

Message Handling Report for Wurzel Ltd

Report for period: 16/01/2026 at 8:00 AM to 17/01/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

16/01/2026 20:10:22	Message Handling Text	KT1KE2	16/01/2026 20:10:38
16/01/2026 20:10:22	Contact Name : maria		
16/01/2026 20:10:22	Contact Addr : Cottenham Farm House		
16/01/2026 20:10:22	Contact Adr2 : Deddington Road, Great Tew, CHIPPING NORTON, OX7 4DF		
16/01/2026 20:10:22	Contact Phone : 07500 924 004		
16/01/2026 20:10:22	the broadband is not working they have powered it		
16/01/2026 20:10:22	down but still not working can this be fixed remot		
16/01/2026 20:10:22	ely ring to advise asap please		
16/01/2026 20:10:22	Message Handling Text Cottenham Farm House		
16/01/2026 20:10:22	Call logged by : ml, 192.168.30.52		
16/01/2026 20:10:28	Being Handled Message Handling Text - Site Status Unknown		AUT
16/01/2026 20:10:28	Action Started K1 Sam Savin (Mobile)		AUT
16/01/2026 20:10:28	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/01/2026 20:10:28	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/01/2026 20:10:29	Action Started K1 Sam Savin (Mobile)		AUT
16/01/2026 20:10:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
16/01/2026 20:10:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
16/01/2026 20:10:29	Action Started K1 Edward Catling (Mobile)		AUT
16/01/2026 20:10:30	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
16/01/2026 20:10:30	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
16/01/2026 20:10:30	Action Started K1 Sam Crockford (Mobile)		AUT
16/01/2026 20:10:31	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
16/01/2026 20:10:31	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
16/01/2026 20:10:31	Action Started K1 Cristian Enache (Mobile)		AUT
16/01/2026 20:10:31	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
16/01/2026 20:10:31	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
16/01/2026 20:10:32	Action Started K1 Alex Beeston (Mobile)		AUT
16/01/2026 20:10:32	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
16/01/2026 20:10:32	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
16/01/2026 20:10:32	Action Started K1 James Thompson (Mobile)		AUT
16/01/2026 20:10:33	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
16/01/2026 20:10:33	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
16/01/2026 20:10:33	Action Started K1 Justin Parker (Mobile)		AUT
16/01/2026 20:10:34	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/01/2026 20:10:34	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/01/2026 20:10:34	Action Started K1 Justin Parker (Mobile)		AUT
16/01/2026 20:10:34	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
16/01/2026 20:10:34	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
16/01/2026 20:10:35	Action Started K1 Nathan Waistell (Mobile)		AUT
16/01/2026 20:10:35	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
16/01/2026 20:10:35	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
16/01/2026 20:10:36	Released alarm		AUT
16/01/2026 20:10:38	Being Handled Message Handling Text - Site Status Unknown		AUT
16/01/2026 20:10:38	Action Started K2		AUT
16/01/2026 20:10:38	Action in progress: Email sent KE2		AUT
16/01/2026 20:10:38	Outcome : Contacted No Response Required KE2		AUT
16/01/2026 20:10:38	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account