

Message Handling Report for Wurzel Ltd

Report for period: 24/09/2026 at 8:00 AM to 25/09/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

24/09/2026 23:32:33	Message Handling Text	KT1KE2	24/09/2026 23:32:55
24/09/2026 23:32:33	Contact Name: Mr Robert Grey,		
24/09/2026 23:32:33	Contact Addr: Lattin Down Kilne, Lattin Down Kilne,		
24/09/2026 23:32:33	Message Handling Text Lattin Down Kilne",		
24/09/2026 23:32:33	Contact Addr2: Lockinge, WANTAGE, OX12 8PA,		
24/09/2026 23:32:33	IP Address: 172.18.0.5		
24/09/2026 23:32:33	Contact Phone: 07 86 651 8273,		
24/09/2026 23:32:33	Message Content: Broadband issues tonight needs assistance please call to advise,		
24/09/2026 23:32:33	Initials: VHA,		
24/09/2026 23:32:39	Being Handled Message Handling Text - Site Status Unknown		OD1
24/09/2026 23:32:39	Action Started K1 Sam Savin (Mobile)		OD1
24/09/2026 23:32:40	Action in progress: SMS sent KT1 Sam Savin (Mobile)		OD1
24/09/2026 23:32:40	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		OD1
24/09/2026 23:32:41	Action Started K1 Sam Savin (Mobile)		OD1
24/09/2026 23:32:41	Action in progress: SMS sent KT1 Sam Savin (Mobile)		OD1
24/09/2026 23:32:41	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		OD1
24/09/2026 23:32:41	Action Started K1 Edward Catling (Mobile)		OD1
24/09/2026 23:32:42	Action in progress: SMS sent KT1 Edward Catling (Mobile)		OD1
24/09/2026 23:32:42	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		OD1
24/09/2026 23:32:43	Action Started K1 Sam Crockford (Mobile)		OD1
24/09/2026 23:32:43	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		OD1
24/09/2026 23:32:43	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		OD1
24/09/2026 23:32:44	Action Started K1 Cristian Enache (Mobile)		OD1
24/09/2026 23:32:45	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		OD1
24/09/2026 23:32:45	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		OD1
24/09/2026 23:32:45	Action Started K1 Alex Beeston (Mobile)		OD1
24/09/2026 23:32:46	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		OD1
24/09/2026 23:32:46	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		OD1
24/09/2026 23:32:46	Action Started K1 James Thompson (Mobile)		OD1
24/09/2026 23:32:47	Action in progress: SMS sent KT1 James Thompson (Mobile)		OD1
24/09/2026 23:32:47	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		OD1
24/09/2026 23:32:47	Action Started K1 Justin Parker (Mobile)		OD1
24/09/2026 23:32:48	Action in progress: SMS sent KT1 Justin Parker (Mobile)		OD1
24/09/2026 23:32:48	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		OD1
24/09/2026 23:32:48	Action Started K1 Justin Parker (Mobile)		OD1
24/09/2026 23:32:49	Action in progress: SMS sent KT1 Justin Parker (Mobile)		OD1
24/09/2026 23:32:49	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		OD1
24/09/2026 23:32:50	Action Started K1 Nathan Waistell (Mobile)		OD1
24/09/2026 23:32:50	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		OD1
24/09/2026 23:32:50	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		OD1
24/09/2026 23:32:51	Released alarm		OD1
24/09/2026 23:32:54	Being Handled Message Handling Text - Site Status Unknown		AUT
24/09/2026 23:32:54	Action Started K2		AUT
24/09/2026 23:32:54	Action in progress: Email sent KE2		AUT
24/09/2026 23:32:54	Outcome : Contacted No Response Required KE2		AUT
24/09/2026 23:32:55	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account