

Message Handling Report for Wurzel Ltd

Report for period: 24/01/2026 at 8:00 AM to 25/01/2026 at 8:00 AM

Total Messages Handled : 1

3600 Wurzel Message Handling
The Old Coalyard
Gagingwell
Chipping Norton
OX7 4EF

55003600
Phone: 01865655593

Date and Time, Zone and Restore Time

Event, Actions Taken, Completion Time and Operator

24/01/2026 09:32:22	Message Handling Text	KT1KE2	24/01/2026 09:32:40
24/01/2026 09:32:22	Contact Name : STEVE		
24/01/2026 09:32:22	Contact Addr : Tudor Cottage		
24/01/2026 09:32:22	Contact Adr2 : Crippetts Lane, Leckhampton, CHELTENHAM, GL51 4XU		
24/01/2026 09:32:22	Contact Phone : 0787 6022 461		
24/01/2026 09:32:22	would like to know if internet issue is going off		
24/01/2026 09:32:22	on are side still as site still doesn't have WIFI/		
24/01/2026 09:32:22	internet		
24/01/2026 09:32:22	Message Handling Text Tudor Cottage		
24/01/2026 09:32:22	listen		
24/01/2026 09:32:22	Call logged by : ONA, 192.168.30.30		
24/01/2026 09:32:28	Being Handled Message Handling Text - Site Status Unknown		AUT
24/01/2026 09:32:28	Action Started K1 Sam Savin (Mobile)		AUT
24/01/2026 09:32:29	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/01/2026 09:32:29	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/01/2026 09:32:29	Action Started K1 Sam Savin (Mobile)		AUT
24/01/2026 09:32:30	Action in progress: SMS sent KT1 Sam Savin (Mobile)		AUT
24/01/2026 09:32:30	Outcome : Contacted No Response Required KT1 Sam Savin (Mobile)		AUT
24/01/2026 09:32:30	Action Started K1 Edward Catling (Mobile)		AUT
24/01/2026 09:32:31	Action in progress: SMS sent KT1 Edward Catling (Mobile)		AUT
24/01/2026 09:32:31	Outcome : Contacted No Response Required KT1 Edward Catling (Mobile)		AUT
24/01/2026 09:32:31	Action Started K1 Sam Crockford (Mobile)		AUT
24/01/2026 09:32:32	Action in progress: SMS sent KT1 Sam Crockford (Mobile)		AUT
24/01/2026 09:32:32	Outcome : Contacted No Response Required KT1 Sam Crockford (Mobile)		AUT
24/01/2026 09:32:32	Action Started K1 Cristian Enache (Mobile)		AUT
24/01/2026 09:32:33	Action in progress: SMS sent KT1 Cristian Enache (Mobile)		AUT
24/01/2026 09:32:33	Outcome : Contacted No Response Required KT1 Cristian Enache (Mobile)		AUT
24/01/2026 09:32:33	Action Started K1 Alex Beeston (Mobile)		AUT
24/01/2026 09:32:34	Action in progress: SMS sent KT1 Alex Beeston (Mobile)		AUT
24/01/2026 09:32:34	Outcome : Contacted No Response Required KT1 Alex Beeston (Mobile)		AUT
24/01/2026 09:32:34	Action Started K1 James Thompson (Mobile)		AUT
24/01/2026 09:32:35	Action in progress: SMS sent KT1 James Thompson (Mobile)		AUT
24/01/2026 09:32:35	Outcome : Contacted No Response Required KT1 James Thompson (Mobile)		AUT
24/01/2026 09:32:35	Action Started K1 Justin Parker (Mobile)		AUT
24/01/2026 09:32:36	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/01/2026 09:32:36	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/01/2026 09:32:36	Action Started K1 Justin Parker (Mobile)		AUT
24/01/2026 09:32:37	Action in progress: SMS sent KT1 Justin Parker (Mobile)		AUT
24/01/2026 09:32:37	Outcome : Contacted No Response Required KT1 Justin Parker (Mobile)		AUT
24/01/2026 09:32:37	Action Started K1 Nathan Waistell (Mobile)		AUT
24/01/2026 09:32:38	Action in progress: SMS sent KT1 Nathan Waistell (Mobile)		AUT
24/01/2026 09:32:38	Outcome : Contacted No Response Required KT1 Nathan Waistell (Mobile)		AUT
24/01/2026 09:32:38	Released alarm		AUT
24/01/2026 09:32:39	Being Handled Message Handling Text - Site Status Unknown		AUT
24/01/2026 09:32:39	Action Started K2		AUT
24/01/2026 09:32:39	Action in progress: Email sent KE2		AUT
24/01/2026 09:32:39	Outcome : Contacted No Response Required KE2		AUT
24/01/2026 09:32:40	Alarm closed (Opr)		AUT

Actions

P = Police, K = Keyholder Group, S = Site, A = Special Action, N = Information Page, F = Fire, G = Gen Agency

Legend:

I = Installer, M = Medical, C - Command, R = Report, T = Guard Tour, E = Assign Event Cause, L = Link Account