

Message Handling Report for Wurzel Ltd

Report for period: 24/05/2026 at 8:00 AM to 25/05/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

24/05/2026 10:10:13	Message Handling Text	KT1KE2	24/05/2026 10:10:28
24/05/2026 10:10:13	Contact Name: kelly,		
24/05/2026 10:10:13	Contact Addr: , Lower Farm,		
24/05/2026 10:10:13	Message Handling Text Lower Farm",		
24/05/2026 10:10:13	Contact Addr2: Lew, BAMPPTON, OX18 2BB,		
24/05/2026 10:10:13	IP Address: 172.18.0.4		
24/05/2026 10:10:13	Contact Phone: 07939 67 11 33 ,		
24/05/2026 10:10:13	Message Content: internet not working customer would like to log call out and speak to engineer as its an emergency please call ,		
24/05/2026 10:10:13	Initials: wkh,		
24/05/2026 10:10:18	Being Handled Message Handling Text - Site Status Unknown		AUT
24/05/2026 10:10:18	Action Started K1 Sam Savin (Mobile)		AUT
24/05/2026 10:10:19	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/05/2026 10:10:19	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/05/2026 10:10:19	Action Started K1 Sam Savin (Mobile)		AUT
24/05/2026 10:10:20	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/05/2026 10:10:20	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/05/2026 10:10:20	Action Started K1 Edward Catling (Mobile)		AUT
24/05/2026 10:10:21	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
24/05/2026 10:10:21	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
24/05/2026 10:10:21	Action Started K1 Sam Crockford (Mobile)		AUT
24/05/2026 10:10:21	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
24/05/2026 10:10:21	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
24/05/2026 10:10:22	Action Started K1 Cristian Enache (Mobile)		AUT
24/05/2026 10:10:22	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
24/05/2026 10:10:22	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
24/05/2026 10:10:22	Action Started K1 Alex Beeston (Mobile)		AUT
24/05/2026 10:10:23	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
24/05/2026 10:10:23	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
24/05/2026 10:10:23	Action Started K1 James Thompson (Mobile)		AUT
24/05/2026 10:10:23	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
24/05/2026 10:10:23	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
24/05/2026 10:10:24	Action Started K1 Justin Parker (Mobile)		AUT
24/05/2026 10:10:24	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/05/2026 10:10:24	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/05/2026 10:10:24	Action Started K1 Justin Parker (Mobile)		AUT
24/05/2026 10:10:25	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/05/2026 10:10:25	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/05/2026 10:10:25	Action Started K1 Nathan Waistell (Mobile)		AUT
24/05/2026 10:10:26	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
24/05/2026 10:10:26	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
24/05/2026 10:10:26	Released alarm		AUT
24/05/2026 10:10:27	Being Handled Message Handling Text - Site Status Unknown		AUT
24/05/2026 10:10:27	Action Started K2		AUT
24/05/2026 10:10:28	Action in progress: Email sent KE2		AUT
24/05/2026 10:10:28	Outcome : Contacted No Response Required KE2		AUT
24/05/2026 10:10:28	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account