27	Action in progress: Email sent KE2		AUT
04/03/2026 18:18:27	Outcome : Contacted No Response Required KE2		AUT
04/03/2026 18:18:27	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account