

Message Handling Report for Wurzel Ltd

Report for period: 19/07/2026 at 8:00 AM to 20/07/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

19/07/2026 10:18:59	Message Handling Text	KT1KE2	19/07/2026 10:19:26
19/07/2026 10:18:59	Contact Name: Vincent ,		
19/07/2026 10:18:59	Contact Addr: , Rangers Lodge Cottages,		
19/07/2026 10:18:59	Message Handling Text Rangers Lodge Cottages",		
19/07/2026 10:18:59	Contact Addr2: Combury Park, Charlbury, CHIPPING NORTON, OX7 3HL,		
19/07/2026 10:18:59	IP Address: 172.18.0.5		
19/07/2026 10:18:59	Contact Phone: 0794 622 9137 ,		
19/07/2026 10:18:59	Message Content: they are havening connection issues and devices not working		
	please advise to help remotely if possible ,		
19/07/2026 10:18:59	Initials: ona,		
19/07/2026 10:19:08	Being Handled Message Handling Text - Site Status Unknown		AUT
19/07/2026 10:19:09	Action Started K1 Sam Savin (Mobile)		AUT
19/07/2026 10:19:09	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
19/07/2026 10:19:09	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
19/07/2026 10:19:11	Action Started K1 Sam Savin (Mobile)		AUT
19/07/2026 10:19:12	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
19/07/2026 10:19:12	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
19/07/2026 10:19:12	Action Started K1 Edward Catling (Mobile)		AUT
19/07/2026 10:19:13	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
19/07/2026 10:19:13	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
19/07/2026 10:19:13	Action Started K1 Sam Crockford (Mobile)		AUT
19/07/2026 10:19:14	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
19/07/2026 10:19:14	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
19/07/2026 10:19:14	Action Started K1 Cristian Enache (Mobile)		AUT
19/07/2026 10:19:15	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
19/07/2026 10:19:15	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
19/07/2026 10:19:16	Action Started K1 Alex Beeston (Mobile)		AUT
19/07/2026 10:19:17	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
19/07/2026 10:19:17	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
19/07/2026 10:19:17	Action Started K1 James Thompson (Mobile)		AUT
19/07/2026 10:19:18	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
19/07/2026 10:19:18	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
19/07/2026 10:19:18	Action Started K1 Justin Parker (Mobile)		AUT
19/07/2026 10:19:19	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
19/07/2026 10:19:19	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
19/07/2026 10:19:19	Action Started K1 Justin Parker (Mobile)		AUT
19/07/2026 10:19:20	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
19/07/2026 10:19:20	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
19/07/2026 10:19:20	Action Started K1 Nathan Waistell (Mobile)		AUT
19/07/2026 10:19:21	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
19/07/2026 10:19:21	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
19/07/2026 10:19:21	Released alarm		AUT
19/07/2026 10:19:25	Being Handled Message Handling Text - Site Status Unknown		AUT
19/07/2026 10:19:25	Action Started K2		AUT
19/07/2026 10:19:25	Action in progress: Email sent KE2		AUT
19/07/2026 10:19:25	Outcome : Contacted No Response Required KE2		AUT
19/07/2026 10:19:26	Alarm closed (Opr)		AUT
19/07/2026 11:19:48	Message Handling Text	KT1KE2	19/07/2026 11:20:07

