

Message Handling Report for Wurzel Ltd

Report for period: 06/09/2025 at 8:00 AM to 07/09/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

06/09/2025 09:07:27	Message Handling Text	KT1KE2	06/09/2025 09:07:44
06/09/2025 09:07:27	Contact Name : Christina		
06/09/2025 09:07:27	Contact Addr : , Rest Hill House		
06/09/2025 09:07:27	Message Handling Text Rest Hill House		
06/09/2025 09:07:27	Contact Adr2 : Over Worton, CHIPPING NORTON, OX7 7EN		
06/09/2025 09:07:27	Call logged by : dbo, 192.168.30.30		
06/09/2025 09:07:27	Contact Phone : 0771 286 6230		
06/09/2025 09:07:27	Wifi is not working in the property, briefly recon		
06/09/2025 09:07:27	nected yesterday but only for 30 minutes.		
06/09/2025 09:07:33	Being Handled Message Handling Text - Site Status Unknown		AUT
06/09/2025 09:07:33	Action Started K1 Sam Savin (Mobile)		AUT
06/09/2025 09:07:34	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
06/09/2025 09:07:34	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
06/09/2025 09:07:34	Action Started K1 Sam Savin (Mobile)		AUT
06/09/2025 09:07:35	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
06/09/2025 09:07:35	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
06/09/2025 09:07:35	Action Started K1 Edward Catling (Mobile)		AUT
06/09/2025 09:07:36	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
06/09/2025 09:07:36	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
06/09/2025 09:07:36	Action Started K1 Sam Crockford (Mobile)		AUT
06/09/2025 09:07:37	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
06/09/2025 09:07:37	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
06/09/2025 09:07:37	Action Started K1 Cristian Enache (Mobile)		AUT
06/09/2025 09:07:38	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
06/09/2025 09:07:38	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
06/09/2025 09:07:38	Action Started K1 Alex Beeston (Mobile)		AUT
06/09/2025 09:07:39	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
06/09/2025 09:07:39	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
06/09/2025 09:07:39	Action Started K1 James Thompson (Mobile)		AUT
06/09/2025 09:07:40	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
06/09/2025 09:07:40	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
06/09/2025 09:07:40	Action Started K1 Justin Parker (Mobile)		AUT
06/09/2025 09:07:41	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
06/09/2025 09:07:41	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
06/09/2025 09:07:41	Action Started K1 Justin Parker (Mobile)		AUT
06/09/2025 09:07:42	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
06/09/2025 09:07:42	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
06/09/2025 09:07:42	Action Started K1 Nathan Waistell (Mobile)		AUT
06/09/2025 09:07:43	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
06/09/2025 09:07:43	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
06/09/2025 09:07:43	Released alarm		AUT
06/09/2025 09:07:43	Being Handled Message Handling Text - Site Status Unknown		AUT
06/09/2025 09:07:43	Action Started K2		AUT
06/09/2025 09:07:44	Action in progress: Email sent KE2		AUT
06/09/2025 09:07:44	Outcome : Contacted No Response Required KE2		AUT
06/09/2025 09:07:44	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C = Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account