

## Daily New Record Report Wurzel Ltd

### ***Summary of Records Selected***

#### ***Sites Monitored by Wurzel Ltd***

##### **Hikvision**

|          |                  |          |                 |              |
|----------|------------------|----------|-----------------|--------------|
| 88021056 | Black Knap House | Tx No. 1 | Panel ID: 21056 | Commissioned |
|----------|------------------|----------|-----------------|--------------|

**Black Knap House**  
Black Knap House Heythrop  
Chipping Norton  
OX7 5TP

**88021056**

SITE COMMENT: VSS Admin: Camera 1 not currently signalling, engineer will return to test Camera 1.

15 Static Cameras & 1 PTZ Camera, 24/04/2026, CSA.

Installer: Wurzel Ltd

Site Commissioned on 24/04/2026

Site Permanently Out of Service since 24/04/2026

Confirmation Required For Intruders: No

Confirmation Required For PAs: No

Password: None

Duress Code: None

Default Remote Reset Type: None

**AREAS**

Number/Description: 1 VSS Transmitter

O/C Mon Type:

Last O/C Signal Recd:

**No URNs available for this site**

**Available Site and Agency Action Contacts. See Sections below for other action types.**

**Site Actions**

Group.1 MAIN SITE

**Installer**

Group.1 Wurzel Ltd

**Key Holder Details****Key Holder Group No: 1****Main Key Holder Group****Karl Devine (1)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

karl.m.devine@gmail.com

NOTES:

Normally Available

1 Mobile 07715050976

**K/H 2 (2)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

NOTES:

Normally Available

**K/H 3 (3)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: NO Change KH: NO Call List: ☐ YES

NOTES:

Normally Available

**Key Holder Group No: 2****VSS Faults****Installer (1)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

NOTES:

Normally Available

**Key Holder Group No: 3****IT Support****support@emcs.co.uk (1)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

support@emcs.co.uk

NOTES:

Normally Available

**Key Holder Group No: 4****Commissioning Completed****cherie.oconnor@emcs.co.uk (1)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

cherie.oconnor@emcs.co.uk

Normally Available

**Key Holder Group No: 5****False Alarm Support Team Review****FAST (1)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

fast@emcs.co.uk

Normally Available

**Key Holder Group No: 6****Technical Issues****chris.walker@emcs.co.uk (1)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

chris.walker@emcs.co.uk

Normally Available

**support@emcs.co.uk (2)**Cancel Alarms: ☐ YES Change Data: ☐ YES Change Times: ☐ YES Change KH: ☐ YES Call List: ☐ YES

support@emcs.co.uk

NOTES:

Normally Available

|  |
|--|
|  |
|  |

## Alarm Programming

| Row | Event                                                              | Set Actions  | Unset Actions | Method                        | Linked URN: |
|-----|--------------------------------------------------------------------|--------------|---------------|-------------------------------|-------------|
| 3   | Low Battery                                                        | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 4   | VSS Picture received                                               | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 5   | Video Loss                                                         | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 13  | Data Transmit Fail                                                 | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 14  | VSS Zone Isolated                                                  | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 15  | DVR Disc Full                                                      | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 16  | DVR Disc Error                                                     | KE2          | KE2           | Automated Email               |             |
| 17  | Excessive Zone Isolated                                            | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 18  | VSS Connection Failure                                             | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 19  | Perimeter Alert                                                    | NO3          | NO3           | Operator                      |             |
| 20  | Perimeter Intruder                                                 | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 21  | Excessive Zone Reinstated                                          | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 22  | Line Crossed                                                       | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 25  | DVR Event Queue Cleared                                            | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 26  | DVR Double Recording Data                                          | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 27  | DVR Double Recording                                               | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 28  | DVR Recording Stopped                                              | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 30  | Decommissioning alarm                                              | KE3          | KE3           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 31  | Video Motion Alarm                                                 | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 32  | Video Analytics                                                    | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 33  | Person Detected                                                    | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 34  | Vehicle Detected                                                   | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 35  | Face Detected                                                      | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 38  | Tamper Alarm                                                       | KV1KT1       | KV1KT1        | Automated SMS/Automated Voice |             |
|     | Strategy:More than one strategy used for 2 actions                 |              |               |                               |             |
| 39  | Area Entered                                                       | NO3SO1KO1KT1 | NO3SO1KO1KT1  | Automated SMS/Operator        |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 40  | Auto Command Failed                                                | KE2          | KE2           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |
| 41  | VSS Audio Challenge                                                | CC3          | CC3           | Automated Command             |             |
| 42  | Commisioning Complete                                              | KE4          | KE4           | Automated Email               |             |
|     | Strategy:Wait Until Contact Becomes Available: - used for 1 action |              |               |                               |             |

