

Message Handling Report for Wurzel Ltd

Report for period: 30/07/2025 at 8:00 AM to 31/07/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

30/07/2025 18:22:30	Message Handling Text	KT1KE2	30/07/2025 18:22:47
30/07/2025 18:22:30	Contact Name : mark richardson		
30/07/2025 18:22:30	Contact Addr : . Tadpole Bridge Cottage		
30/07/2025 18:22:30	Message Handling Text Tadpole Bridge Cottage		
30/07/2025 18:22:30	Contact Adr2 : Buckland Marsh, FARINGDON, SN7 8RF		
30/07/2025 18:22:30	Call logged by : vda, 192.168.10.14		
30/07/2025 18:22:30	Contact Phone : 07973 436 390		
30/07/2025 18:22:30	got issues with broadband tried rebooting their en		
30/07/2025 18:22:30	d. please call asap		
30/07/2025 18:22:35	Being Handled Message Handling Text - Site Status Unknown		AUT
30/07/2025 18:22:35	Action Started K1 Sam Savin (Mobile)		AUT
30/07/2025 18:22:36	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
30/07/2025 18:22:36	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
30/07/2025 18:22:37	Action Started K1 Sam Savin (Mobile)		AUT
30/07/2025 18:22:37	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
30/07/2025 18:22:37	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
30/07/2025 18:22:38	Action Started K1 Edward Catling (Mobile)		AUT
30/07/2025 18:22:39	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
30/07/2025 18:22:39	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
30/07/2025 18:22:39	Action Started K1 Sam Crockford (Mobile)		AUT
30/07/2025 18:22:39	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
30/07/2025 18:22:39	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
30/07/2025 18:22:40	Action Started K1 Cristian Enache (Mobile)		AUT
30/07/2025 18:22:40	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
30/07/2025 18:22:40	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
30/07/2025 18:22:41	Action Started K1 Alex Beeston (Mobile)		AUT
30/07/2025 18:22:41	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
30/07/2025 18:22:41	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
30/07/2025 18:22:41	Action Started K1 James Thompson (Mobile)		AUT
30/07/2025 18:22:42	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
30/07/2025 18:22:42	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
30/07/2025 18:22:42	Action Started K1 Justin Parker (Mobile)		AUT
30/07/2025 18:22:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
30/07/2025 18:22:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
30/07/2025 18:22:43	Action Started K1 Justin Parker (Mobile)		AUT
30/07/2025 18:22:43	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
30/07/2025 18:22:43	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
30/07/2025 18:22:44	Action Started K1 Nathan Waistell (Mobile)		AUT
30/07/2025 18:22:44	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
30/07/2025 18:22:44	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
30/07/2025 18:22:45	Released alarm		AUT
30/07/2025 18:22:45	Being Handled Message Handling Text - Site Status Unknown		AUT
30/07/2025 18:22:45	Action Started K2		AUT
30/07/2025 18:22:46	Action in progress: Email sent KE2		AUT
30/07/2025 18:22:47	Outcome : Contacted No Response Required KE2		AUT
30/07/2025 18:22:47	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account