

Message Handling Report for Wurzel Ltd

Report for period: 26/07/2026 at 8:00 AM to 27/07/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

26/07/2026 11:51:12	Message Handling Text	KT1KE2	26/07/2026 11:51:34
26/07/2026 11:51:12	Contact Name: jolyan,		
26/07/2026 11:51:12	Contact Addr: residential, 1 Cornwell,		
26/07/2026 11:51:12	Message Handling Text 1 Cornwell",		
26/07/2026 11:51:12	Contact Addr2: ., CHIPPING NORTON, OX7 6TT,		
26/07/2026 11:51:12	IP Address: 172.18.0.5		
26/07/2026 11:51:12	Contact Phone: 07967 309 655,		
26/07/2026 11:51:12	Message Content: internet stated to drop off on Friday 24/7/26 and has sunday		
	26/7/26 now just stopped working completely please call and advise thank you,		
26/07/2026 11:51:12	Initials: vsp,		
26/07/2026 11:51:22	Being Handled Message Handling Text - Site Status Unknown		AUT
26/07/2026 11:51:22	Action Started K1 Sam Savin (Mobile)		AUT
26/07/2026 11:51:22	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
26/07/2026 11:51:22	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
26/07/2026 11:51:23	Action Started K1 Sam Savin (Mobile)		AUT
26/07/2026 11:51:23	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
26/07/2026 11:51:23	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
26/07/2026 11:51:23	Action Started K1 Edward Catling (Mobile)		AUT
26/07/2026 11:51:24	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
26/07/2026 11:51:24	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
26/07/2026 11:51:24	Action Started K1 Sam Crockford (Mobile)		AUT
26/07/2026 11:51:25	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
26/07/2026 11:51:25	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
26/07/2026 11:51:25	Action Started K1 Cristian Enache (Mobile)		AUT
26/07/2026 11:51:25	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
26/07/2026 11:51:25	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
26/07/2026 11:51:26	Action Started K1 Alex Beeston (Mobile)		AUT
26/07/2026 11:51:26	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
26/07/2026 11:51:26	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
26/07/2026 11:51:26	Action Started K1 James Thompson (Mobile)		AUT
26/07/2026 11:51:27	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
26/07/2026 11:51:27	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
26/07/2026 11:51:28	Action Started K1 Justin Parker (Mobile)		AUT
26/07/2026 11:51:28	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
26/07/2026 11:51:28	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
26/07/2026 11:51:28	Action Started K1 Justin Parker (Mobile)		AUT
26/07/2026 11:51:29	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
26/07/2026 11:51:29	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
26/07/2026 11:51:29	Action Started K1 Nathan Waistell (Mobile)		AUT
26/07/2026 11:51:30	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
26/07/2026 11:51:30	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
26/07/2026 11:51:30	Released alarm		AUT
26/07/2026 11:51:32	Being Handled Message Handling Text - Site Status Unknown		OD1
26/07/2026 11:51:32	Action Started K2		OD1
26/07/2026 11:51:33	Action in progress: Email sent KE2		OD1
26/07/2026 11:51:33	Outcome : Contacted No Response Required KE2		OD1
26/07/2026 11:51:34	Alarm closed (Opr)		OD1

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account