Daily Status Report From Emcs For Wurzel Ltd

This report provides IMPORTANT information on your sites.
Please contact the providers Technical Support Department if any Radio fails / Polling issues are not restored so that it can be investigated.
*** * Do Not Disregard * ***

Total Commissioned Sites: 15

2 alarm activations were logged for your sites between 6 AM yesterday and 6 AM today. See your daily activations report for full details.

This Daily Status Report will Display Details of :

1. Sites currently in Line Fault (5)
2. Sites with a path enablement date yesterday (0)
3. Sites that had their first signal logged yesterday (0)
4. Sites commissioned yesterday (0).
5. Sites decommissioned yesterday (0).

Line Faults - Oldest First

PLEASE NOTE: Sites fitted with CSL DualCOM and RedCARE GSM are capable of having two distinct line faults - a Land Line Fault and a GID fault.

Only when both of these are in Line Fault will the whole System be in line fault. For your information, this report will show the status of the Land Line and the GID even if only one is is in Line Fault.

Contract No. *Customer Name* *User Ref.*

41001951 **Worths Garage**
Trans: 1 Texecom Smartcom / Pro IP/4G02400001951
Full Comms Failure Since: 02/04/2025 at 12:37:51

41002318 **6 Morton Way, Halstead**
Trans: 1 Texecom Smartcom / Pro IP/4G02400002318
Full Comms Failure Since: 23/04/2025 at 09:41:25

41001418 **Grey Wolfe**
Trans: 1 Texecom Smartcom / Pro IP/4G02400001418

Radio Comms in Fault Since 18/12/2025 at 11:06:50

Full Comms Failure Since: 18/12/2025 at 11:06:50
IP Comms Failure Since: 12/11/2025 at 17:37:26

41001746 **ET Payroll**
Trans: 1 Texecom Smartcom / Pro IP/4G02400001746
IP Comms Failure Since: 12/11/2025 at 21:21:10

41001412 **22 Family Office**
Trans: 1 Texecom Smartcom / Pro IP/4G02400001412
IP Comms Failure Since: 11/02/2026 at 08:48:35