|                                                                                                                                                                                                                                                                                                                                                              |                                                                    |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------|--------------------|------------------------|---------|------------------------|------------------|------------------|----------|-----|--------------------------|-------------|--------------------|--------|--|----------------|--------------------|----------|--|
| 43                                                                                                                                                                                                                                                                                                                                                           | Scheduling Amendment                                               | KE5                | KE5                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 44                                                                                                                                                                                                                                                                                                                                                           | Masking Review                                                     | KE5                | KE5                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 45                                                                                                                                                                                                                                                                                                                                                           | VV/Wireless Connection Charge                                      | KE4                | KE4                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 46                                                                                                                                                                                                                                                                                                                                                           | Standard VSS Connection Charge                                     | KE4                | KE4                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 47                                                                                                                                                                                                                                                                                                                                                           | Weekend VSS Connection Charge                                      | KE4                | KE4                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 48                                                                                                                                                                                                                                                                                                                                                           | W/e Wireless Connection Charge                                     | KE4                | KE4                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 49                                                                                                                                                                                                                                                                                                                                                           | Single Frame Alarms                                                | KE6                | KE6                | Automated Email        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 50                                                                                                                                                                                                                                                                                                                                                           | VSS Trial Passed                                                   | RA1                | RA1                | Automated Report       |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 51                                                                                                                                                                                                                                                                                                                                                           | VSS Trial Failed                                                   | RA2                | RA2                | Automated Report       |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 52                                                                                                                                                                                                                                                                                                                                                           | Multiple Camera Failure                                            | NO4SO1KO1KT1       | NO4SO1KO1KT1       | Automated SMS/Operator |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 55                                                                                                                                                                                                                                                                                                                                                           | Loitering                                                          | NO3SO1KO1KT1       | NO3SO1KO1KT1       | Automated SMS/Operator |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| 57                                                                                                                                                                                                                                                                                                                                                           | Intrusion Detected                                                 | NO3SO1KO1KT1       | NO3SO1KO1KT1       | Automated SMS/Operator |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | Strategy:Wait Until Contact Becomes Available: - used for 1 action |                    |                    |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| <table><tr><td>Actions</td><td>A Special instructions</td><td>G General Agency</td><td>M Medical Agency</td><td>R Report</td></tr><tr><td>Key</td><td>C Reverse Chanel Command</td><td>I Installer</td><td>N Information Page</td><td>S Site</td></tr><tr><td></td><td>F Fire Service</td><td>K Key Holder Group</td><td>P Police</td><td></td></tr></table> |                                                                    |                    |                    |                        | Actions | A Special instructions | G General Agency | M Medical Agency | R Report | Key | C Reverse Chanel Command | I Installer | N Information Page | S Site |  | F Fire Service | K Key Holder Group | P Police |  |
| Actions                                                                                                                                                                                                                                                                                                                                                      | A Special instructions                                             | G General Agency   | M Medical Agency   | R Report               |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
| Key                                                                                                                                                                                                                                                                                                                                                          | C Reverse Chanel Command                                           | I Installer        | N Information Page | S Site                 |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |
|                                                                                                                                                                                                                                                                                                                                                              | F Fire Service                                                     | K Key Holder Group | P Police           |                        |         |                        |                  |                  |          |     |                          |             |                    |        |  |                |                    |          |  |

### No Active Alarm Notes

### Transmitter Details

#### Transmitter No. 1: Hikvision

ID: 009:0021056  
Network Address: 194.31.255.73  
Net Address 2: N/A  
Password: Bl@ckKn@p26!  
Polling Mode: Land line Only  
Polling Direction: Outward

#### Receiver Type: Hikvision

Enabled on 24/04/2026  
User Name: emcs  
SW Version: N/A  
Landline Poll Interval (Radio Up): 1200 secs

Not Connected  
Last Signalled on 24/04/2026  
Panel Type: Hikvision Standard  
Log ID: N/A

## **Transmitter Programming**

**Transmitter No. 1: Hikvision**

**Receiver Type: Hikvision**

**Analysis Service: Calipsa**

**Device Type: Camera**

Zone: 1 Front Gate PTZ  
Zone: 11 House Front  
Zone: 12 House Up Drive  
Zone: 13 House Greenhouse  
Zone: 14 House Rear Left  
Zone: 15 House Rear Pool Side  
Zone: 20 Thermal Front Left Wall  
Zone: 21 Thermal Back Drive to Gate  
Zone: 22 Thermal Back Drive to Rear  
Zone: 23 W Corner - Facing N  
Zone: 24 Thermal Bottom Wall  
Zone: 25 Thermal - Compost Drive 2  
Veggie  
Zone: 26 Thermal - Compost Drive 2 Gate  
Zone: 27 Thermal - Compost Gate  
Zone: 28 Thermal - Garages  
Zone: 29 Thermal - New Garages

