

Message Handling Report for Wurzel Ltd

Report for period: 12/03/2025 at 8:00 AM to 13/03/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

12/03/2025 18:29:21	Message Handling Text	KT1KE2	12/03/2025 18:29:35
12/03/2025 18:29:21	Contact Name : steve		
12/03/2025 18:29:21	Contact Addr : Lower Farm		
12/03/2025 18:29:21	Message Handling Text Lower Farm		
12/03/2025 18:29:21	Contact Adr2 : Lew, BAMPTON, OX18 2BB		
12/03/2025 18:29:21	Call logged by : jt, 192.168.10.11		
12/03/2025 18:29:21	Contact Phone : 07515881148		
12/03/2025 18:29:21	the internet has gone down in all the properties p		
12/03/2025 18:29:21	lease call for some advice		
12/03/2025 18:29:28	Being Handled Message Handling Text - Site Status Unknown		AUT
12/03/2025 18:29:28	Action Started K1 Sam Savin (Mobile)		AUT
12/03/2025 18:29:28	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
12/03/2025 18:29:28	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
12/03/2025 18:29:28	Action Started K1 Sam Savin (Mobile)		AUT
12/03/2025 18:29:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
12/03/2025 18:29:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
12/03/2025 18:29:29	Action Started K1 Edward Catling (Mobile)		AUT
12/03/2025 18:29:29	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
12/03/2025 18:29:29	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
12/03/2025 18:29:30	Action Started K1 Sam Crockford (Mobile)		AUT
12/03/2025 18:29:30	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
12/03/2025 18:29:30	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
12/03/2025 18:29:30	Action Started K1 Cristian Enache (Mobile)		AUT
12/03/2025 18:29:30	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
12/03/2025 18:29:30	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
12/03/2025 18:29:30	Action Started K1 Alex Beeston (Mobile)		AUT
12/03/2025 18:29:30	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
12/03/2025 18:29:30	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
12/03/2025 18:29:31	Action Started K1 James Thompson (Mobile)		AUT
12/03/2025 18:29:31	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
12/03/2025 18:29:31	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
12/03/2025 18:29:31	Action Started K1 Justin Parker (Mobile)		AUT
12/03/2025 18:29:31	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
12/03/2025 18:29:31	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
12/03/2025 18:29:31	Action Started K1 Justin Parker (Mobile)		AUT
12/03/2025 18:29:31	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
12/03/2025 18:29:32	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
12/03/2025 18:29:32	Action Started K1 Nathan Waistell (Mobile)		AUT
12/03/2025 18:29:32	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
12/03/2025 18:29:32	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
12/03/2025 18:29:32	Released alarm		AUT
12/03/2025 18:29:33	Being Handled Message Handling Text - Site Status Unknown		AUT
12/03/2025 18:29:33	Action Started K2		AUT
12/03/2025 18:29:35	Action in progress: Email sent KE2		AUT
12/03/2025 18:29:35	Outcome : Contacted No Response Required KE2		AUT
12/03/2025 18:29:35	Alarm closed (Opr)		AUT
12/03/2025 19:24:15	Message Handling Text	KT1KE2	12/03/2025 19:24:28
12/03/2025 19:24:15	Message Handling Text Lower Farm		

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account

12/03/2025 19:24:15	Contact Name : STEVE	
12/03/2025 19:24:15	Call logged by : MTH, 192.168.10.54	
12/03/2025 19:24:15	Contact Addr : . Lower Farm	
12/03/2025 19:24:15	Contact Adr2 : Lew, BAMPTON, OX18 2BB	
12/03/2025 19:24:15	Contact Phone : 07515 88 11 48	
12/03/2025 19:24:15	INTERNET HAS GONE DOWN, CUSTOMER CALLED THROUGH AG	
12/03/2025 19:24:15	AIN WANTING A CALL TO UPDATE ON WHAT CAN BE DONE,	
12/03/2025 19:24:15	SITE HAS BUSINESSES USING AREA, REQUIRE INTERNET	
12/03/2025 19:24:21	Being Handled Message Handling Text - Site Status Unknown	AUT
12/03/2025 19:24:21	Action Started K1 Sam Savin (Mobile)	AUT
12/03/2025 19:24:22	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
12/03/2025 19:24:22	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
12/03/2025 19:24:22	Action Started K1 Sam Savin (Mobile)	AUT
12/03/2025 19:24:22	Action in progress: SMS sent KT1 Sam Savin (Mobile)	AUT
12/03/2025 19:24:22	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)	AUT
12/03/2025 19:24:22	Action Started K1 Edward Catling (Mobile)	AUT
12/03/2025 19:24:22	Action in progress: SMS sent KT1 Edward Catling (Mobile)	AUT
12/03/2025 19:24:22	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)	AUT
12/03/2025 19:24:23	Action Started K1 Sam Crockford (Mobile)	AUT
12/03/2025 19:24:23	Action in progress: SMS sent KT1 Sam Crockford (Mobile)	AUT
12/03/2025 19:24:23	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)	AUT
12/03/2025 19:24:23	Action Started K1 Cristian Enache (Mobile)	AUT
12/03/2025 19:24:23	Action in progress: SMS sent KT1 Cristian Enache (Mobile)	AUT
12/03/2025 19:24:23	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)	AUT
12/03/2025 19:24:23	Action Started K1 Alex Beeston (Mobile)	AUT
12/03/2025 19:24:23	Action in progress: SMS sent KT1 Alex Beeston (Mobile)	AUT
12/03/2025 19:24:24	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)	AUT
12/03/2025 19:24:24	Action Started K1 James Thompson (Mobile)	AUT
12/03/2025 19:24:24	Action in progress: SMS sent KT1 James Thompson (Mobile)	AUT
12/03/2025 19:24:24	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)	AUT
12/03/2025 19:24:24	Action Started K1 Justin Parker (Mobile)	AUT
12/03/2025 19:24:24	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
12/03/2025 19:24:24	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
12/03/2025 19:24:25	Action Started K1 Justin Parker (Mobile)	AUT
12/03/2025 19:24:25	Action in progress: SMS sent KT1 Justin Parker (Mobile)	AUT
12/03/2025 19:24:25	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)	AUT
12/03/2025 19:24:25	Action Started K1 Nathan Waistell (Mobile)	AUT
12/03/2025 19:24:25	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)	AUT
12/03/2025 19:24:25	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)	AUT
12/03/2025 19:24:25	Released alarm	AUT
12/03/2025 19:24:26	Being Handled Message Handling Text - Site Status Unknown	AUT
12/03/2025 19:24:26	Action Started K2	AUT
12/03/2025 19:24:28	Action in progress: Email sent KE2	AUT
12/03/2025 19:24:28	Outcome : Contacted No Response Required KE2	AUT
12/03/2025 19:24:28	Alarm closed (Opr)	AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account