Message Handling Report for Wurzel Ltd

Report for period: 25/01/2025 at 8:00 AM to 26/01/2025 at 8:00 AM

Total Messages Handled: 1

3600 Wurzel Message Handling 55003600

The Old Coalyard Phone: 01865655593

Gagingwell Chipping Norton

OX7 4EF

OX7 4EF			
Date and Time, Zone and Restore Time	Event, Actions Taken, Completion Time and Operator		
25/01/2025 16:04:14	Message Handling Text	KT1KE2	25/01/2025 16:04:26
25/01/2025 16:04:14	Contact Name : Maddison		
25/01/2025 16:04:14	Contact Addr:, Church Farm		
25/01/2025 16:04:14	Message Handling Text Church Farm		
25/01/2025 16:04:14	Contact Adr2: Little Rissington, CHELTENHAM, GL54 2	ND	
25/01/2025 16:04:14	Call logged by : dbo, 192.168.10.14		
25/01/2025 16:04:14	Contact Phone : 07912 089 733		
25/01/2025 16:04:14	site has got no internet please call		
25/01/2025 16:04:21	Being Handled Message Handling Text - Site Status Unk	nown	AUT
25/01/2025 16:04:21	Action Started K1 Sam Savin (Mobile)		AUT
25/01/2025 16:04:21	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
25/01/2025 16:04:21	Outcome: Contacted No Response Required KT1 Sam	Savin (Mobile)	AUT
25/01/2025 16:04:21	Action Started K1 Sam Savin (Mobile)		AUT
25/01/2025 16:04:21	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
25/01/2025 16:04:21	Outcome: Contacted No Response Required KT1 Sam	Savin (Mobile)	AUT
25/01/2025 16:04:22	Action Started K1 Edward Catling (Mobile)		AUT
25/01/2025 16:04:22	Action in progress: SMS sent KT1 Edward Catling (Mob	ile)	AUT
25/01/2025 16:04:22	Outcome: Contacted No Response Required KT1 Edw	ard Catling (Mobile)	AUT
25/01/2025 16:04:22	Action Started K1 Sam Crockford (Mobile)		AUT
25/01/2025 16:04:22	Action in progress: SMS sent KT1 Sam Crockford (Mob	ile)	AUT
25/01/2025 16:04:22	Outcome: Contacted No Response Required KT1 Sam	Crockford (Mobile)	AUT
25/01/2025 16:04:22	Action Started K1 Cristian Enache (Mobile)		AUT
25/01/2025 16:04:22	Action in progress: SMS sent KT1 Cristian Enache (Mol	bile)	AUT
25/01/2025 16:04:22	Outcome: Contacted No Response Required KT1 Crist	ian Enache (Mobile)	AUT
25/01/2025 16:04:23	Action Started K1 Alex Beeston (Mobile)		AUT
25/01/2025 16:04:23	Action in progress: SMS sent KT1 Alex Beeston (Mobile	e)	AUT
25/01/2025 16:04:23	Outcome: Contacted No Response Required KT1 Alex	Beeston (Mobile)	AUT
25/01/2025 16:04:23	Action Started K1 James Thompson (Mobile)		AUT
25/01/2025 16:04:23	Action in progress: SMS sent KT1 James Thompson (M	lobile)	AUT
25/01/2025 16:04:23	Outcome: Contacted No Response Required KT1 James	es Thompson (Mobile)	AUT
25/01/2025 16:04:23	Action Started K1 Justin Parker (Mobile)		AUT
25/01/2025 16:04:23	Action in progress: SMS sent KT1 Justin Parker (Mobile	e)	AUT
25/01/2025 16:04:23	Outcome: Contacted No Response Required KT1 Justi	n Parker (Mobile)	AUT
25/01/2025 16:04:24	Action Started K1 Justin Parker (Mobile)		AUT
25/01/2025 16:04:24	Action in progress: SMS sent KT1 Justin Parker (Mobile	e)	AUT
25/01/2025 16:04:24	Outcome: Contacted No Response Required KT1 Justi	n Parker (Mobile)	AUT
25/01/2025 16:04:24	Action Started K1 Nathan Waistell (Mobile)		AUT
25/01/2025 16:04:24	Action in progress: SMS sent KT1 Nathan Waistell (Mob	oile)	AUT
25/01/2025 16:04:24	Outcome: Contacted No Response Required KT1 Nath	an Waistell (Mobile)	AUT
25/01/2025 16:04:24	Released alarm		AUT
25/01/2025 16:04:26	Being Handled Message Handling Text - Site Status Unk	nown	AUT
25/01/2025 16:04:26	Action Started K2		AUT
25/01/2025 16:04:26	Action in progress: Email sent KE2		AUT
25/01/2025 16:04:26	Outcome : Contacted No Response Required KE2		AUT
25/01/2025 16:04:26	Alarm closed (Opr)		AUT
25/01/2025 18:43:02	Message Handling Text	KT1KE2	25/01/2025 18:43:12
25/01/2025 18:43:02	Contact Name : Madison		
25/01/2025 18:43:02	Message Handling Text Church Farm		