**Device Type: Loudspeaker**

Zone: 1 Audio Warning

**Device Type: Zone/Input**

**Activation Event**

**Restore Event**

|          |    |                      |
|----------|----|----------------------|
| Zone: 1  | 1  | VSS Picture received |
| Zone: 11 | 11 | VSS Picture received |
| Zone: 12 | 12 | VSS Picture received |
| Zone: 13 | 13 | VSS Picture received |
| Zone: 14 | 14 | VSS Picture received |
| Zone: 15 | 15 | VSS Picture received |
| Zone: 20 | 20 | VSS Picture received |
| Zone: 21 | 21 | VSS Picture received |
| Zone: 22 | 22 | VSS Picture received |
| Zone: 23 | 23 | VSS Picture received |
| Zone: 24 | 24 | VSS Picture received |
| Zone: 25 | 25 | VSS Picture received |
| Zone: 26 | 26 | VSS Picture received |
| Zone: 27 | 27 | VSS Picture received |
| Zone: 28 | 28 | VSS Picture received |
| Zone: 29 | 29 | VSS Picture received |

**Device Type: Zone/Input**

**Activation Event**

**Restore Event**

|            |                        |                       |
|------------|------------------------|-----------------------|
| Zone: 2    | 2                      | VSS Picture received  |
| Zone: 3    | 3                      | VSS Picture received  |
| Zone: 4    | 4                      | VSS Picture received  |
| Zone: 5    | 5                      | VSS Picture received  |
| Zone: 6    | 6                      | VSS Picture received  |
| Zone: 7    | 7                      | VSS Picture received  |
| Zone: 8    | 8                      | VSS Picture received  |
| Zone: 9    | 9                      | VSS Picture received  |
| Zone: 10   | 10                     | VSS Picture received  |
| Zone: 16   | 16                     | VSS Picture received  |
| Zone: 17   | 17                     | VSS Picture received  |
| Zone: 18   | 18                     | VSS Picture received  |
| Zone: 19   | 19                     | VSS Picture received  |
| Zone: 30   | 30                     | VSS Picture received  |
| Zone: 31   | 31                     | VSS Picture received  |
| Zone: 32   | 32                     | VSS Picture received  |
| Zone: 2142 | Commissioning Complete | Commisioning Complete |
| Zone: 2145 | Scheduling Amendment   | Scheduling Amendment  |

|            |                               |                               |         |
|------------|-------------------------------|-------------------------------|---------|
| Zone: 2146 | Masking Review                | Masking Review                |         |
| Zone: 2159 | Footage issues                | Single Frame Alarms           |         |
| Zone: 2162 | Trial Passed                  | VSS Trial Passed              |         |
| Zone: 2163 | Trial Failed                  | VSS Trial Failed              |         |
| Zone: 2186 | VSS Admin Amendments          | VSS Admin Amendments          |         |
| Zone: 5000 | VSS Maint/Walk Test Completed | VSS Maint/Walk Test Completed |         |
| Zone: 7777 |                               | Camera Connection Issue       | Restore |

| Event Conversions |         |                                  |                                                |               |
|-------------------|---------|----------------------------------|------------------------------------------------|---------------|
| Zone              | Is Hex? | Received Event                   | Converted Event                                | Adjusted Zone |
| 50                |         | Output On<br>Commissioning alarm | VSS Audio Challenge<br>Standard VSS Connection | 50            |

**Special Actions**

Ref: A3

IP =  
 User =  
 Pass =  
 HTTP:

**Information Pages**

Status: Permanent  
 Title: 01 - VSS Response Plan

Starts:  
 Expires:

Alarm Response Plan

If a person is seen on site, issue an audio warning and call site/keyholders immediately.  
 Advise the keyholder they will need to call 999 for a police response themselves as no URN present.

Site Open / Close Times

no set/ unset times

Faults

For CCTV Connection Failures/Event Comms Fails, dial into the site to check connectivity.  
 If we are able to connect then close alarm down and take no other action  
 If you are unable to connect please call site/keyholders

Video loss/Tamper/lighting faults etc, are set to email only unless otherwise requested

Status: Permanent  
 Title: Multiple Camera Failure

Starts:  
 Expires:

Multiple Camera Failure – Two or more individual cameras have gone into video loss within 15 minutes – If we cannot connect please call site/keyholders immediately

YOU MUST INFORM THE KEYHOLDER OF HOW MANY CAMERAS HAVE GONE INTO FAILURE

If all failed cameras have restored - Log Only

**No User Defined Field Entries**