

Message Handling Report for Wurzel Ltd

Report for period: 23/03/2025 at 8:00 AM to 24/03/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

23/03/2025 14:51:50	Message Handling Text	KT1KE2	23/03/2025 14:52:02
23/03/2025 14:51:50	Contact Name : haigh		
23/03/2025 14:51:50	Contact Addr : Glebe Cottage Glebe Cottage		
23/03/2025 14:51:50	Message Handling Text Glebe Cottage		
23/03/2025 14:51:50	Contact Adr2 : Cornwell, CHIPPING NORTON, OX7 6TX		
23/03/2025 14:51:50	Call logged by : tcu, 192.168.10.57		
23/03/2025 14:51:50	Contact Phone : 07512 77 63 86		
23/03/2025 14:51:50	broadband isnt working. tried restarting equiptmen		
23/03/2025 14:51:57	Being Handled Message Handling Text - Site Status Unknown		AUT
23/03/2025 14:51:57	Action Started K1 Sam Savin (Mobile)		AUT
23/03/2025 14:51:57	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
23/03/2025 14:51:57	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
23/03/2025 14:51:57	Action Started K1 Sam Savin (Mobile)		AUT
23/03/2025 14:51:57	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
23/03/2025 14:51:57	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
23/03/2025 14:51:57	Action Started K1 Edward Catling (Mobile)		AUT
23/03/2025 14:51:58	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
23/03/2025 14:51:58	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
23/03/2025 14:51:58	Action Started K1 Sam Crockford (Mobile)		AUT
23/03/2025 14:51:58	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
23/03/2025 14:51:58	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
23/03/2025 14:51:58	Action Started K1 Cristian Enache (Mobile)		AUT
23/03/2025 14:51:58	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
23/03/2025 14:51:58	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
23/03/2025 14:51:59	Action Started K1 Alex Beeston (Mobile)		AUT
23/03/2025 14:51:59	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
23/03/2025 14:51:59	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
23/03/2025 14:51:59	Action Started K1 James Thompson (Mobile)		AUT
23/03/2025 14:51:59	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
23/03/2025 14:51:59	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
23/03/2025 14:52:00	Action Started K1 Justin Parker (Mobile)		AUT
23/03/2025 14:52:00	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
23/03/2025 14:52:00	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
23/03/2025 14:52:00	Action Started K1 Justin Parker (Mobile)		AUT
23/03/2025 14:52:00	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
23/03/2025 14:52:00	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
23/03/2025 14:52:01	Action Started K1 Nathan Waistell (Mobile)		AUT
23/03/2025 14:52:01	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
23/03/2025 14:52:01	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
23/03/2025 14:52:01	Released alarm		AUT
23/03/2025 14:52:01	Being Handled Message Handling Text - Site Status Unknown		AUT
23/03/2025 14:52:01	Action Started K2		AUT
23/03/2025 14:52:02	Action in progress: Email sent KE2		AUT
23/03/2025 14:52:02	Outcome : Contacted No Response Required KE2		AUT
23/03/2025 14:52:02	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account