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

19/07/2026 11:19:48	Message Handling Text Rangers Lodge",	
19/07/2026 11:19:48	Contact Name: Vincent ,	
19/07/2026 11:19:48	IP Address: 172.18.0.5	
19/07/2026 11:19:48	Contact Addr: , Rangers Lodge,	
19/07/2026 11:19:48	Contact Addr2: Combury Park, Charlbury, CHIPPING NORTON, OX7 3HL,	
19/07/2026 11:19:48	Contact Phone: 0794 622 9137,	
19/07/2026 11:19:48	Message Content: connection not working as well as starlink also not working please advise remote fix if possible ,	
19/07/2026 11:19:48	Initials: ona,	
19/07/2026 11:19:55	Being Handled Message Handling Text - Site Status Unknown	AUT
19/07/2026 11:19:55	Action Started K1 Sam Savin (Mobile)	AUT
19/07/2026 11:19:56	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
19/07/2026 11:19:56	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
19/07/2026 11:19:56	Action Started K1 Sam Savin (Mobile)	AUT
19/07/2026 11:19:57	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
19/07/2026 11:19:57	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
19/07/2026 11:19:57	Action Started K1 Edward Catling (Mobile)	AUT
19/07/2026 11:19:58	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
19/07/2026 11:19:58	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
19/07/2026 11:19:58	Action Started K1 Sam Crockford (Mobile)	AUT
19/07/2026 11:19:58	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
19/07/2026 11:19:58	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
19/07/2026 11:19:59	Action Started K1 Cristian Enache (Mobile)	AUT
19/07/2026 11:19:59	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
19/07/2026 11:19:59	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
19/07/2026 11:19:59	Action Started K1 Alex Beeston (Mobile)	AUT
19/07/2026 11:20:00	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
19/07/2026 11:20:00	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
19/07/2026 11:20:00	Action Started K1 James Thompson (Mobile)	AUT
19/07/2026 11:20:01	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
19/07/2026 11:20:01	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
19/07/2026 11:20:01	Action Started K1 Justin Parker (Mobile)	AUT
19/07/2026 11:20:01	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
19/07/2026 11:20:01	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
19/07/2026 11:20:02	Action Started K1 Justin Parker (Mobile)	AUT
19/07/2026 11:20:02	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
19/07/2026 11:20:02	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
19/07/2026 11:20:03	Action Started K1 Nathan Waistell (Mobile)	AUT
19/07/2026 11:20:03	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
19/07/2026 11:20:03	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
19/07/2026 11:20:03	Released alarm	AUT
19/07/2026 11:20:07	Being Handled Message Handling Text - Site Status Unknown	ON1
19/07/2026 11:20:07	Action Started K2	ON1
19/07/2026 11:20:07	Action in progress: Email sent KE2	ON1
19/07/2026 11:20:07	Outcome : Contacted No Response Required KE2	ON1
19/07/2026 11:20:07	Alarm closed (Opr)	ON1
19/07/2026 12:05:26	Message Handling Text	KT1KE2 19/07/2026 12:05:42
19/07/2026 12:05:26	Contact Name: Chris Briggs,	
19/07/2026 12:05:26	Contact Addr: , High Furze Farm,	
19/07/2026 12:05:26	Contact Addr2: Tidmington, SHIPSTON-ON-STOUR, CV36 5LR,	
19/07/2026 12:05:26	Message Handling Text High Furze Farm",	
19/07/2026 12:05:26	Contact Phone: 01608 661 226,	
19/07/2026 12:05:26	IP Address: 172.18.0.5	
19/07/2026 12:05:26	Message Content: Internet has gone down - needs help to get it back online. Signal has been dropping a lot over the past few weeks. Please call. ,	
19/07/2026 12:05:26	Initials: LGD,	
19/07/2026 12:05:31	Being Handled Message Handling Text - Site Status Unknown	ON1
19/07/2026 12:05:31	Action Started K1 Sam Savin (Mobile)	ON1
19/07/2026 12:05:31	Action in progress: SMS sent KT1 Sam Savin (Mobile)	ON1
19/07/2026 12:05:31	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	ON1

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19/07/2026	12:05:32	Action Started K1 Sam Savin (Mobile)	ON1
19/07/2026	12:05:32	Action in progress: SMS sent KT1 Sam Savin (Mobile)	ON1
19/07/2026	12:05:32	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	ON1
19/07/2026	12:05:32	Action Started K1 Edward Catling (Mobile)	ON1
19/07/2026	12:05:33	Action in progress: SMS sent KT1 Edward Catling (Mobile)	ON1
19/07/2026	12:05:33	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	ON1
19/07/2026	12:05:33	Action Started K1 Sam Crockford (Mobile)	ON1
19/07/2026	12:05:34	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	ON1
19/07/2026	12:05:34	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	ON1
19/07/2026	12:05:34	Action Started K1 Cristian Enache (Mobile)	ON1
19/07/2026	12:05:34	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	ON1
19/07/2026	12:05:34	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	ON1
19/07/2026	12:05:35	Action Started K1 Alex Beeston (Mobile)	ON1
19/07/2026	12:05:35	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	ON1
19/07/2026	12:05:35	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	ON1
19/07/2026	12:05:35	Action Started K1 James Thompson (Mobile)	ON1
19/07/2026	12:05:36	Action in progress: SMS sent KT1 James Thompson (Mobile)	ON1
19/07/2026	12:05:36	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	ON1
19/07/2026	12:05:36	Action Started K1 Justin Parker (Mobile)	ON1
19/07/2026	12:05:37	Action in progress: SMS sent KT1 Justin Parker (Mobile)	ON1
19/07/2026	12:05:37	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	ON1
19/07/2026	12:05:37	Action Started K1 Justin Parker (Mobile)	ON1
19/07/2026	12:05:38	Action in progress: SMS sent KT1 Justin Parker (Mobile)	ON1
19/07/2026	12:05:38	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	ON1
19/07/2026	12:05:38	Action Started K1 Nathan Waistell (Mobile)	ON1
19/07/2026	12:05:38	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	ON1
19/07/2026	12:05:38	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	ON1
19/07/2026	12:05:39	Released alarm	ON1
19/07/2026	12:05:42	Being Handled Message Handling Text - Site Status Unknown	ON1
19/07/2026	12:05:42	Action Started K2	ON1
19/07/2026	12:05:42	Action in progress: Email sent KE2	ON1
19/07/2026	12:05:42	Outcome : Contacted No Response Required KE2	ON1
19/07/2026	12:05:42	Alarm closed (Opr)	ON1

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