

Message Handling Report for Wurzel Ltd

Report for period: 03/08/2024 at 8:00 AM to 04/08/2024 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

03/08/2024 14:15:57	Message Handling Text	KT1KE2	03/08/2024 14:16:12
03/08/2024 14:15:57	Contact Name : Kathy		
03/08/2024 14:15:57	Contact Addr : Warren Lodge North Aston Road		
03/08/2024 14:15:57	Contact Adr2 : Middle Aston, BICESTER, OX25 5QA		
03/08/2024 14:15:57	Contact Phone : 07785 707 338		
03/08/2024 14:15:57	Television is buffering constantly, have restarted		
03/08/2024 14:15:57	the equipment but still not working. Please call		
03/08/2024 14:15:57	to advise.		
03/08/2024 14:15:57	Message Handling Text North Aston Road		
03/08/2024 14:15:57	Call logged by : UKA, 192.168.10.54		
03/08/2024 14:16:05	Being Handled Message Handling Text - Site Status Unknown		AUT
03/08/2024 14:16:05	Action Started K1 Edward Catling (Mobile)		AUT
03/08/2024 14:16:06	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
03/08/2024 14:16:06	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
03/08/2024 14:16:06	Action Started K1 Sam Savin (Mobile)		AUT
03/08/2024 14:16:06	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
03/08/2024 14:16:06	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
03/08/2024 14:16:06	Action Started K1 Justin Parker (Mobile)		AUT
03/08/2024 14:16:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
03/08/2024 14:16:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
03/08/2024 14:16:07	Action Started K1 Lewis Jones (Mobile)		AUT
03/08/2024 14:16:07	Action in progress: SMS sent KT1 Lewis Jones (Mobile)		AUT
03/08/2024 14:16:07	Outcome : Contacted No Response Required KT1 Lewis Jones (Mobile)		AUT
03/08/2024 14:16:07	Action Started K1 Alex Beeston (Mobile)		AUT
03/08/2024 14:16:07	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
03/08/2024 14:16:07	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
03/08/2024 14:16:07	Action Started K1 Nathan Waistell (Mobile)		AUT
03/08/2024 14:16:07	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
03/08/2024 14:16:07	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
03/08/2024 14:16:08	Action Started K1 Maaliq Okten (Mobile)		AUT
03/08/2024 14:16:08	Action in progress: SMS sent KT1 Maaliq Okten (Mobile)		AUT
03/08/2024 14:16:08	Outcome : Contacted No Response Required KT1 Maaliq Okten (Mobile)		AUT
03/08/2024 14:16:08	Released alarm		AUT
03/08/2024 14:16:11	Being Handled Message Handling Text - Site Status Unknown		AUT
03/08/2024 14:16:11	Action Started K2		AUT
03/08/2024 14:16:12	Action in progress: Email sent KE2		AUT
03/08/2024 14:16:12	Outcome : Contacted No Response Required KE2		AUT
03/08/2024 14:16:12	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account