

Message Handling Report for Wurzel Ltd

Report for period: 08/02/2025 at 8:00 AM to 09/02/2025 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling

The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600

Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

08/02/2025 15:19:56	Message Handling Text	KT1KE2	08/02/2025 15:20:09
08/02/2025 15:19:56	Contact Name : Will		
08/02/2025 15:19:56	Contact Addr : Residential High Wood Farm		
08/02/2025 15:19:56	Message Handling Text High Wood Farm		
08/02/2025 15:19:56	Contact Adr2 : Hook Norton Road, Swerford, CHIPPING NORTON, OX7 4BE		
08/02/2025 15:19:56	Call logged by : JKW, 192.168.10.77		
08/02/2025 15:19:56	Contact Phone : 07496 394 338		
08/02/2025 15:19:56	Had no internet for over 24 hours. 5G backup also		
08/02/2025 15:19:56	not working.		
08/02/2025 15:20:03	Being Handled Message Handling Text - Site Status Unknown		AUT
08/02/2025 15:20:03	Action Started K1 Sam Savin (Mobile)		AUT
08/02/2025 15:20:03	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
08/02/2025 15:20:04	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
08/02/2025 15:20:04	Action Started K1 Sam Savin (Mobile)		AUT
08/02/2025 15:20:04	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
08/02/2025 15:20:04	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
08/02/2025 15:20:04	Action Started K1 Edward Catling (Mobile)		AUT
08/02/2025 15:20:04	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
08/02/2025 15:20:04	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
08/02/2025 15:20:04	Action Started K1 Sam Crockford (Mobile)		AUT
08/02/2025 15:20:05	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
08/02/2025 15:20:05	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
08/02/2025 15:20:05	Action Started K1 Cristian Enache (Mobile)		AUT
08/02/2025 15:20:05	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
08/02/2025 15:20:05	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
08/02/2025 15:20:05	Action Started K1 Alex Beeston (Mobile)		AUT
08/02/2025 15:20:05	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
08/02/2025 15:20:05	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
08/02/2025 15:20:06	Action Started K1 James Thompson (Mobile)		AUT
08/02/2025 15:20:06	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
08/02/2025 15:20:06	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
08/02/2025 15:20:06	Action Started K1 Justin Parker (Mobile)		AUT
08/02/2025 15:20:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
08/02/2025 15:20:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
08/02/2025 15:20:06	Action Started K1 Justin Parker (Mobile)		AUT
08/02/2025 15:20:06	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
08/02/2025 15:20:06	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
08/02/2025 15:20:07	Action Started K1 Nathan Waistell (Mobile)		AUT
08/02/2025 15:20:07	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
08/02/2025 15:20:07	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
08/02/2025 15:20:07	Released alarm		AUT
08/02/2025 15:20:08	Being Handled Message Handling Text - Site Status Unknown		AUT
08/02/2025 15:20:08	Action Started K2		AUT
08/02/2025 15:20:08	Action in progress: Email sent KE2		AUT
08/02/2025 15:20:09	Outcome : Contacted No Response Required KE2		AUT
08/02/2025 15:20:09	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account