

Message Handling Report for Wurzel Ltd

Report for period: 31/03/2026 at 8:00 AM to 01/04/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

Date and Time, Zone and Restore Time	Event, Actions Taken, Completion Time and Operator	Operator
31/03/2026 23:54:53	Message Handling Text	KT1KE2
31/03/2026 23:54:53	Contact Name: John North,	
31/03/2026 23:54:53	Contact Addr: THE FARMER'S DOG,	
31/03/2026 23:54:53	Message Handling Text Asthall",	
31/03/2026 23:54:53	Contact Addr2: ., BURFORD, OX18 4HJ,	
31/03/2026 23:54:53	IP Address: 172.18.0.4	
31/03/2026 23:54:53	Contact Phone: 07977 489 628,	
31/03/2026 23:54:53	Message Content: Intruder alarm panel has a fault, needs assistance with this please call to advise. ,	
31/03/2026 23:54:53	Initials: VHA,	
31/03/2026 23:54:58	Being Handled Message Handling Text - Site Status Unknown	AUT
31/03/2026 23:54:58	Action Started K1 Sam Savin (Mobile)	AUT
31/03/2026 23:54:59	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
31/03/2026 23:54:59	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
31/03/2026 23:54:59	Action Started K1 Sam Savin (Mobile)	AUT
31/03/2026 23:55:00	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
31/03/2026 23:55:00	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
31/03/2026 23:55:00	Action Started K1 Edward Catling (Mobile)	AUT
31/03/2026 23:55:00	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
31/03/2026 23:55:01	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
31/03/2026 23:55:01	Action Started K1 Sam Crockford (Mobile)	AUT
31/03/2026 23:55:01	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
31/03/2026 23:55:01	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
31/03/2026 23:55:02	Action Started K1 Cristian Enache (Mobile)	AUT
31/03/2026 23:55:02	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
31/03/2026 23:55:02	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
31/03/2026 23:55:03	Action Started K1 Alex Beeston (Mobile)	AUT
31/03/2026 23:55:03	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
31/03/2026 23:55:03	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
31/03/2026 23:55:05	Action Started K1 James Thompson (Mobile)	AUT
31/03/2026 23:55:05	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
31/03/2026 23:55:05	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
31/03/2026 23:55:06	Action Started K1 Justin Parker (Mobile)	AUT
31/03/2026 23:55:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
31/03/2026 23:55:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
31/03/2026 23:55:06	Action Started K1 Justin Parker (Mobile)	AUT
31/03/2026 23:55:07	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
31/03/2026 23:55:07	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
31/03/2026 23:55:07	Action Started K1 Nathan Waistell (Mobile)	AUT
31/03/2026 23:55:08	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
31/03/2026 23:55:08	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
31/03/2026 23:55:08	Released alarm	AUT
31/03/2026 23:55:09	Being Handled Message Handling Text - Site Status Unknown	AUT
31/03/2026 23:55:09	Action Started K2	AUT
31/03/2026 23:55:10	Action in progress: Email sent KE2	AUT
31/03/2026 23:55:10	Outcome : Contacted No Response Required KE2	AUT
31/03/2026 23:55:10	Alarm closed (Opr)	AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account