

Message Handling Report for Wurzel Ltd

Report for period: 22/07/2026 at 8:00 AM to 23/07/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

22/07/2026 18:46:51	Message Handling Text	KT1KE2	22/07/2026 18:47:11
22/07/2026 18:46:51	Contact Name: charlotte,		
22/07/2026 18:46:51	Contact Addr: , Cornwell Manor,		
22/07/2026 18:46:51	Message Handling Text Cornwell Manor",		
22/07/2026 18:46:51	Contact Addr2: Cornwell, CHIPPING NORTON, OX7 6TT,		
22/07/2026 18:46:51	IP Address: 172.18.0.5		
22/07/2026 18:46:51	Contact Phone: 07951 580 850,		
22/07/2026 18:46:51	Message Content: the WI-FI at the main house keeps dropping and when it does work the speed is very slow please call to advise,		
22/07/2026 18:46:51	Initials: jt,		
22/07/2026 18:46:57	Being Handled Message Handling Text - Site Status Unknown		OD1
22/07/2026 18:46:57	Action Started K1 Sam Savin (Mobile)		OD1
22/07/2026 18:46:58	Action in progress: SMS sent KT1 Sam Savin (Mobile)		OD1
22/07/2026 18:46:58	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		OD1
22/07/2026 18:46:58	Action Started K1 Sam Savin (Mobile)		OD1
22/07/2026 18:46:59	Action in progress: SMS sent KT1 Sam Savin (Mobile)		OD1
22/07/2026 18:46:59	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		OD1
22/07/2026 18:46:59	Action Started K1 Edward Catling (Mobile)		OD1
22/07/2026 18:47:00	Action in progress: SMS sent KT1 Edward Catling (Mobile)		OD1
22/07/2026 18:47:00	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		OD1
22/07/2026 18:47:00	Action Started K1 Sam Crockford (Mobile)		OD1
22/07/2026 18:47:01	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		OD1
22/07/2026 18:47:01	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		OD1
22/07/2026 18:47:01	Action Started K1 Cristian Enache (Mobile)		OD1
22/07/2026 18:47:02	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		OD1
22/07/2026 18:47:02	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		OD1
22/07/2026 18:47:03	Action Started K1 Alex Beeston (Mobile)		OD1
22/07/2026 18:47:03	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		OD1
22/07/2026 18:47:03	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		OD1
22/07/2026 18:47:03	Action Started K1 James Thompson (Mobile)		OD1
22/07/2026 18:47:04	Action in progress: SMS sent KT1 James Thompson (Mobile)		OD1
22/07/2026 18:47:04	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		OD1
22/07/2026 18:47:04	Action Started K1 Justin Parker (Mobile)		OD1
22/07/2026 18:47:05	Action in progress: SMS sent KT1 Justin Parker (Mobile)		OD1
22/07/2026 18:47:05	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		OD1
22/07/2026 18:47:05	Action Started K1 Justin Parker (Mobile)		OD1
22/07/2026 18:47:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		OD1
22/07/2026 18:47:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		OD1
22/07/2026 18:47:07	Action Started K1 Nathan Waistell (Mobile)		OD1
22/07/2026 18:47:08	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		OD1
22/07/2026 18:47:08	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		OD1
22/07/2026 18:47:08	Released alarm		OD1
22/07/2026 18:47:11	Being Handled Message Handling Text - Site Status Unknown		ON1
22/07/2026 18:47:11	Action Started K2		ON1
22/07/2026 18:47:11	Action in progress: Email sent KE2		ON1
22/07/2026 18:47:11	Outcome : Contacted No Response Required KE2		ON1
22/07/2026 18:47:11	Alarm closed (Opr)		ON1

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account