Actions
P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency
Legend:
I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

25/01/2025 18:43:02	Contact Addr : Church Farm Church Farm	
25/01/2025 18:43:02	Call logged by : JKW, 192.168.10.136	
25/01/2025 18:43:02	Contact Adr2: Little Rissington, CHELTENHAM, GL54 2ND	
25/01/2025 18:43:02	Contact Phone : 07912 089 733	
25/01/2025 18:43:02	Logged a call around 1600 and has not received a c	
25/01/2025 18:43:02	all yet.	
25/01/2025 18:43:02	No internet on site.	
25/01/2025 18:43:07	Being Handled Message Handling Text - Site Status Unknown	AUT
25/01/2025 18:43:07	Action Started K1 Sam Savin (Mobile)	AUT
25/01/2025 18:43:07	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
25/01/2025 18:43:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
25/01/2025 18:43:07	Action Started K1 Sam Savin (Mobile)	AUT
25/01/2025 18:43:07	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
25/01/2025 18:43:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
25/01/2025 18:43:08	Action Started K1 Edward Catling (Mobile)	AUT
25/01/2025 18:43:08	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
25/01/2025 18:43:08	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
25/01/2025 18:43:08	Action Started K1 Sam Crockford (Mobile)	AUT
25/01/2025 18:43:08	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
25/01/2025 18:43:08	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
25/01/2025 18:43:08	Action Started K1 Cristian Enache (Mobile)	AUT
25/01/2025 18:43:08	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
25/01/2025 18:43:08	Outcome: Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
25/01/2025 18:43:09	Action Started K1 Alex Beeston (Mobile)	AUT
25/01/2025 18:43:09	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
25/01/2025 18:43:09	Outcome: Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
25/01/2025 18:43:09	Action Started K1 James Thompson (Mobile)	AUT
25/01/2025 18:43:09	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
25/01/2025 18:43:09	Outcome: Contacted No Response Required KT1 James Thompson (Mobile)	AUT
25/01/2025 18:43:09	Action Started K1 Justin Parker (Mobile)	AUT
25/01/2025 18:43:09	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
25/01/2025 18:43:09	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
25/01/2025 18:43:10	Action Started K1 Justin Parker (Mobile)	AUT
25/01/2025 18:43:10	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
25/01/2025 18:43:10	Outcome: Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
25/01/2025 18:43:10	Action Started K1 Nathan Waistell (Mobile)	AUT
25/01/2025 18:43:10	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
25/01/2025 18:43:10	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
25/01/2025 18:43:10	Released alarm	AUT
25/01/2025 18:43:11	Being Handled Message Handling Text - Site Status Unknown	AUT
25/01/2025 18:43:11	Action Started K2	AUT
25/01/2025 18:43:12	Action in progress: Email sent KE2	AUT
25/01/2025 18:43:12	Outcome : Contacted No Response Required KE2	AUT
25/01/2025 18:43:12	Alarm closed (Opr)	AUT