Message Handling Report for Wurzel Ltd

Report for period: 08/11/2025 at 8:00 AM to 09/11/2025 at 8:00 AM

Total Messages Handled: 1

3600 Wurzel Message Handling 55003600

The Old Coalyard Phone: 01865655593

Gagingwell Chipping Norton

OX7 4EF

Date and Time, Zone and Restore Time	Event, Actions Taken, Completion Time and Operator	
08/11/2025 14:00:29	Message Handling Text KT1KE2	08/11/2025 14:00:50
08/11/2025 14:00:29	Contact Name : WILLIAM POWER	
08/11/2025 14:00:29	Contact Addr: . Troy Farm	
08/11/2025 14:00:29	Contact Adr2 : Somerton, BICESTER, OX25 6NG	
08/11/2025 14:00:29	Contact Phone : 0750 231 2309	
08/11/2025 14:00:29	NOT HAD WIFI FOR MORE THAN 48 HOURS, HAS SOME QUES	
08/11/2025 14:00:29	TIONS AND WANTS SOMEONE TO TALK TO, PLEASE CALL TO	
08/11/2025 14:00:29	ADVISE	
08/11/2025 14:00:29	Message Handling Text Troy Farm	
08/11/2025 14:00:29	Call logged by : BRY, 192.168.30.31	
08/11/2025 14:00:36	Being Handled Message Handling Text - Site Status Unknown	AUT
08/11/2025 14:00:36	Action Started K1 Sam Savin (Mobile)	AUT
08/11/2025 14:00:37	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
08/11/2025 14:00:37	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
08/11/2025 14:00:37	Action Started K1 Sam Savin (Mobile)	AUT
08/11/2025 14:00:39	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
08/11/2025 14:00:39	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
08/11/2025 14:00:39	Action Started K1 Edward Catling (Mobile)	AUT
08/11/2025 14:00:39	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
08/11/2025 14:00:39	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
08/11/2025 14:00:40	Action Started K1 Sam Crockford (Mobile)	AUT
08/11/2025 14:00:41	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT AUT
08/11/2025 14:00:41	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
08/11/2025 14:00:41 08/11/2025 14:00:42	Action Started K1 Cristian Enache (Mobile)	AUT
	Action in progress: SMS sent KT1 Cristian Enache (Mobile) Outcome: Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
08/11/2025 14:00:42 08/11/2025 14:00:42	Action Started K1 Alex Beeston (Mobile)	AUT
08/11/2025 14:00:42	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
08/11/2025 14:00:43	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
08/11/2025 14:00:43	Action Started K1 James Thompson (Mobile)	AUT
08/11/2025 14:00:44	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
08/11/2025 14:00:44	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
08/11/2025 14:00:44	Action Started K1 Justin Parker (Mobile)	AUT
08/11/2025 14:00:44	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
08/11/2025 14:00:45	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
08/11/2025 14:00:45	Action Started K1 Justin Parker (Mobile)	AUT
08/11/2025 14:00:46	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
08/11/2025 14:00:46	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
08/11/2025 14:00:46	Action Started K1 Nathan Waistell (Mobile)	AUT
08/11/2025 14:00:47	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
08/11/2025 14:00:47	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
08/11/2025 14:00:47	Released alarm	AUT
08/11/2025 14:00:49	Being Handled Message Handling Text - Site Status Unknown	AUT
08/11/2025 14:00:49	Action Started K2	AUT
08/11/2025 14:00:50	Action in progress: Email sent KE2	AUT
08/11/2025 14:00:50	Outcome : Contacted No Response Required KE2	AUT
08/11/2025 14:00:50	Alarm closed (Opr)	AUT

Actions
P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency
Legend:
I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account