

Message Handling Report for Wurzel Ltd

Report for period: 09/02/2025 at 8:00 AM to 10/02/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

09/02/2025 18:45:01	Message Handling Text	KT1KE2	09/02/2025 18:45:12
09/02/2025 18:45:01	Contact Name : matthew		
09/02/2025 18:45:01	Contact Addr : Westington Hill Farm		
09/02/2025 18:45:01	Message Handling Text Westington Hill Farm		
09/02/2025 18:45:01	Contact Adr2 : ., CHIPPING CAMPDEN, GL55 6BX		
09/02/2025 18:45:01	Call logged by : jt, 192.168.10.11		
09/02/2025 18:45:01	Contact Phone : 07380799316		
09/02/2025 18:45:01	got not internet and there was problem Friday nigh		
09/02/2025 18:45:01	t as well would like a phone call for some advice		
09/02/2025 18:45:07	Being Handled Message Handling Text - Site Status Unknown		AUT
09/02/2025 18:45:07	Action Started K1 Sam Savin (Mobile)		AUT
09/02/2025 18:45:07	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
09/02/2025 18:45:07	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
09/02/2025 18:45:08	Action Started K1 Sam Savin (Mobile)		AUT
09/02/2025 18:45:08	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
09/02/2025 18:45:08	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
09/02/2025 18:45:08	Action Started K1 Edward Catling (Mobile)		AUT
09/02/2025 18:45:08	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
09/02/2025 18:45:08	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
09/02/2025 18:45:08	Action Started K1 Sam Crockford (Mobile)		AUT
09/02/2025 18:45:08	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
09/02/2025 18:45:08	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
09/02/2025 18:45:09	Action Started K1 Cristian Enache (Mobile)		AUT
09/02/2025 18:45:09	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
09/02/2025 18:45:09	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
09/02/2025 18:45:09	Action Started K1 Alex Beeston (Mobile)		AUT
09/02/2025 18:45:09	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
09/02/2025 18:45:09	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
09/02/2025 18:45:09	Action Started K1 James Thompson (Mobile)		AUT
09/02/2025 18:45:09	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
09/02/2025 18:45:09	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
09/02/2025 18:45:10	Action Started K1 Justin Parker (Mobile)		AUT
09/02/2025 18:45:10	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
09/02/2025 18:45:10	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
09/02/2025 18:45:10	Action Started K1 Justin Parker (Mobile)		AUT
09/02/2025 18:45:10	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
09/02/2025 18:45:10	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
09/02/2025 18:45:10	Action Started K1 Nathan Waistell (Mobile)		AUT
09/02/2025 18:45:10	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
09/02/2025 18:45:10	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
09/02/2025 18:45:10	Released alarm		AUT
09/02/2025 18:45:12	Being Handled Message Handling Text - Site Status Unknown		AUT
09/02/2025 18:45:12	Action Started K2		AUT
09/02/2025 18:45:12	Action in progress: Email sent KE2		AUT
09/02/2025 18:45:12	Outcome : Contacted No Response Required KE2		AUT
09/02/2025 18:45:12	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account